

# Oklahoma Medicaid Pharmacy Update

Pharmacy Help Desk Telephone Numbers 405-522-6205 option 4 or 1-800-522-0114 option 4  
OHCA Website [www.okhca.org](http://www.okhca.org)

November 25<sup>th</sup>, 2003

Dear Pharmacy Provider:

As you may have heard, the HMO programs at Oklahoma Medicaid will no longer provide services after December 31, 2003. This means one pharmacy benefit for all Medicaid clients starting January 1, 2004.

Along with this change, OHCA anticipates approval of an increase in the prescription limit for adult clients. This change is currently pending approval by Governor Henry. The proposal would increase the prescription limit to six (6) per month with a maximum of three (3) brand name prescriptions.

Home and Community Based Waiver clients, including Advantage waiver clients, will be able to receive an additional seven (7) generic prescriptions without prior authorization. Waiver clients who require more than three (3) brand name prescriptions or more than thirteen (13) total prescriptions per month will be monitored through a medication management program with a prior authorization process for medically necessary drugs beyond the limit.

Please watch for more information about these changes to Oklahoma Medicaid. Updates are planned at weekly intervals so that pharmacies can be prepared. You may also check the OHCA website at [www.okhca.org](http://www.okhca.org) for press releases and more detailed information about the changes. If you have not signed onto OHCA's secure provider website, you are encouraged to do so at this time.

Holiday hours for the pharmacy helpdesk:

Thursday and Friday November 27-28 – Closed for Thanksgiving

Saturday, November 29 through Tuesday December 23 – Regular Hours

Wednesday December 24 – 8:00 a.m. to 1:00 p.m.

Thursday and Friday December 25-26 – Closed for Christmas

Saturday December 27 through Sunday December 28 – Regular Hours

Monday December 29 through Tuesday December 30 – 8:00 a.m. to 5:00 p.m.

Wednesday December 31 – 8:00 a.m. to 1:00 p.m.

Thursday, January 1 – Closed for New Year's Day

Friday, January 2 – Resume normal operating hours

Monday through Friday 8:00 a.m. to 6:30 p.m.

Saturday 9:00 a.m. to 5:00 p.m.

Sunday 11:00 a.m. to 5:00 p.m.

Thank you for your continued service to Oklahoma's Medicaid clients.