



SERVICE OKLAHOMA OPERATOR BOARD

**APR. 8, 2026, MEETING MINUTES**

Notice of the Service Oklahoma Operator Board meeting was posted with the Oklahoma Secretary of State on Dec. 12, 2025, and posted on the door of 6015 N. Classen Blvd., Oklahoma City, OK 73118, on Apr. 6, 2026, at 8:30 a.m.

1. The Service Oklahoma Operator Board meeting was called to order at 3:36 p.m.
2. After taking roll of the members present, it was determined that a quorum was present. The following members were in attendance:

Amber Brock	Lex Gaylord	Lauren Toppins
Meloney Brown	Diedra O'Neil	

The following members were absent:

Todd Currie	Jeff Mize
Baxter Lewallen	

3. A motion to approve Mar. 11, 2026, regular meeting minutes was made by Diedra O'Neil, seconded by Amber Brock and approved unanimously by the Board.
4. Diedra O'Neil presented the Service Oklahoma Report.
5. Lex Gaylord made a motion to adopt the proposed licensed operator remediation plan effective July 1, 2026. Lauren Toppins seconded the motion, and it was approved unanimously by the Board.
6. Lauren Toppins motioned to enter executive session to consider confidential licensed operator matters, pursuant to 25 O.S. §307(B)(7). The motion was seconded by Diedra O'Neil and passed unanimously. The Board entered executive session at 3:45 p.m.
7. The Board resumed open session at 3:53 p.m.
8. Diedra O'Neil motioned to approve the application to sell or transfer the existing license to operate the Lawton-Fort Sill designated Service Oklahoma location to Emily El Kouri, including approval of a deviation in operating hours, with six

months to meet brand standards beginning Sept. 1, 2026. Lex Gaylord seconded the motion, and the Board approved unanimously.

9. Lex Gaylord motioned to approve the application to sell or transfer the existing license to operate the Turpin designated Service Oklahoma location to Mandy Hodges, approving deviation of operating hours. Amber Brock seconded the motion, and the Board approved unanimously.
10. Seeing no other business, a motion to adjourn was made by Lauren Toppins, seconded by Diedra O'Neil and approved unanimously by the Board.
11. The meeting adjourned at 3:54 p.m.