

Oklahoma Medicaid Pharmacy Update

Pharmacy Help Desk Telephone Number 405-271-6349 or 1-800-831-8921

Service Hours: Monday – Friday (8:30a – 7:00p); Saturday (9:00a – 5:00p); Sunday (11:00a – 5:00p)

Email: medicaidrx@ohca.state.ok.us OHCA Website: www.okhca.org

July 29, 2005

Dear Pharmacy Provider,

ProDUR HIGH DOSE ALERT (Second Notice)

Beginning *August 8, 2005*, Oklahoma Medicaid will begin to *deny* claims submitted with doses greater than two times the FDA recommended maximum dose. Please submit the correct day supply, so that, the submitted claim does not deny due to data entry error. If a ProDUR High Dose Alert is received, a prior authorization may be requested by calling the Pharmacy Help Desk or submitting a Statement of Medical Necessity for Quantity Limit Override. All pharmacy forms can be accessed at the following link:

http://www.okhca.org/provider/types/pharmacy/pharmacy_forms.asp

ACCURATE PRESCRIBER ID FILE

Oklahoma Health Care Authority (OHCA) is currently updating the Prescriber ID file. Please verify the prescriber ID number and prescriber name before submitting your claim. **The submitted prescriber's last name must match the prescriber's last name and prescriber ID number on file with OHCA.** If the prescriber's last name does not match or no last name is submitted, NCPDP response (56-Non-matched Prescriber ID) will display. The complete last name of the prescriber must appear in **Field 427**. You can verify the prescriber ID number by calling the Pharmacy Help Desk or accessing the electronic prescriber file at the following link:

<http://www.okhca.org/provider/types/pharmacy/pharmacy.asp>

Medicare Part D Prescription Drug Coverage

Medicare Part D and Extra Help – Medicare Part D Prescription Drug Coverage will go into effect on January 1, 2006. Some of your clients will qualify for a program called “Extra Help”. This program pays the premiums and co-pays for eligible recipients. The Social Security Administration is currently mailing letters and “Extra Help” applications to Medicare recipients. Some of your customers may bring these applications to you for assistance. Please direct them to the Social Security Administration for help in completing the applications and any other Medicare Part D questions. **SSA can be reached by calling 1-800-Medicare.**

Look What's New

Oklahoma Health Care Authority would like to invite you to our new website. The new look is fresh and easy to navigate. Preview the new website at the following address:

www.okhca.org

Thank you for your continued service to Oklahoma's Medicaid clients.