



SoonerCare Fax Blast

September 4, 2009

SUBJECT: Pharmacy Update & Holiday Hours

Advair® and Symbicort® Prior Authorization

Prior authorization requirements take effect on September 16, 2009.

Approval Criteria

- 1) Diagnosis of COPD, or
- 2) Diagnosis of Asthma:
 - Member must be 4 years of age or older, and
 - Member must have used an inhaled corticosteroid for at least one month immediately prior to request for authorization, and
 - Member's asthma considered uncontrolled by the prescriber
 - Requires rescue inhaler more than 2 days per week for reasons other than prevention of exercise induced bronchospasms, and/or requires oral systemic corticosteroids, or
 - Clinical situation warranting initiation with combination therapy due to severity of asthma

Pharmacy Help Desk Holiday Hours

The OHCA Pharmacy Help Desk will observe the following hours for Labor Day weekend:

Friday 9/4/09	8:30 a.m. to 7:00 p.m.
Saturday 9/5/09	9:00 a.m. to 5:00 p.m.
Sunday 9/6/09	Closed
Monday 9/7/09	Closed
Tuesday 9/8/09	Resume Regular Hours

Pharmacy Help Desk Phone Numbers (405)522-6205 option 4 or (800)522-0114 option 4
Service Hours: Monday – Friday (8:30a – 7:00p); Saturday (9:00a – 5:00p); Sunday
(11:00a – 5:00p)

Email: pharmacy@okhca.org OHCA Website: www.okhca.org

PA Criteria: www.okhca.org/providers/rx/pa PA forms: www.okhca.org/rx-forms