

CARE COORDINATION PROVIDER PORTAL

Getting Started

OHCA Behavioral Health Unit

November 2025



GETTING STARTED



OBTAINING REGISTRATION LINK

REGISTRATION

- Providers will receive a call from OHCA to determine each provider's administrator for the Portal.
- Once administrator is identified, OHCA will maintain a list.
- Providers are to attend the eQSuite Provider Portal training 11/04/2025.
- Once training is complete, OHCA will email registration link to providers who completed the webinar.



Providers - Before You Register

- Where will the PIN Letter be sent? Can I update the address?
 - A PIN will be sent by US Mail to the servicing address of the provider.
 - Update Provider Information in the SoonerCare Portal. For assistance see [Update Provider Files: An Inside Look](#)
- Decide who will be the OHCA eQSuite Practice Administrator.
 - **The first user to register an account for the Provider ID and Service Location (9 numbers followed by a letter) will automatically be assigned the Practice Administrator role.**
 - Each Provider ID and Service Location requires a Practice Administrator for full functionality in the Provider Portal. A single person can be the Practice Administrator at multiple practices.
 - Every account must belong to an individual; no shared accounts are allowed. Email used for account should be business email, not personal. Violations may result in your account being disabled.
 - Practice Administrator is responsible for verifying users they create are authorized to access system/data
 - Practice Administrator is responsible for full User Access management, e.g., creating accounts, granting access to those users as appropriate to their role, and disabling users as needed. These accounts should become part of your organization/business units onboarding and offboarding procedures.
- Practice Administrator Assignment/Re-assignment - (Post enrollment)
 - When creating User accounts, a Practice Administrator has the ability to grant Administrator rights to another user for each practice location.
 - The process of identifying and creating a Co-Administrator for all practice locations is recommended, this will allow for a smoother transition in the event one of the Administrators leaves unexpectedly.
 - In the event the only Practice Administrator leaves unexpectedly, the provider will need to contact the **OHCA Internet Helpdesk** to identify a new practice Administrator and establish their access. **800-522-0114, Option 2 then Option 1**



Provider Portal Registration

- Providers will receive an email from The Oklahoma Health Care Authority that includes a link to the eQSuite Provider Portal Practice Registration (Shown to the right)
- Note: The first user in a practice to register for the Provider Portal by default is considered the System Administrator for that practice. System Administrators create and manage all user accounts for that practice and can assign other users to also be System Administrators.
- Password Requirements:
 - Must not contain the user's account name or parts of the user's full name exceeding two consecutive characters;
 - Must be at least eight (8) characters in length; and,
 - Must contain at least one non-alphabetic character (i.e.: !@#\$%^&*)

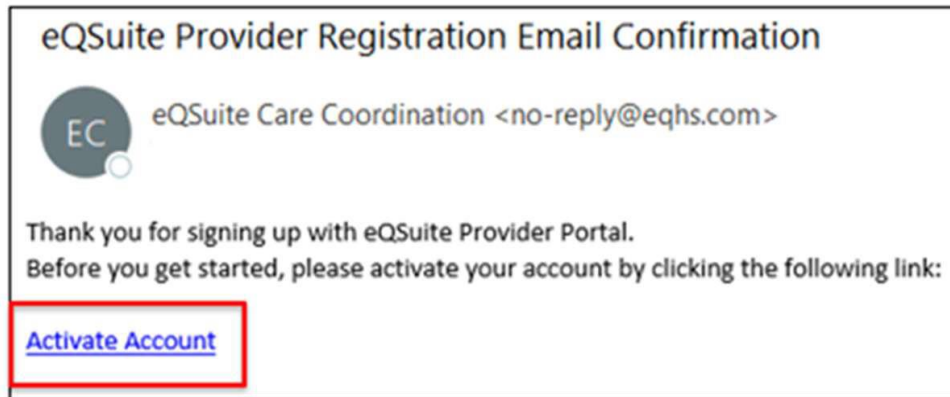
The image shows a 'Registration' form for the Provider Portal. The form includes fields for Username, Password, Confirm Password, First Name, Last Name, System Administrator Name, Organization, Provider Name, Provider NPI, Phone Number, Address Line 1, City, and Postal Code. A 'SUBMIT' button is at the bottom right. Several blue callout boxes provide additional information:

- Username should be Business Email address.** (points to Username field)
- First Last Name of the individual registering as the System Administrator.** (points to First Name and Last Name fields)
- Provider Credentials. Note that these are for the eQSuite account only. Optional.** (points to Provider Name and Provider NPI fields)
- This may be something like "Behavioral Health Unit" or "Prior Authorization Unit"** (points to Organization field)
- This should be the name of the actual Medicaid Provider. Eg "General Hospital" or "Dr. John Armstrong"** (points to Provider Name field)
- The Phone number at the provider location.** (points to Phone Number field)
- The NPI of the Provider. This is not required, however invalid NPIs (Not already associated with OHCA Provider account) will not be accepted.** (points to Provider NPI field)
- The Specialty of the Provider. This is optional and is not used for verification against specialties registered with OHCA.** (points to a dropdown menu)
- The Fax number at the provider location. (Note this is NOT The fax number used later in verification)** (points to a dropdown menu)
- The Medicaid ID of the Provider (9 digits followed by a single letter)** (points to a dropdown menu)
- The address/city/state/zip should be the physical address the Administrator is located. Note this is not the address used for verification** (points to Address Line 1, City, and Postal Code fields)

A 'PW Requirements' callout box is also present near the Password and Confirm Password fields. A speaker icon is located at the bottom right of the form.

Account Activation

- After submitting initial registration, the user will receive an email containing a link for account activation; follow the steps in that email to activate the user account.
- **Note:** this link expires in 15 minutes.



Logging In

- Once the account has been activated, the user will be directed to the homepage for login.
- Passwords expire every 60 days, and the system will generate notifications starting 14 days in advance of expiration.

eQSuite Care Coordination Provider Portal access:
<https://eqsuite-ok.acentra.com/>

Terms and Conditions

THE ACENTRA HEALTH PORTAL IS SUBJECT TO AND GOVERNED BY TERMS AND CONDITIONS OF USE, BY PROCEEDING OR USING THE ACENTRA HEALTH PORTAL YOU ARE AGREEING THAT YOU HAVE READ AND UNDERSTOOD THE TERMS AND CONDITIONS OF USE AND AGREE TO BE BOUND BY THEM IF YOU DO NOT UNDERSTAND THE TERMS OR CONDITIONS OF USE OR DO NOT AGREE TO BE BOUND BY THEM, DO NOT PROCEED OR OTHERWISE USE THE ACENTRA HEALTH PORTAL. UNAUTHORIZED ACCESS TO THE ACENTRA HEALTH PORTAL IS PROHIBITED.

ACENTRA HEALTH PORTAL TERMS OF USE

1. This Terms of Use Agreement (the "Agreement") is between Acentra Health, LLC on behalf of itself and its affiliates including eHealth Solutions, LLC (Acentra Health", "We", "Us" or "Our"), the group/operative entity that has been provided an ID (as defined in Section 3 below) to use the Portal (as defined below) the "Provider", "You" or "Your"), and the Users (as defined in Section 2 below) (the Provider and Users shall collectively be "You" or "Your"). This Agreement governs the use of the Acentra Health Portal, including without limitation, all software, insurance codes, graphics, logos, text, documentation, user guides, databases, and compilations of all materials other than Patient Information (as defined in Section 6), enhancements, bug fixes, upgrades, modifications, and copies thereof, and all information, methods and processes contained therein (the "Portal"). By using the Portal, you agree that you accept the terms and conditions of use of the Portal and that you are an authorized user of the Portal. This Agreement is posted on the Portal and is subject to change at any time.

2. Authorized Personnel: This Portal is intended for access solely by physicians and authorized members of their staff. Authorized members include only: (a) the personnel permitted to access and use the Portal by Provider (Standard User(s)) and (b) Standard Users who have been assigned certain administrative duties ("Administrative User(s)"; "Standard User" and "Administrative User" shall be collectively "Users"). If you are an Administrative User, it is Your responsibility to identify Standard Users, and to authorize, monitor, and control access to and use of the Portal by such Standard Users. All Users using the Portal represent and warrant that s/he is authorized to use the Portal and to bind You to the terms of this Agreement.

3. Data Collection Cookies: The Portal collects information you provide to us through your interaction with the Portal. This information includes information you provide by completing online forms, accessing, and entering information, including data requests or inquiries, sending messages through the Site and online webinars. The Portal collects information by sending cookies to your web browser. If your web browser permits it, it collects data as you browse and interact with the Portal. The cookies will provide information about how you use the Portal but will not identify you personally. You can control cookie settings on your computer by adjusting your browser settings to automatically reject some forms of cookies. If you visit the Portal without taking steps to adjust your browser settings to reject cookies, you have communicated your consent to receive all cookies from our Portal. If you do not permit cookies, some features and functionality of our Portal may be limited or unavailable to you. We also use technology tools such as Google Analytics, tags and beacons to collect data for the purposes identified in this Terms of Use Agreement.

4. Ownership and Licenses of the Portal.

4.1 **License Grant.** Subject to the terms and conditions of this Agreement, We hereby grant to (a) Users a personal, non-transferable, non-exclusive, revocable limited right to use the Portal for the sole purpose of accessing and entering Patient Information (as defined in Section 7) and transmitting such Patient Information to Payers (as defined in Section 8) through the Portal; (b) Administrative Users a personal, non-exclusive, non-transferable, and revocable limited right to use the Portal to maintain, update and support the use of IDs (as defined in Section 4 below); and (c) Users a personal, non-exclusive, non-transferable, and revocable limited right to access and view the private information files and user guides in the Portal for their internal business use only.

4.2 **Ownership.** As between the parties, you agree that We are, with our third-party licensors, the exclusive owner of all right, title and interest in and to the Portal, including without limitation all patent, copyright, trademark, trade secret and other intellectual property rights therein ("Intellectual Property"). All rights not expressly granted in this Agreement are reserved to Us, and no rights or licenses, whether express or implied, arising by estoppel or otherwise, are conveyed or intended by this Agreement except as expressly provided in this Section 4. Any reproduction, distribution, public performance, or public display of these materials, in whole or in part, is prohibited without our express prior written permission or as expressly permitted in Section 4.1.

4.3 **Expressly Prohibited Users.** You will not and You will not allow Users or others to: (a) make unauthorized use, disclosure, reproduction or reproduction of the Portal or Intellectual Property; (b) disseminate, decompile, retransmit, reverse engineer the Portal or Intellectual Property or create a substantially similar Portal or Intellectual Property; (c) rent, loan, lease, provide as a commercial service entity, sublicense, transfer, or otherwise distribute the Portal or Intellectual Property; (d) copy the Portal and/or Intellectual Property in any form except as necessary to use the Portal in accordance with this Agreement; (e) modify, alter, delete or obscure any proprietary rights notice embedded in or affixed to the Portal and/or its Intellectual Property.

5. **User IDs and Passwords.** With the proper identification, a Provider will be allowed to register one initial user account (the "Administrative ID"). This Administrative User will then be responsible for creating additional user accounts and passwords for Standard Users to be used in conjunction with the Administrative ID and the User ID (the "User ID"). The Administrative ID and the User ID shall be "IDs". You are solely responsible for: (1) maintaining the strict confidentiality of the IDs assigned to Users; (2) instructing Users to not allow another person to use their IDs to access the Site; (3) any charges, deletions, or losses that may be incurred or suffered as a result of You or Your Users failure to maintain the strict confidentiality of their IDs; and (4) promptly informing Us in writing of any need to deactivate an ID due to security concerns. We are not and will not be liable for any harm related to the theft of IDs, or Your disclosure of IDs, or Your authorization to allow another person or entity to access and use the Portal using Your IDs. You agree to immediately notify Us of any unauthorized use of Your IDs.

6. **Payer Requirements.** You have been given access to the Portal through an arrangement or an agreement with a third-party insurance company or a governmental entity (a "Payer") and You are permitted to use the Portal only as expressly permitted pursuant to the terms and conditions of this Agreement. Any requirements for the use of the Portal with respect to a particular Payer's processing requirements and/or auto approval rules have been established by the Payer and Acentra Health bears no responsibility therefor. In the event that You are unable to enter, process or transmit Patient Information or have questions regarding the entry, processing, or transmission of information with respect to a particular Payer, any remedies will be in accordance with Your arrangement or agreement with such Payer.

7. **Patient Information.** The Portal is intended to enable Users to enter and store confidential patient information ("Patient Information") and to transmit such Patient Information to a Payer. Certain state and federal laws, as well as ethical and licensure requirements of Your profession may impose obligations with respect to patient confidentiality that may limit the ability of physicians, health care providers, and persons acting on their behalf, to make use of certain services or to transmit certain information to third parties. You represent and warrant that You will, at all times during the term of this Agreement and thereafter, comply with all laws directly or indirectly applicable to You that may now or hereafter govern the gathering, use, transmission, processing, receipt, reporting, disclosure, maintenance, and storage of the Patient Information; and use Your best efforts to cause all persons or entities under Your direction or control to comply with such laws. You are, at all times during the term of this Agreement and thereafter, solely responsible for obtaining and maintaining all patient consents and all other legally necessary consents or permissions required or advisable to disclose, process, receive, transmit, and view the Patient Information You transmit, store, or receive in connection with the Portal. You agree that We, our licensors, and all other persons or entities involved in the operation of Portal, have the right to monitor, review, store, and use Patient Information in connection with the operation of such Services, and are acting on Your behalf in transmitting Patient Information. We agree to use commercially reasonable efforts to maintain the confidentiality of such information and prevent the disclosure of such information to third parties except in connection with the transmission, storage, retrieval, and disclosure of such information on Your behalf and as may be required or permitted by law. We will use commercially reasonable efforts so that the Portal will not prevent You from complying with the Health Insurance Portability and Accountability Act of 1996 ("HIPAA") and its implementing regulations, as amended. Each party shall be responsible for ensuring that performance of its obligations and exercise of its rights under this Agreement comply with HIPAA and all other regulations that are applicable to that party in the operation of its business. Neither party shall have responsibility for the appropriateness of HIPAA or the other party's business. Notwithstanding the above, you are solely responsible for assessing Your compliance with HIPAA and You shall at all times, modify and/or implement all policies and procedures necessary to comply with the HIPAA. WE CANNOT AND DO NOT ASSUME ANY RESPONSIBILITY FOR YOUR USE OR MISUSE OF PATIENT INFORMATION OR OTHER INFORMATION TRANSMITTED, MONITORED, PROCESSED, STORED OR RECEIVED USING THE SITE OR THE SERVICES.

8. **Disclosures.** The Portal is provided "as-is." The Portal is a service to facilitate reporting case management requests to insurance companies only and is not a substitute for the professional judgment of the health care professional in diagnosing and treating patients. You acknowledge that the Portal, including without limitation any information or educational material therein, is in no way intended to prescribe, designate, or limit medical care to be provided or procedures to be performed. You accept responsibility for and acknowledge that You will exercise Your own independent judgment of Your use of the Portal and shall be solely responsible for such use. You shall ensure the compliance with this Agreement by Your employees, Users, agents, officers, directors, and other representatives and shall bear the responsibility for any breach of this Agreement by them. You further agree that We shall have no liability to You for any third party's use of the Portal. Unless otherwise agreed to in writing by the parties, You further acknowledge that You shall be solely responsible for any modifications, additions, alterations or other changes made by You to the Portal or Patient Information. EXCEPT AS EXPRESSLY PROVIDED HEREIN, WE MAKE NO WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, OR NON-INFRINGEMENT, OR WARRANTIES ARISING BY COURSE OF DEALING OR CUSTOM OR TRADE. EXCEPT AS EXPRESSLY PROVIDED HEREIN, WE HAVE NO REPRESENTATIONS OR WARRANTIES THAT YOUR ACCESS TO AND USE OF THE PORTAL (1) WILL OPERATE UNINTERRUPTED OR ERROR-FREE; (2) IS FREE OF VIRUSES, UNAUTHORIZED CODE, OR OTHER HARMFUL COMPONENTS; (3) IS SECURE; OR (4) WILL PRODUCE ACCURATE RESULTS. YOU ARE RESPONSIBLE FOR TAKING ALL PRECAUTIONS YOU BELIEVE NECESSARY OR ADVISABLE TO PROTECT YOU AGAINST ANY CLAIM, DAMAGE, LOSS, THREAT, OR HAZARD THAT MAY ARISE BY VIRTUE OF YOUR USE OF THE PORTAL. NO ORAL OR WRITTEN INFORMATION OR ADVICE PROVIDED BY ACENTRA HEALTH, ITS AGENTS OR EMPLOYEES WILL CREATE ANY WARRANTY OR IN ANY WAY INCREASE OR OTHERWISE MODIFY THE SCOPE OF THE WARRANTIES EXPRESSLY PROVIDED IN THIS AGREEMENT.

9. **Exclusion of Damages.** UNDER NO CIRCUMSTANCES WHATSOEVER WILL WE BE RESPONSIBLE OR LIABLE TO YOU OR ANY OTHER ENTITY OR USER FOR ANY DIRECT, COMPENSATORY, INDIRECT, INCIDENTAL, CONSEQUENTIAL INCLUDING LOST PROFITS AND LOST BUSINESS OPPORTUNITIES, SPECIAL, EXEMPLARY, OR PUNITIVE DAMAGES ARISING FROM OR RELATED TO, IN ANY MANNER WHATSOEVER, (1) YOUR USE OF THE PORTAL OR (2) ERRORS, INACCURACIES, OMISSIONS, DEFECTS, UNWILLINGNESS, SECURITY BREACHES, OR ANY OTHER FAILURE TO PERFORM BY US, AND THE FOREGOING EXCLUSIONS SHALL APPLY REGARDLESS OF WHETHER OR NOT WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

10. **Limitation of Liability.** IF, NOTWITHSTANDING THE OTHER TERMS OF THIS AGREEMENT, WE SHOULD HAVE ANY LIABILITY TO YOU OR ANY THIRD PARTY FOR ANY LOSS, HARM OR DAMAGE, YOU AND WE AGREE THAT SUCH LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED ONE THOUSAND DOLLARS (\$1000.00). YOU AND WE AGREE THAT THE FOREGOING LIMITATION OF LIABILITY IS THE EXCLUSIVE REMEDY FOR SUCH DAMAGES AND REPRESENTS A FAIR AND REASONABLE ALLOCATION OF RISK BETWEEN YOU AND US. YOU ACKNOWLEDGE THAT ABSENT YOUR AGREEMENT TO THIS LIMITATION OF LIABILITY, WE WOULD NOT PROVIDE THE SITE TO YOU.

11. **Indemnity.** You agree to defend, indemnify and hold us harmless against any loss, expense, cost or damage (including our reasonable attorneys' fees, expert fees, and other reasonable costs of litigation) arising from, incurred as a result of, or in any manner related to: (1) Your breach of the terms of this Agreement; (2) Your unauthorized or unlawful use of the Portal; and (3) the unauthorized or unlawful use of the Portal by any other person using Your IDs.

12. **Confidentiality.** You agree to keep the Confidential Information (as defined below) strictly confidential and treat it in the same manner and with the same due care and discretion that You treat Your own most confidential and sensitive information. You agree not to publish, disclose, divulge, or disseminate the Confidential Information to any third party. You further agree to grant access to Confidential Information only to Your officers, directors, employees, contractors, and consultants who have a legitimate need to know the information and who are bound by a confidentiality agreement or other agreement to keep the Confidential Information strictly confidential and who agree not to use or disclose the Confidential Information except as required and permitted under this Agreement. You agree that You will not, at any time, without the prior written permission of Acentra Health: (a) copy, duplicate, caricature or create derivative works of the Confidential Information, or any part thereof; (b) use the Confidential Information to develop functionally similar computer software; or for any other purpose not expressly permitted under this Agreement; or (c) permit any third party to do any of the foregoing. "Confidential Information" shall include the IDs, Patient Information, Payers, the Portal, Intellectual Property, any ideas, improvements, features, customizations, enhancements, inventions, know-how or other intellectual property created, invented, conceived, suggested, developed, or reduced to practice by either You or Us pursuant to this Agreement. Upon termination of this Agreement, You shall immediately cease all use of the Confidential Information, in whatever form, and, at our option, return or destroy and certify in writing the destruction thereof, any and all copies of the Confidential Information.

13. **Term and Termination.** The term of this Agreement ("Term") shall begin upon the date first used by You, and shall continue unless otherwise terminated. We may immediately terminate this Agreement, with or without cause, at any time, upon giving notice to You.

14. **Injunctive Relief.** You acknowledge that a breach by You of any of the covenants set forth herein may result in immediate and irreparable injury to us, and that in the event of a breach or threatened breach, We will be entitled to seek from any court of competent jurisdiction preliminary and permanent injunctive relief, which remedy will be cumulative and in addition to any other rights and remedies to which We may be entitled, in equity or by law, without necessity of posting bond or other security.

15. **U.S. Government End Users.** The software and documentation in the Portal is a "commercial item" as that term is defined in 48 C.F.R. 2.101 (Oct. 2015), consisting of "commercial computer software" and "commercial computer software documentation" (as such terms are used in 48 C.F.R. 12.212 (Oct. 2015). Commercial item" shall mean 48 C.F.R. 12.212 (Oct. 2015). Government End Users acquire the software and documentation in the Portal with the same rights set forth in this Agreement.

16. **General.** This Agreement constitutes the entire agreement of the parties with respect to the subject matter hereof and supercedes all prior agreements and understandings regarding the Portal. If any provision of this Agreement is held to be unenforceable, such provision shall be reformed only to the extent necessary to make it enforceable. You shall not assign this Agreement or any part of this Agreement, or any rights or obligations granted hereunder, without our prior written consent, and any attempt to do so contrary shall be of no effect. Neither party will be responsible for any delay or failure of performance resulting from causes beyond its control. Our failure to exercise any of our rights under this Agreement for a breach thereof by You shall not be deemed to be a waiver of any subsequent breach of the same or any other provision. The sites of the sections hereof are for convenience only. All sections necessary to interpret the rights and duties of the parties shall survive termination of this Agreement. This Agreement shall be interpreted and governed according to the laws of the State of California, USA, without regard to its conflict of laws, provisions and any claim or action shall be resolved in a court of competent jurisdiction located within the State of California.



Terms and Conditions

- Upon initial login (or if/when Terms and Conditions are updated), users will need to acknowledge the system Terms and Conditions.

Practice Verification

- OHCA/eQSuite Provider Portal Practice Administrators require practice verification.
- A Practice Not Verified notification will display upon each login until the verification process is completed.

Notifications

Nicole Wright is not verified

Dr.Domingo is not verified

Insurance is not verified

CLOSE

START VERIFICATION

- Practice verification allows a user to quickly check the status of all authorization requests associated with the Practice's OHCA Medicaid Provider ID, including those entered in eQSuite by the clinical team through a fax or phone request.
- Authorization requests can be entered using a practice that has not been verified; however, a user will only be able to see the requests that they have entered in the system if verification is not completed.
- **NOTE:** Authorizations that were not initiated in the eQSuite Portal are not viewable in the eQSuite Portal.



Practice Administrator Verification (PIN Letter)

- System administrators can request a Verification PIN letter by clicking Start Verification in the practice verification pop-up window.
- The system will redirect the user to the Administrator menu, Practice Administrator tab.
- Practice Administrator tab lists all OHCA Medicaid ID numbers affiliated with a user's account.




The screenshot displays the Provider Portal interface. At the top, a navigation bar includes 'Provider Portal', 'AUTHORIZATIONS', 'ADMIN', 'MY PROFILE', and 'HELP'. The user 'Danielle Guidry' is logged in, with a 'Logout' link. A 'Notifications' pop-up window is open, listing three items: 'Nicole Wright is not verified', 'Dr.Domingo is not verified', and 'Insurance is not verified'. It has 'CLOSE' and 'START VERIFICATION' buttons. Below the pop-up, the 'PRACTICE ADMIN' tab is selected in a sub-menu. A table lists practice information with columns for Practice Name, Office Name, Status, and Options. A red arrow points from the 'START VERIFICATION' button to the 'PRACTICE ADMIN' tab.

Practice Name	Office Name	Status	Options
PRACTICE TAX#	Nicole Wright	Not Verified	Edit
PRACTICE TAX#	Dr.Domingo	Not Verified	Edit
PRACTICE TAX#	Insurance	Not Verified	Edit

Practice Administrator Verification (PIN Letter)

- Click on the **Not Verified** Link under the Status column for each Practice to begin the verification process.

By creating and managing system users, you agree to restrict access to employees, contractors or other individuals who have explicitly agreed to comply with the privacy and non-disclosure agreement.

<div>PRACTICE ADMIN USER ADMIN INACTIVE USERS</div>			
Practice Name	Office Name	Status	Options
PRACTICE TAX#	Nicole Wright	Not Verified	
PRACTICE TAX#	Dr.Domingo	Not Verified	
PRACTICE TAX#	Insurance	Not Verified	

- Verification Method:
 - Address: A system-generated PIN will be sent through US Mail to the address registered with OHCA Provider Engagement.

Request Verification

Verification Method

Please select a method

CANCEL

SUBMIT

Status

In Progress

Verify Practice using PIN Letter

- Once the Verification PIN has been received, navigate to Practice Administrator by selecting ADMIN from the top menu.
- Under the status column, click In Progress and enter the verification PIN in the pop-up window, then click Submit.
- Status will change from In Progress to Verified.
- Users are now able to view all requests associated with the practice.

The screenshot displays the 'ADMIN' section of a web application. At the top, a navigation bar includes 'LOCATOR', 'HEALTH & WELLNESS OPPORTUNITIES', 'ADMIN' (highlighted with a red box), and 'MY PROFILE'. Below this, a table lists verification requests with columns for 'Office Name' and 'Status'. The 'Status' column contains 'Not Verified', 'Not Verified', and 'In Progress' (highlighted with a red box). A red arrow points from the 'In Progress' status to a pop-up window titled 'Verification In-Progress'. This window contains a link 'Would you like to cancel the verification request?', a text input field for 'Please enter PIN (Case Sensitive*)' (highlighted with a red box), and 'CANCEL' and 'SUBMIT' buttons (both highlighted with red boxes). Below the input field, a 'Status' dropdown menu is shown with 'Verified' selected. A red arrow points from the 'SUBMIT' button to the 'Verified' status. A speaker icon is located in the bottom right corner.

Office Name	Status
Nice Street	Not Verified
Dr Demings	Not Verified
Insurance	In Progress

Verification In-Progress

[Would you like to cancel the verification request?](#)

Please enter PIN (Case Sensitive*)

CANCEL SUBMIT

Status

Verified



OKLAHOMA

Health Care Authority

eQSuite Care Coordination Provider Portal access:

<https://eqsuite-ok.acentra.com/>

GET IN TOUCH

4345 N. Lincoln Blvd.
Oklahoma City, OK 73105

oklahoma.gov/ohca
mysoonercare.org

Agency: 405-522-6205
Helpline: 800-522-0114
BH • Press 6 then 2
Help Desk • Press 2 then 1

