

NAVIGATE

Renew Credential Online

STEP BY STEP GUIDE

STEP 1 Go to Navigate and log into your account.

STEP 2 Click “Renew/Replace my License or ID”.

STEP 3 Review the requirements and what is needed. Click “Get Started”.

Renew/Replace my License or ID

This service will allow you to request a renewal or replacement of your Oklahoma Driver License, Commercial Driver License, or State ID.

Requirements

- You are a US citizen and an Oklahoma resident;
- You currently have a valid Oklahoma residential address and Oklahoma Driver License, Commercial Driver License, or State ID;
- Your Driver License is not suspended;
- Come [see us in person](#) if:
 - You would like to apply for a [REAL ID](#) for the first time;
 - You need to update your name on your Oklahoma Driver License, Commercial Driver License (CDL), or State ID. You will need to bring all name change [documents](#) with you;
 - You hold any INS documents (If you no longer hold these documents and have not updated your account with us, please see us in person and bring your new documents with you);
 - You are looking to renew your CDL with a Hazmat Endorsement (HME) or a K restriction or you are adding a Hazmat Endorsement;
 - You would like to update your photo on your CDL, Driver License, or State ID.

What You Need

- Credit Card or ACH Payment Method.
- If you are adding a Motorcycle Endorsement for the first time, you must upload your Motorcycle Safety Foundation (MSF) course completion certificate from the Basic Rider Course (if you attend a course other than MSF, you must come see us in person to take your motorcycle drive test).
- If you are updating your Residential Address, you will need to upload a [Proof of Residency Document](#).
- If you are renewing your CDL, you will need to upload a [Proof of Residency Document](#).


Get Started

STEP 4 Next to “Credential Details”, click “Start”.

Renew/Replace my License or ID

Renew or Replace a Driver License, Commercial Driver License, or Oklahoma State ID.

Amount \$0.00



Credential Details

View existing credential information and select additional options for this credential.

☐ Not Started

Start

STEP 5 Review the statement and confirm you completed your last renewal or replacement in person by clicking the **checkbox**. Click “Next”.

Online Issuance Eligibility

You may only apply for a renewal or replacement online if the immediately preceding issuance, renewal, or replacement was done in person. If you do not meet this criteria, please come visit us in office. See our [Driving & Auto Locations](#) page to find a location near you. To continue this transaction online, please read and confirm the affirmation statement.

☐ I swear or affirm under penalty of perjury that my last driver license and/or state identification card renewal or replacement transaction was performed in person at a Service Oklahoma or licensed operator location. *

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STEP 6 Select “Renewal”. Click “Next”.

Renewal or Replacement

What kind of application would you like to submit? *

☒ Renewal - Extend your original expiration date.

☐ Replacement - Replace a lost or stolen credential and keep the same expiration date.

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STEP 7 Select your **Veteran status**. Indicate whether you would like to add a **Motorcycle endorsement**, an **autism designation**, or an **epilepsy designation**.

Choose your **organ donor status** and indicate whether you would like to donate \$1 to the organ donor fund. Click **"Next"**.

Application Questions

Are you a veteran or a 100% disabled veteran? *

☐ Not a Veteran

☐ Veteran

☐ 100% Disabled Veteran - eligible to receive any credential at no cost.

Would you like to add the Motorcycle Endorsement to your license? This will add a \$4 fee to your total. *

Would you like an autism designation on your License/ID? *

Would you like an epilepsy designation on your License/ID? *

Would you like to be an organ donor? *

Would you like to donate \$1 to the organ donor fund? *

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STEP 8 Update your height and weight if needed. Click **"Next"**.

Physical Attributes

Height (Feet)

Height (Inches)

Weight (Pounds)

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STEP 9 Confirm your demographic information. Any updates to this information must be done in person. Verify you understand that this information is what will appear on your credential by clicking the **checkbox**. Click **"Next"**.

Review Demographic Information


This is the demographic information associated to your Driver License. None of these attributes can be updated online. If you wish to update any of these, please come visit us in person. See our [Driving & Auto Locations](#) page to find a location near you.

First Name	Middle Name	Last Name
<input type="text"/>	<input type="text"/>	<input type="text"/>
Gender	Date of Birth	Eye Color
FEMALE	<input type="text"/>	Brown

☐ I acknowledge that this demographic information will be printed on my credential and I must come into an office if I wish to update any attributes. *

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STEP 10 Next to “Addresses”, click “Start”.

**Addresses**
Enter residential, mailing or temporary address.

☐ Not Started

Start

STEP 11 Type your **address**. This will update the address on your credential. Be sure to click “**Verify Address**” to compare it to the USPS database.

Note: You can also choose to add a mailing address (if different from your residential address) and/or a temporary address.

Click “**Next**”.

Residential Address
Please note your record will be updated with the address provided.

Street
123 E MAIN ST

Street 2

Unit Type
Unit
City
OKLAHOMA CITY
State
OKLAHOMA
Zip Code
73104-2407
County
OKLAHOMA

☒ **Address has been verified**

A mailing address is where we will send your credential and other correspondence. Is your mailing address different from your residential address?
Yes No

A temporary address is a short-term mailing address used to redirect your mail to a new location for a set period of time. Would you like to add a temporary address?
Yes No


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STEP 12 Use the dropdown to select the document you will use for your **proof of address**. Upload the document. Click “**Next**”.

Upload Proof of Residential Address
Service Oklahoma is dedicated to your safety, so we will sometimes ask for proof documents. A proof of address document may be any correspondence delivered by the U.S. Postal Service, FedEx or UPS (junk mail will not be accepted), or commonly a utility bill, or bank statement. The document must include your name and the address you provided. For more information on acceptable proofs of address, please see our [Required Documents](#) page.
File must be smaller than 10MB. Accepted formats include PDF, JPG, or PNG files. Ensure the document is clear and legible to prevent delays in processing.


Residential Address Proof Document
Required

Residential Address Attachment

Choose File or Drop Here

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STEP 13 Click “Start” next to “Voter Registration”.

**Voter Registration**
Provide voter registration information if applicable.

☐ Not Started
Start

STEP 14 Select “Yes” or “No” to indicate your citizenship.

Indicate your age on election day. If you will be at least 18 on election day, select whether you would like to register to vote or update your information for it.

Voter Registration


Are you a U.S. citizen?
☐ Yes ☐ No

Will you be 18 years of age or older on election day?
☐ Yes ☐ No

Would you like to register to vote or update your address or name for voter registration purposes?
☐ Yes ☐ No

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STEP 15 Next to “Contact Information”, click “Start”.

**Contact Information**
Enter contact information and emergency contact.

☐ Not Started
Start

STEP 16 Use the dropdown menu to update the phone type, if needed.

Enter your **phone number**. Enter your **email address** and click “Verify Email” to complete the verification process.

To renew online, select the checkbox for renewal notices by email.

Review your **emergency contact information**. If updating, choose the information to include (such as a phone number), and enter the number. Click “Next”.

Contact Information
If there is an issue with your application, we may contact you via phone or email. Please note your record will be updated with the contact information provided.

Phone Type
Cell Phone

Phone Number
Required

Email
Required


Would you like to receive a renewal notice via email?
☐ Yes ☐ No

Emergency Contact Information
Would you like to update or remove your emergency contact?
☐ Update my emergency contact
☐ Remove my emergency contact
☐ Keep my emergency contact

Verify Email

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STEP 17 Next to “Review Credential”, click “Start”.



Review Credential

Review credential details.

☐ Not Started

Start

STEP 18 Review the information. If something does not look right, click the **“Back” button on your browser** to fix it. Once updated, click the **checkbox** to confirm the information’s accuracy. Click **“Next”**.

Review License or ID

Something doesn't look right? Please review your selections on the previous sections.

Demographic Information

First Name	Middle Name	Last Name
Date of Birth	Hair Color	Eye Color
	Brown	Brown
Gender	Height	Weight (Pounds)
FEMALE	5 feet 3 inches	168

Credential Information

License Type	Credential Type	Issue Type
Standard Driver License - Class D	REAL ID	Renewal
Term	New Expiration Date	Designations
4 Years	31-Jul-2030	Organ Donor

Endorsements

None

Restrictions

None

☐ I confirm that all the above information is accurate. *

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STEP 19 You will receive a message explaining what happens next. We typically review applications within 5 business days. Once approved, you will receive a temporary credential to carry until the new credential arrives. Click **"Next"**.

What Happens Next?


After you submit the transaction, one of our agents will review your information. Applications are typically reviewed in five business days. If your application is approved, you will receive a temporary credential that you may print out and keep with your existing credential until your new credential arrives in the mail.

If we run into any problems with your submission, we will reach out to you about your next steps.

If you have any questions, please visit our [Help Center](#) to learn more!

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STEP 20 Next to **“Fees”**, click **“Start”**.



Fees
Breakdown of the fees associated to this application.

☐ Not Started

Start

STEP 21 Review the fees and click **“Next”**.

Renewal/Replacement Fees


Credential Fees

Class D Issuance	4 Year Term Fee REAL ID - Renewal	38.50
Total :		38.50

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STEP 22 Click **“Add to Cart”** at the bottom of the list.



Provide voter registration information if applicable.


Edit/Review



Contact Information
Enter contact information and emergency contact.

☒ Complete


Edit/Review



Review Credential
Review credential details.

☒ Complete

Edit/Review



Fees
Breakdown of the fees associated to this application.

☒ Complete

Edit/Review

[Cancel](#)

Add to Cart

STEP 23 Click **“Checkout”**.

Renew/Replace my License or ID

Customer Information

Delete

\$38.50

[< I have more to do before I checkout](#)

Checkout

STEP 24 Select ACH Payment or Credit Card. Click “Next”.

Payment Options

How do you want to pay? *

☐ ACH Payment

Use your bank Account to Pay/Pay with a Check

☐ Credit Card

Use your credit card to make a payment

Cancel

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STEP 25 This example will complete the payment with ACH.
Fill in your **routing number**. Type your **account number** twice to confirm. Select the **account type**. If you would like to save this information for future use, click “Yes”.

ACH/Echeck

Amount

38.50

Type

US Financial Institution

* Routing Number

Required

Populate Routing Number

* Account Number

Required

* Confirm Account

Required

* Bank Account Type

☐ Checking

☐ Savings

Save for future use

Yes

No

STEP 26 Enter your **billing information**. Click “Verify Address”. Click “Next”.

Billing Information

* Name

Required

Country

USA

* Street

Required

Street 2

Unit Type

Unit

* City

Required

State

OKLAHOMA

* Zip

Required

County

Attention

Verify Address

Address needs to be verified *

Cancel

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Next >

STEP 27 Click “Submit” to make your payment.

Confirm Order

Are you sure you want to submit this payment for **\$38.50**?

Cancel

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Submit

STEP 28 Click “Printable View” for a receipt, or click “OK” to return to the menu.

Thank you for using Navigate!

We have received the following submissions:

Renew/Replace my License or ID

Confirmation Number: [REDACTED]

Amount: \$38.50

We invite you to complete [this questionnaire](#) to evaluate our Renew/Replace my License or ID service.

If you have any questions, please contact [Service Oklahoma](#) regarding your submission.

Printable View

OK