Hardware Support Standard

Introduction
State of Oklahoma agencies and employees have a responsibility to maintain supported hardware across all agencies to ensure the safety and security of state systems and data. OMES IS is committed to ensuring the state maintains an up-to-date hardware portfolio to reduce the cost and risk inherent in managing unsupported hardware.

Purpose
This document outlines the acceptable use and life cycle of hardware.

Definitions
Supported hardware – Hardware for which there is manufacturer support (e.g., warranty) and technical support services including firmware updates.

Unsupported hardware – Hardware for which there is no warranty or other technical support services.

Standard
- Hardware used on production systems must be supported by the manufacturer as defined above.
- Hardware must be within two major releases.
- Hardware must be compatible with supported software as defined in the Application Software Support Standard.

This standard excludes workstations.

Compliance
This standard shall take effect upon publication and is made pursuant to Title 62 O.S. §§ 34.11.1 and 34.12 and Title 62 O.S. § 35.8. OMES IS may amend and publish the amended standards policies and standards at any time. Compliance is expected with all published policies and standards, and any published amendments thereof. Employees found in violation of this standard may be subject to disciplinary action, up to and including termination.

Rationale
To coordinate and require central approval of state agency information technology purchases and projects to enable the chief information officer to assess the needs and capabilities of state agencies as well as streamline and consolidate systems to ensure that the state delivers essential public services to its citizens in the most efficient manner at the lowest possible cost to taxpayers.

References
- [Application Software Support Standard](#).

Revision history
This standard is subject to periodic review to ensure relevancy.

Effective date: 02/24/2022	**Review cycle:** Annual
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Approved by: Dan Cronin, Chief Information Officer	