ID Verification



All claimants must verify their identity to file for unemployment. Identity verification helps to protect your information and prevent fraud. It must also be completed every 90 days to continue filing for unemployment.

How do I verify my ID?

When you start the unemployment claim process via our website unemployment.ok.gov, you will be shown the following screen. You must select one of the three available options to verify your ID.



Identity Verification

Identity verification is required to file for unemployment. This helps protect your personal information and prevent fraud. You can verify your identity online using a mobile device, or in-person at one of our field offices located across the state. Additionally, you can verify at select United States Postal Service facilities. For more information, visit our Frequently Asked Questions page.

I Please be aware that failing to verify your identity online or in-person will prevent you from receiving unemployment benefits.

Verify online using a mobile device with a built-in camera.

Verify Online

Verify in-person at an OESC office.

Locate an OESC Office

Verify at a participating USPS facility.

View Participating USPS Facilities

• Verify online using a mobile device with a built in camera.

Choosing this option requires the use of a smartphone or tablet to complete the verification through our VerifyOK website.

Verify in person at an OESC office.

Clicking this link will show you OESC office locations. You can verify in person by reporting to one of these locations with two forms of ID.

Verify at a participating USPS facility.

Clicking this link will show you participating USPS locations. You can verify in person by reporting to one of these locations with two forms of ID.

ID Verification VerifyOK

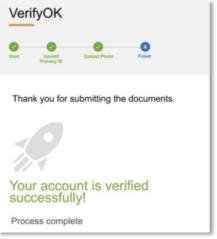


Verifying Online with VerifyOK

- 1) Select the option to Verify Online
- 2) You will be directed to login via your mobile device as a live capture selfie is required to complete the process. This device should be used to scan the QR code on the screen and continue from there.
- 3) Next you will be given instruction on verifying online and will be given a list of accepted forms of ID.
- 4) Click the country the identification is from.
- 5) Choose the type of ID you will use.
- 6) Upload a photo of the front of your ID.
- 7) Upload a photo of the back of your ID.
- 8) Next, follow the on-screen instructions to submit a live capture image of your face.

 For a good capture, use a plain background and do not wear hats, sunglasses, or anything else that might obstruct your face.
- 9) If the identify verification is successful, you will be directed back to the site:

 <u>unemployment.oesc.ok.gov</u> to file your claim.



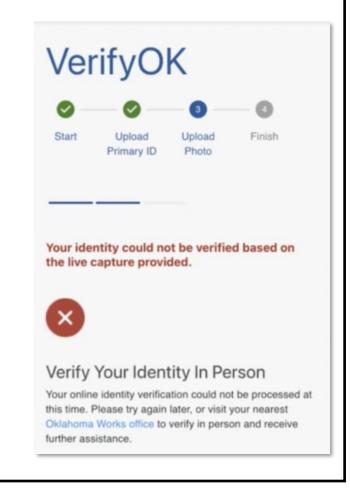
Types of ID Accepted

- Driver's License from any US state
- State Issued ID
- Resident / Green Card

Unsupported ID

• Any ID not listed above.

If at any point you are unable to successfully complete your identity verification online via the VerifyOK site, you will be directed to complete that verification at a local workforce office.



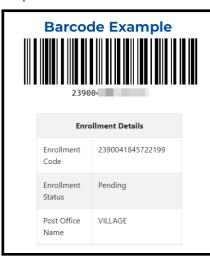
ID Verification USPS Verification



To Verify at a USPS location

- 1) Select the option to View Participating USPS Facilities.
- 2) Enter your address to locate the nearest USPS facilities.
- 3) Select a facility from the provided list.
- 4) You are now enrolled to verify your identity at the selected USPS location and have up to 7 days to complete the verification. You will receive an email detailing the types of id accepted and a barcode provided in the lower section of the screen.
- 5) You should be ready to display the barcode from the email on your phone, a photo or screenshot, or a printed copy. The barcode must be presented with a valid ID from the primary and secondary (if necessary) lists.
- 6) You will receive a follow up email with information on the status of your verification and additional instructions on filing.

 Successful attempts will be able to continue filing. Unsuccessful attempts will be instructed to make another attempt to complete the ID verification process.



Types of ID Accepted

Primary ID

- US Government-issued ID
- State driver's license
- State non-driver's identification card
- Uniformed services identification card
- US Passport (requires secondary form of ID)

If the address on your ID does not match the address you provided to OESC, or if it does not have an address listed, you must provide a secondary ID or document containing the address provided to OESC in addition to one of the photo IDs above.

Acceptable forms of secondary identification are:

Secondary ID

- Lease, mortgage or deed of trust
- Voter registration card
- Vehicle registration card
- Home or vehicle insurance policy



ID Verification Local Office



Verifying In-person at an Oklahoma Works - American Job Center Location

- 1) Report to one of the OESC locations.
- 2) Provide 2 forms of accepted ID. Either two from the primary list **or** one from the primary <u>and</u> one from the secondary list.
- 3) Staff will scan the ID to your file and manually verify your identity in our system.
- 4) Once complete you will be instructed by staff to continue the claim filing process..

Types of ID Accepted

Primary ID

- Driver's License or State-issued ID
- US Passport or Foreign Passport with I-551
- Permanent Resident Card or Alien Registration Receipt Card
- US Military ID, including spouse or dependent's ID
- Native American ID with photo

Secondary ID

- Social Security Card
- Native American Tribal document
- Certified Birth Certificate
- Voter's Registration Card
- State-issued ID with photo from another state
- Medical Marijuana Card (Oklahoma only)
- Concealed Carry Permit

FAQs

Will OESC accept expired ID?

No.

What if I don't have the ID but only a paper copy?

A temporary or paper copy of an ID will not be accepted.

How can I verify my identity if I live out-of-state?

Non-residents of Oklahoma are still required to verify their identity and can use the VerifyOK site to complete this requirement. If unsuccessful, out of state claimants should report to the nearest Workforce/AJC office in their state. They should submit copies of the front and back of both a primary and secondary form of ID legibly and in color via fax to 405-962-7524. They should include their SSN and email address on the document with their identification.

What if I can't be verified online, get to a local office, or get to a participating USPS location?

Any new claimants unable to complete ID verification will be unable to file a claim for unemployment. An existing claimant unable to reverify at the 90 day renewal will lose eligibility until such time as the requirement is met.



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