## STATE OF OKLAHOMA OKLAHOMA HEALTH CARE AUTHORITY

OHCA 2010-02

June 1, 2010

## Dear Insure Oklahoma Individual Plan Member:

Thank you for being a part of the Insure Oklahoma program. We have experienced tremendous growth in the Individual Plan (IP) over the past year. We hope you are satisfied with the IP costs, services and benefits. IP is an important option for qualified Oklahomans who do not have access to an Insure Oklahoma Employer Sponsored Insurance plan.

This notice is to remind you to send your payment in by the 5<sup>th</sup> of the month prior to the month of coverage - as stated on your invoice. If payment is not processed by the cutoff date, your membership in the program will end and you will have to re-apply.

If the OHCA receives a late payment and cashes the payment, these actions do not reinstate the policy without reapplication and acceptance by Insure Oklahoma. If your policy is not reinstated, any funds received will be returned and do not constitute an agreement for coverage. Furthermore, the funds will not be applied to previous periods occurring between cancellation and possible reinstatement.

Please respond timely to all requests for documentation such as citizenship documentation or financial records. The information we request is pertinent to maintain your membership in the program.

Thanks again for being a part of the Insure Oklahoma program. We hope this program meets your needs. We welcome your comments and suggestions at the Insure Oklahoma helpline at 1-888-365-3742.

Sincerely,

Lynn Mitchell, M.D., MPH State Medicaid Director

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