

**Oklahoma Health Care Authority (OHCA)
Board Retreat –Agenda
August 25 – 26, 2011**

THURSDAY

Registration Open 8:00am

Team Day tables available to view (all day)

Welcome / Opening Remarks “From a Board Chairman and CEO perspective...what keeps them up at night?” 8:30am

- Lyle Roggow, OHCA Board Chairman
- Mike Fogarty, CEO, OHCA

Thursday: Session 1

OHCA Overarching Goals & Agenda Highlights

During this brief session, we will review the agency's six overarching goals, highlight upcoming sessions during the retreat, and describe the relationship between the agency's goals and session topics for this year's strategic planning activities.

Presenter:

- Cindy Roberts, Deputy CEO, Policy, Planning & Integrity, OHCA

Thursday: Session 2

From Baby Boomers to Millenials...Perspectives on the Oklahoma Health Care System over the last 10, 15, 20 years

Oklahoma's health care system has endured many changes over the years. Looking back some changes were for the better, others for the worse. As we look ahead and set our sights on the future we should be mindful of our history, learn from our experiences, and move into yet another period of serving Oklahomans to the best of our abilities. This session gathers over 75 years of combined Oklahoma experience found within our two panelists. Senator George Miller not only brings the experience of many terms in public office where he was influential in the state budgeting process, but also as a current board member of the OHCA and leads the rules committee. Mike Fogarty celebrates 40 years of public service in Oklahoma and brings the diverse perspective from case worker, to policy maker, to single state Medicaid agency CEO. During this session each panelist will offer their perspective as to the knowledge gained through experiences and what advice they may have for the future. Join us for this informative session with knowledgeable presenters.

Moderator:

- Nico Gomez, Deputy CEO, Communications, Outreach & Reporting, OHCA

Panelists:

- Mike Fogarty, CEO, OHCA
- George Miller, Former Oklahoma State Senator, Current OHCA Board Member

Networking Break

Thursday: Session 3

OHCA In the Spotlight – Local, State, and National Attention on our Sooner State

Innovation is more than a word. It is the product of hard work and dedication of many people operating as members of the same team, with a common mission and each with a unique contribution to make toward our success. This session will highlight many of the agency's innovations that are drawing national attention and local praise. Many of those innovations were

Oklahoma Health Care Authority (OHCA)
Board Retreat –Agenda
August 25 – 26, 2011

born or developed in meetings like these annual board planning retreats. Please join us for this opportunity to reflect but more than that let this session energize you and motivate you to bring the next innovation.

Presenter:

- Nico Gomez, Deputy CEO, Communications, Outreach & Reporting, OHCA

Thursday: Session 4

Medicaid Mandates from the Affordable Care Act – Looking back at program integrity requirements through the rear-view mirror

There have been several ACA provisions which mandated implementation by a date certain that has passed. This session offers an opportunity to look back at the ACA mandates and the associated work already completed which brought Oklahoma into compliance with provisions of the ACA. During this session we will review ACA provisions implemented to date, and the work required to satisfy the federal mandates. A few of the sections of the ACA to be discussed include Sections 6401, 6402 and 6501 provider contracting and screening requirements, Section 6504 new policies surrounding the credible evidence of fraud, Section 3132 related to hospice reform and Section 4107 changes to cost sharing for tobacco cessation benefits.

Moderator:

- Cindy Roberts, Deputy CEO, Policy, Planning & Integrity, OHCA

Panelists:

- Howard Pallotta, JD, Chief General Counsel, Legal Services, OHCA
- Kelly Shropshire, CPA, Director of Program Integrity & Accountability, OHCA
- Traylor Rains, JD, Policy Development Coordinator, Health Policy, OHCA

Noon Lunch Break

Thursday: Session 5

Medicaid Mandates from the Affordable Care Act – Setting our sites on the road ahead

Since the passage of national health care reform over a year ago, the OHCA has identified specific actions necessary to meet the requirements set forth by the federal law. Since passage on March 23, 2010 and through 2020, the ACA requires certain sections to be implemented each year. The aggressive implementation timelines presented by the ACA require the OHCA to be proactive and anticipate action steps needed today. This session will provide an overview of the OHCA's plans to assure compliance with the federal law, as well as hear from a transitional program currently being used to help fill the gap between consumer coverage needed today up until 2014. Those attending the session will learn about sections of the law directly impacting the SoonerCare program and hear about the work that needs to be completed in order to bring Oklahoma into compliance with mandated provisions of the ACA. This session focuses specifically on those requirements directly impacting the SoonerCare program and will provide information such as when rules, budget requests, contract amendments, training, information systems modifications, etc. need to be initiated in the coming months and years. You are encouraged to take part and add to the list of considerations that may impact Oklahoma's compliance plan.

Moderator:

- Buffy Heater, MPH, Director of Planning & Development, OHCA

Oklahoma Health Care Authority (OHCA)
Board Retreat –Agenda
August 25 – 26, 2011

Presenters:

- Tywanda Cox, Director of Policy, OHCA
- Lynn Puckett, Director of Contractor Information Systems, OHCA
- Carrie Evans, Chief Financial Officer, OHCA
- Tanya Case, Executive Director, Oklahoma Temporary High Risk Pool

Thursday: Session 6

Oklahoma Health Information Initiatives – Explaining HIT, HIE, HIO, EHR...and the rest of the alphabet

Oklahoma's Health Information effort has many working parts (each with their own acronym) such as Health Information Technology (HIT), Health Information Exchange (HIE), and Health Information Organization (HIO). This session will begin with an explanation of the organizational structure of the various federal and state level efforts and their corresponding roles and responsibilities. Panelists will provide an update on Medicaid Electronic Health Record (EHR) Incentive Payments to quantify the monies provided as well as explain the outreach efforts behind the additional payments available for providers who choose to purchase and use EHR technology in their day-to-day operations. The session will delve into specifics surrounding SoonerCare's role and responsibility in the statewide Health Information efforts.

Moderator:

- Garth L. Splinter, MD, State Medicaid Director, OHCA

Presenters:

- John Calabro, Oklahoma State HIT Coordinator
- Adolph Maren Jr., MA, Planning Project Manager, OHCA
- Chad Sickler, EHR Incentive Program Coordinator, OHCA
- Carter Kimble, MPH, Public Information Representative, OHCA

Networking Break

Thursday: Session 7

Coordinating Care for Members Dually Eligible for Medicare and Medicaid- Exploring a new frontier

The OHCA has been awarded a one year, nearly one million dollar contract with the federal Centers for Medicare and Medicaid Services Innovation Center to explore three methods of coordinating care and lowering the costs for services to dual eligible members. Acknowledging the OHCA serves over 100,000 members dually eligible for both Medicare and Medicaid programs each year, exploration of enhanced efforts to improve care for this population may result in a more efficient service delivery system. This session will describe the three-pronged approach of this federal contract over the next year, as well as describe recent federal guidance surrounding the methods of financing shared savings models. Join us on Thursday afternoon to learn more about the OHCA's planning efforts for both current year and years to follow.

Moderator:

- Buffy Heater, MPH, Director of Planning & Development, OHCA

Panelists:

- Garth L. Splinter, MD, State Medicaid Director, OHCA
- Gerry Clancy, MD, President, University of Oklahoma-Tulsa

Oklahoma Health Care Authority (OHCA)

Board Retreat –Agenda

August 25 – 26, 2011

- Von Lawson, Director of Opportunities for Living Life, OHCA
- Marva Crawford Williamson, Dual Eligible Project Coordinator, OHCA

Thursday: Session 8

Last Call – Questions & Answers

This session provides an opportunity for all retreat participants to ask questions and receive answers related to Thursday agenda topics.

Facilitator:

- Nico Gomez, Deputy CEO, Communications, Outreach and Reporting, OHCA

Adjourn

FRIDAY

Registration Open 8:00am

Friday: Session 9

OHCA Advisory Boards and Committees

The OHCA has established numerous advisory boards and committees, each with their own purpose, to ensure timely input and feedback is received as SoonerCare policies and programs are developed and modified. This session will provide an overview of each advisory board and committee's purpose and responsibilities, as well as allow members of committees to share their personal experience of providing input which is incorporated into program design.

Moderators:

- Terrie Fritz, External Relations Coordinator, OHCA
- J. Paul Keenan, MD, Chief Medical Officer, OHCA
- Carter Kimble, MPH, Public Information Representative, OHCA

OHCA Advisory Committees:

- Behavioral Health Advisory Committee
- Child Health Advisory Task Force
- Dental Focus Group
- Drug Utilization Review Board
- Durable Medical Equipment Prosthetics, Orthotics and Supplies (DMEPOS) Advisory Committee
- Focus on Excellence Advisory Committee
- Living Choice Advisory Committee
- Medical Advisory Committee
- Medical Advisory Task Force
- Member Advisory Task Force
- Perinatal Advisory Task Force

Networking Break

Friday: Session 10

OHCA Quality Initiatives - Gaining valuable efficiencies

Oklahoma Health Care Authority (OHCA)

Board Retreat –Agenda

August 25 – 26, 2011

Looking back at the OHCA's experience with managing care for nearly one-quarter of all Oklahomans, the per member per month costs associated with the SoonerCare program have remained consistently stable. Most recently, for state fiscal year 2010 the average cost per member served for the SoonerCare program was just over \$2,500 per year, while that of the Insure Oklahoma program was just over \$2,300 per year. This consistency can largely be attributable to the numerous programs and initiatives aimed not only at improving the health outcomes of members, but also to gain efficiencies in processes and policies making the OHCA operate as a lean, effective state agency. Friday morning will present two opportunities to learn about the characteristics of programs that have met with success and highlight a few of the quality initiatives including what they do and who they serve. You won't want to miss these informative sessions on Friday morning.

All Things Care Management (Panel One)

The first panel will provide an overview of the OHCA's care management efforts, resulting outcomes specific to the OHCA's Health Management Program, and share information about the Fetal Infant Mortality project. The session will conclude with the results of a recent evaluation project focused on care management's impact upon behavioral health and medical charges.

Moderator:

- Marlene Asmussen, RN, CCM, Director of Care Management and Medical Authorization Services, OHCA

Presenters:

- Carolyn Reconnu, RN, CCM, Health Management Manager, OHCA
- Rebekah Gossett, RN, Care Management Supervisor, OHCA
- Debbie Spaeth, LMFT, Behavioral Health Services Director, OHCA

Management of Emergency Room and Radiology Services Use (Panel Two)

The second panel will highlight savings realized as a result of guiding members from the Emergency Room to more appropriate care settings, as well as highlight an innovative contractual relationship aimed at managing the authorizations and utilization of radiology services, such as CT scans.

Moderator:

- Becky Pasternik-Ikard, JD, RN, Director of SoonerCare Operations, OHCA

Presenters:

- Melody Anthony, Director of Provider Services, OHCA
- Kevin Rupe, Director of Member Services, OHCA
- Ken Goodwin, RN, Medical Authorization Manager, OHCA

Friday: Session 11

Last Call / Open Forum / Action Plan Review

As a wrap-up to a full 2-day agenda, and lots of issues discussed, this session is your opportunity to offer ideas to the agency as plans are made moving forward, as well as, to ask questions and receive answers related to Friday agenda topics. This time has been specifically set aside to allow the OHCA to hear your constructive suggestions on opportunities related to the six OHCA goals mentioned on Thursday's first session. Your feedback will help the OHCA determine what could move the agency forward in the next strategic planning period – 5 years – to achieve our

Oklahoma Health Care Authority (OHCA)
Board Retreat –Agenda
August 25 – 26, 2011

vision for Oklahoman's to enjoy optimal health status through having access to quality health care regardless of their ability to pay.

Facilitator:

- Nico Gomez, Deputy CEO, Communications, Outreach and Reporting, OHCA

Friday: Session 12

Wrap-up / Closing Remarks

- Lyle Roggow, OHCA Board Chairman

Adjourn