

Pharmacy Update

Pharmacy Help Desk Phone Numbers (405)522-6205 option 4 or (800)522-0114 option 4
Service Hours: Monday – Friday (8:30a – 7:00p); Saturday (9:00a – 5:00p); Sunday (11:00a – 5:00p)
Email: pharmacy@okhca.org OHCA Website: www.okhca.org

PA Criteria: www.okhca.org/providers/rx/pa PA forms: www.okhca.org/rx-forms

April 11, 2012

Asmanex Package Size Change

First Databank recently updated the drug form and package size for all Asmanex® inhaler NDCs. Claims for Asmanex® must now be submitted with quantities that are consistent with the new drug form and package size. (One inhaler is equal to a quantity of one.)

NDC	Label Name	Package Size (Old)	Drug Form (Old)	Package Size (New)	Drug Form (New)
00085-1341-01	ASMANEX TWISTHALER 220 MCG #120	0.24	GRAM	1	EACH
00085-1341-04	ASMANEX TWISTHALER 220 MCG #14	0.24	GRAM	1	EACH
00085-1341-03	ASMANEX TWISTHALER 220 MCG #30	0.24	GRAM	1	EACH
00085-1341-02	ASMANEX TWISTHALER 220 MCG #60	0.24	GRAM	1	EACH
00085-1461-02	ASMANEX TWISTHALER 110 MCG #30	0.135	GRAM	1	EACH
00085-1461-07	ASMANEX TWISTHALER 110MCG #7	0.135	GRAM	1	EACH

New OHCA Phone System Update

OHCA call centers installed a new phone system on March 24. Since then, providers may have experienced some unusual issues, including difficulty hearing Pharmacy Help Desk representatives. Correcting these problems is a top priority, and we hope to have all issues resolved soon. If you are unable to reach us using the OKC metro phone number (405-522-6205), please use the toll-free number (800-522-0114) instead. We appreciate your patience during this transition.

We appreciate the services you provide to Oklahomans insured by SoonerCare.