

PROGRAM GOAL: <i>(What does success look like?)</i>				
MEASUREMENT: <i>(How will you measure progress?)</i>	☐ PQA Scale or Item: _____ ☐ Leading Indicator: _____		Other: ☐ Survey of _____ ☐ _____	
PROGRESS CHECKS: <i>(When will you check in to be sure you're on track to meet your goal, or to make adjustments to your plan?)</i>				
ACTION STEPS: <i>(What needs to happen?)</i>	OUTCOME: <i>(When this step is completed, what will be done?)</i>	LEADER: <i>(Who will be responsible?)</i>	RESOURCES: <i>(What is needed for success?)</i>	TIMELINE: <i>(When will this step be completed?)</i>

What's your plan for taking your improvement plan back?	How will you bring others on board and make it "their" plan, too?
How will you address the challenge of getting change to happen at the point of service?	How does your plan address common accountability behaviors?