## 317:30-5-241.4. Crisis Intervention

- (a) Onsite and Mobile Crisis Intervention Services (CIS).
  - (1) **Definition.** CIS are face-to-face services for the purpose of responding to acute behavioral or emotional dysfunction as evidenced by psychotic, suicidal, homicidal severe psychiatric distress, and/or danger of AODsubstance use disorder relapse. The crisis situation, including the symptoms exhibited and the resulting intervention or recommendations, must be clearly documented.
    - (A) Onsite CIS is the provision of CIS to the member at the treatment facility, either in-person or via telehealth.
    - (B) Mobile CIS is the provision of CIS by at least one (1) professional at the location of a member who is not at the treatment facility (e.g., services provided at the member's home).
  - (2) **Qualified practitioners**. Services must be provided by an LBHP or licensure candidate. Additional qualified team members who are behavioral health professionals/paraprofessionals may assist with LBHP or licensure candidate direction and supervision.
  - (2)(3) **Limitations.** CIS are not compensable for SoonerCare members who reside in ICF/IID facilities, or who receive RBMS in a group home or therapeutic foster home. CIS is also not compensable for members who experience acute behavioral or emotional dysfunction while in attendance for other behavioral health services, unless there is a documented attempt of placement in a higher level of care. The maximum is eight (8) units per month; established mobile crisis response teams can bill a maximum of four (4) hours per month, and ten (10) hours each twelve (12) months per member.
  - (3) Qualified professionals. Services must be provided by an LBHP or licensure candidate.
- (b) Facility Based Crisis Stabilization (FBCS). FBCS services are emergency psychiatric and substance abuse for the resolution of crisis situations within a crisis unit where the individual is admitted for treatment. Services include triage, evaluation, detoxification, and crisis stabilization.
  - (1) **Qualified practitioners.** FBCS services are provided under the supervision of a physician aided by a-licensed nursenurses, and also include LBHPs, and-licensure candidates, and other support staff for the provision of group and individual treatments. A physician must be available twenty-four (24) hours a day, seven (7) days per week, either on-site or on-call. This service is limited to providers who contract with or are operated by the ODMHSAS to provide this service within the overall behavioral health service delivery system.
  - (2) **Limitations.** The unit of service is per hour. This service is limited to providers who contract with or are operated by the ODMHSAS to provide this service within the overall behavioral health service delivery system. Providers of this service must meet the requirements delineated in the OAC 450:23. Documentation of records must comply with OAC 317:30-5-248.
- (c) Urgent Recovery Clinic (URC). Urgent Recovery Clinic services are non-hospital emergency services provided in a clinic setting for mental health and substance use crisis response. Services include triage crisis response, crisis intervention, assessment, intervention plan development, and referral, when necessary, to a higher level of care and/or other treatment

services. Services are aimed at the assessment and immediate stabilization of acute symptoms of mental illness, substance use disorder, and emotional distress.

- (1) Qualified practitioners. A minimum of one (1) Licensed Practical Nurse or Registered Nurse shall be available, either in-person or via telehealth, at the URC twenty-four (24) hours a day, seven (7) days per week. Licensed behavioral health professionals and other support staff shall be adequate in number to provide care needed by consumers twenty-four (24) hours a day, seven (7) days per week. The URC shall provide or otherwise ensure the capacity for a practitioner with prescriptive authority and adequate staff with the authority to administer medications at all times for consumers in need of emergency medication services.
- (2) Limitations. The unit of service is per event. This service is limited to providers who contract with or are operated by the ODMHSAS to provide this service within the overall behavioral health service delivery system. Providers of this service must meet the requirements delineated in the OAC 450:23.

