

# Oklahoma Medicaid Pharmacy Update

Pharmacy Help Desk Telephone Numbers 405-522-6205 option 4 or 1-800-522-0114 option 4  
OHCA Website [www.okhca.org](http://www.okhca.org)

December 22<sup>nd</sup>, 2003

Dear Pharmacy Provider:

Effective January 1, 2004, Medicaid clients who were members of a SoonerCare Plus HMO will be transitioned to the fee for service pharmacy benefit. To ensure continuity of care, OHCA is working with providers to assist clients in receiving their medications. If the medication is currently covered by OHCA then file claim as usual. OHCA has loaded the PA's from the health plans into the system so these claims should go through. **If a claim does not go through and the client was previously receiving the medication, send a PA request indicating in the diagnosis field that client was previously receiving the drug from a SoonerCare managed care plan.**

Effective January 1<sup>st</sup>, 2004, the prescription limit for adults will increase to six (6) per month with a maximum of three (3) brand name prescriptions. Prescriptions may be filled for the greater of 100 units or a 34 day supply if approved by the prescriber. Home and Community Based Waiver clients, including Advantage waiver clients, will receive an additional seven (7) generic prescriptions without prior authorization. Waiver clients who require more than three (3) brand name prescriptions or more than thirteen (13) total prescriptions per month will be monitored through a medication management program with a prior authorization process for medically necessary drugs beyond the limit.

You may check the OHCA website at [www.okhca.org](http://www.okhca.org) for press releases and more detailed information about these changes. If you have not signed onto OHCA's secure provider website, you are encouraged to do so.

Holiday hours for the pharmacy helpdesk:

Wednesday December 24 – 8:00 a.m. to 1:00 p.m.

Thursday and Friday December 25-26 – Closed for Christmas

Saturday December 27 through Sunday December 28 – Regular Hours

Monday December 29 through Tuesday December 30 – 8:00 a.m. to 5:00 p.m.

Wednesday December 31 – 8:00 a.m. to 1:00 p.m.

Thursday, January 1 – Closed for New Year's Day

Friday, January 2 – Resume normal operating hours

Monday through Friday 8:00 a.m. to 6:30 p.m.

Saturday 9:00 a.m. to 5:00 p.m.

Sunday 11:00 a.m. to 5:00 p.m.

OHCA has learned that a prescription pad was stolen from Dr. GARY G. HAYS in Clinton, Oklahoma. A family is currently using names and ID numbers of Medicaid clients to fill prescriptions for controlled substances, most notably OXYCONTIN. The client names are all last name STRONG, first names CLAUDE, BONNIE, STEVEN, MICHELLE, STEWART, STACY, and SHAYNA. If you receive a prescription for controlled substances from this doctor for any of these clients, please contact your local law enforcement agency and notify Paul Bouffard at the Health Care Authority by calling 405-522-0595.

Thank you for your continued service to Oklahoma's Medicaid clients.