

AMIRA CUSTOMER SUCCESS



Standard Onboarding Supports



Leader Planning

4 weeks prior to first use Overview of onboarding phases, outline goals, schedule trainings, & configure Amira for district/sites

For District Implementation Team



Rostering & Tech Support

3 weeks prior to first use

Instructions and support for IT Leadership to ensure rostering occurs and Amira is ready to launch on district devices.

For IT Leadership



Site Champions Pathway

2 weeks before first use

Asynchronous courses or live meetings that equip site level "Amira experts" with resources that drive student reading performance with Amira

For one leader per school (ideally instructional coach, Principal, or AP)



Initial Teacher Training

2 weeks before first use

Live online or asynchronous course providing teachers with everything they need to get started with Amira in their classrooms

For teachers and instructors



Launch with students



Launch Check-In

1-2 weeks after first use

Opportunity for district leadership and/or site champions to address any questions after initial launch

For District Implementation Team + Site Champions



Data Workshop

6-8 weeks after first use

Asynchronous workshop that supports teachers to dig into reports and utilize Amira data to inform instruction

For teachers and instructors



District Data Meetings

Middle and End of Year

Live online or asynchronous meeting with district leadership to reflect on usage and growth data in relation to implementation goals For District Implementation Team