



## SoonerSelect Dental Program Member Quick Reference Guide

### WHO ARE THE SOONERSELECT DENTAL PLANS?

SoonerSelect dental plans include DentaQuest and LIBERTY Dental Plan. Members may contact the Oklahoma Health Care Authority (OHCA) or the dental plans for more information.

- **OHCA:** 800-987-7767 | [SoonerSelect Dental Plans](#)
- **DentaQuest:** 833-479-0687 | [DentaQuest.com](#)
- **LIBERTY Dental Plan:** 888-700-1093 | [LibertyDentalPlan.com](#)

### WHAT MEMBERS ARE ELIGIBLE FOR SOONERSELECT DENTAL?

SoonerSelect dental plans cover SoonerSelect members in all of Oklahoma's 77 counties. Starting on Feb. 1, 2024, the following SoonerCare groups will automatically begin receiving services through SoonerSelect dental:

- ✓ Children, including foster children
- ✓ Low-income parents
- ✓ Pregnant women
- ✓ Non-disabled adults ages 19-64

Eligible American Indian/Alaska Native (AI/AN) members can choose to enroll in SoonerSelect dental but are not required to do so. If an AI/AN member does not actively enroll in SoonerSelect dental, they will remain in their current SoonerCare dental program. If an AI/AN member does enroll in SoonerSelect dental, they will have an opportunity to pick a dental plan. Enrollment in SoonerSelect dental **does not** automatically enroll a member into SoonerSelect health or the Children's Specialty Program (CSP). AI/AN members can choose which SoonerSelect plan they wish to enroll in.

### HOW DO MEMBERS ENROLL OR CHANGE THEIR DENTAL PLAN?

All members had an opportunity to pick a dental plan during SoonerSelect dental open enrollment. If a member did not make an active choice, OHCA assigned them a dental plan. Members may change their dental plan until May 1, 2024. **Providers cannot change a SoonerSelect dental plan for a member.** To change dental plans or for questions about enrollment, members can contact OHCA.

- **OHCA Member Portal:** [MySoonerCare.org](#)
- **OHCA Member Choice Counseling Helpline:** 800-987-7767, option 5



#### ADDRESS

4345 N. Lincoln Blvd.  
Oklahoma City, OK 73105



#### WEBSITES

okhca.org  
mysoonercare.org



#### PHONE

Admin: 405-522-7300  
Helpline: 800-987-7767



Eligible AI/AN members who wish to enroll in SoonerSelect dental should log into the [MySoonerCare.org](https://MySoonerCare.org) member portal, find “Change My Plan/Choice Provider,” and select the option to “opt-in to SoonerSelect Dental.” After an AI/AN member makes this selection, they will be able to select their preferred dental plan. AI/AN members may also call the **OHCA Member Helpline** at 800-987-7767 to enroll in SoonerSelect dental and choose a plan.

### HOW DO MEMBERS FIND THEIR DENTAL PLAN INFORMATION?

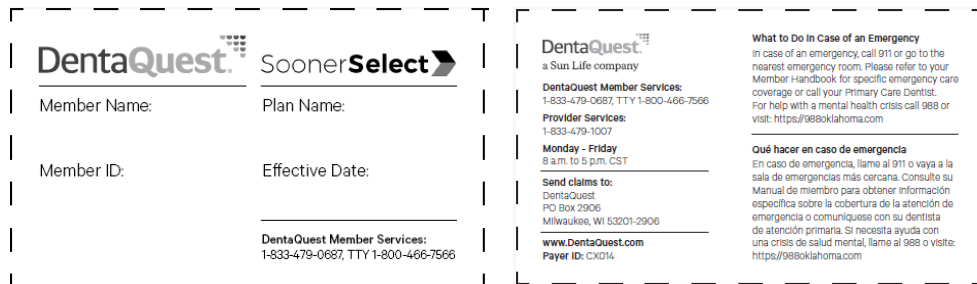
Dental plans will mail SoonerSelect dental plan identification (ID) cards to each member. Dental plan ID cards will show member dental plan assignment. Examples of SoonerSelect dental member ID cards are below.

If a member does not receive their ID card by Feb. 1, 2024, they can log onto the [MySoonerCare.org](https://MySoonerCare.org) member portal to see their plan information. Members may also contact their dental plan for an electronic version of their ID card.

**A member can still receive dental care even if they do not have their SoonerSelect dental member ID card.** Dental providers should be able to verify member SoonerSelect eligibility and dental plan assignment by calling the **OHCA Provider Helpline** at 800- 522-0114, option 1.

- **DentaQuest:** 833-479-0687 | [DentaQuest.com](https://DentaQuest.com)
- **LIBERTY Dental Plan:** 888-700-1093 | [LibertyDentalPlan.com](https://LibertyDentalPlan.com)

#### DentaQuest Example Member ID Card



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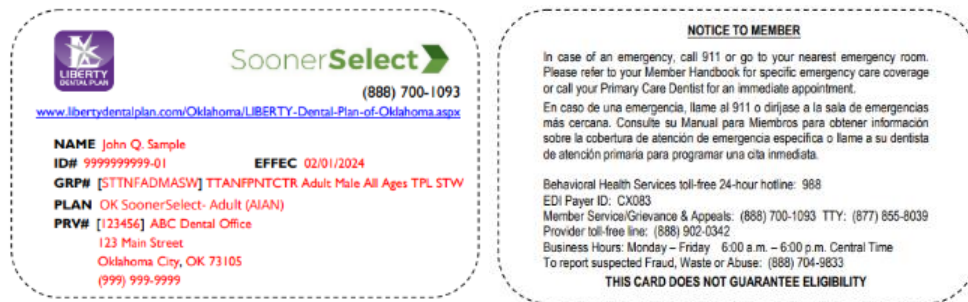


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Helpline: 800-987-7767



### LIBERTY Dental Plan Example Member ID Card



### HOW DO MEMBERS LEARN MORE ABOUT THEIR BENEFITS AND COVERAGE?

DentaQuest and LIBERTY Dental Plan cover all services that SoonerCare fee-for-service covers. Some members may continue to be responsible for copays for certain benefits. There is no extra cost for enrolling in a SoonerSelect dental plan.

Members should review [DentaQuest's and LIBERTY Dental Plan's](#) benefits and [extra benefits](#) for details on benefits and coverage. Members should contact their dental plan directly with any additional questions about their benefits, including covered services, limitations, cost-sharing, prior authorizations (PA) or care management.

- **DentaQuest:** 833-479-0687 | [DentaQuest.com](http://DentaQuest.com)
- **LIBERTY Dental Plan:** 888-700-1093 | [LibertyDentalPlan.com](http://LibertyDentalPlan.com)

### HOW DO MEMBERS FIND IN-NETWORK PROVIDERS?

Each dental plan has their own network of providers. Providers may differ between DentaQuest and LIBERTY Dental Plan.

To find in-network dental providers or check if a provider is in-network, members should contact their dental plan or the OHCA Member Helpline.

- **DentaQuest:** [Provider Directory](#) | 833-479-0687 | [DentaQuest.com](http://DentaQuest.com)
- **LIBERTY Dental Plan:** [Provider Directory](#) | 888-700-1093 | [LibertyDentalPlan.com](http://LibertyDentalPlan.com)
- **OHCA Member Helpline:** 800-987-7767

### WHAT IF A MEMBER'S PROVIDER THAT THEY ALREADY SEE IS NOT IN-NETWORK WITH A DENTAL PLAN?

Members may continue to receive services that have a PA under SoonerCare until May 1, 2024, even if the provider is not in their dental plan's network. After May 1, 2024, a member may receive care from an out-of-network provider if an in-network provider cannot provide the service or the dental plan determines an out-of-network provider is



required. If a member's provider is not in-network, the member should contact their dental plan to learn more about available in-network providers.

- **DentaQuest:** [Provider Directory](#) | 833-479-0687 | [DentaQuest.com](#)
- **LIBERTY Dental Plan:** [Provider Directory](#) | 888-700-1093 | [LibertyDentalPlan.com](#)

## HOW DO MEMBERS VIEW OR CHANGE THEIR PRIMARY CARE DENTIST (PCD)?

To view, assign, or change PCDs, members should contact their dental plan.

- **DentaQuest:** 833-479-0687 | [DentaQuest.com](#)
- **LIBERTY Dental Plan:** 888-700-1093 | [LibertyDentalPlan.com](#)

## HOW DO MEMBERS UPDATE THEIR ADDRESS AND INFORMATION WITH OHCA?

Members should make sure their contact information, such as address, phone number and email, are up to date with OHCA. **Incorrect information may result in missing important information about SoonerSelect dental.** Members can update their information directly with OHCA.

- **OHCA Member Portal:** [MySoonerCare.org](#)
- **OHCA Member Helpline:** 800-987-7767

## MORE QUESTIONS?

For more questions about the implementation of the SoonerSelect dental program that have not been answered on this Quick Reference Guide, please reach out to the **OHCA Member Helpline** at 800-987-7767. You may also find more information on the [OHCA SoonerSelect website](#).

For more questions about member benefits, PAs, claims, in-network providers or other questions specific to a dental plan, please contact DentaQuest and LIBERTY Dental Plan directly or review their Member Handbooks.

- **DentaQuest:** 833-479-0687 | [DentaQuest.com](#) | [Member Handbook](#)
- **LIBERTY Dental Plan:** 888-700-1093 | [LibertyDentalPlan.com](#) | [Member Handbook](#)



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