Split Eligible Claim Processing Update

OHCA PRN 2007-03

April 25, 2007

Hospital Administrators

This letter is to update you on changes in split eligible claim processing. In PRN 2006-05 we notified you of the following:

Split Eligibility:

".... OHCA claims system cannot process an inpatient DRG claim when the client does not have eligibility for the entire stay. These claims are currently denying. Until we are able to process these claims systematically, they will continue to deny. Once the claim has denied please resubmit it to Provider Services for proper adjudication. Once resubmitted they will be manually priced and you will receive a letter detailing how the payment was calculated and paid and the applicable patient responsibility."

UPDATE:

Our system can now process the majority of these split eligible claims and they will **suspend** for manual pricing (instead of denying), and the payments will be included with the regular payments on your remit. Claims involving Medicare or Third Party Liability (TPL) will continue to deny and need to be resubmitted and manually priced as an expenditure. Regardless of whether the claim suspends for pricing or is denied and resubmitted, we will continue to send you a letter detailing the applicable patient responsibility.

If you have any questions or require additional information please contact Kelly Taylor by phone in the Provider Reimbursement Unit at (405) 522-7108 or email at Kelly.Taylor@okhca.org

Thank you for your continued service to Oklahoma's *SoonerCare* members.