



Clay Bullard | Chief Executive Officer

J. Kevin Stitt | Governor

OHCA 2025-19

October 15, 2025

RE: eQSuite® Training for Inpatient Behavioral Health Providers

Dear Provider,

The Oklahoma Health Care Authority (OHCA) is making changes to the prior authorization (PA) request process for inpatient behavioral health providers serving fee-for-service SoonerCare members. Currently, inpatient behavioral health PA requests are submitted by fax to the OHCA Behavioral Health unit.

In the coming weeks, OHCA will begin to accept these requests electronically through the eQSuite® Care Coordination Provider Portal. This web-based system is designed to streamline PA submissions by improving communication, accuracy and efficiency between OHCA reviewers and providers.

Through the eQSuite® portal, providers will be able to:

- Submit PA requests electronically.
- Upload supporting clinical documentation directly to the member's record.
- Receive real-time status updates on requests.
- Communicate with OHCA care coordinators when additional documentation is required.

A provider training webinar is scheduled for 2 p.m., Tuesday, Nov. 4. The session will cover how to access, register and submit PA requests through the new system. You can [register for the webinar here](#).

Following participation in the webinar, providers will be sent a link to register. Once registered, providers will be able to submit prior authorization requests through the eQSuite® portal.

As a part of the transition to the eQSuite® portal, OHCA will begin limiting the revenue codes accepted for reimbursement for inpatient psychiatric services. Please notify your business office promptly so they can update billing protocols as needed. Once



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the new submission process begins, only the following revenue codes will be accepted:

- Acute Inpatient Psychiatric Care – 0124
- Acute Inpatient Medical Detox – 0126
- Acute II Inpatient Psychiatric Care – 0129
- Psychiatric Residential Treatment Program – 1001

Our goal with this transition is to increase automation, consistency and efficiency in PA processing while reducing turnaround times for authorization decisions.

Thank you for your continued support and commitment to our SoonerCare members. If you have questions before the webinar, please email BHsupport@okhca.org.

Sincerely,

A handwritten signature in black ink, appearing to read 'S White', with a stylized, cursive script.

Sherri White
Chief Operating Officer