

Serving Oklahomans through SoonerCare

Kevin Corbett | Chief Executive Officer

J. Kevin Stitt | Governor

OHCA 2021-02

Sept. 17, 2021

RE: Behavioral Health Homes

Dear member,

You are receiving this letter because you are enrolled in a Behavioral Health Home at your behavioral health provider. The Behavioral Health Home model providers integrated care services including wellness and care coordination, in addition to all other behavioral health services. This letter is to notify you that Behavioral Health Home services will end Sept. 30, 2021. <u>This does not mean you will not be able to</u> <u>receive services</u>. You will continue to receive services, and you have options as listed below.

If you are receiving services at:

- Grand Lake Mental Health Center
- Red Rock Behavioral Health Services
- Northcare
- CREOKS (if you live in one of the following counties: Creek, Okfuskee, Okmulgee, Wagoner, Cherokee, Adair, or Sequoyah)
- Lighthouse Behavioral Wellness Center
- Carl Albert Community Mental Health Center
- Green Country Behavioral Health Services
- Counseling & Recovery Services
- Family & Children's Services

You may continue to receive services from your current provider, including traditional behavioral health services, integrated care and care coordination through a similar program called a Certified Community Behavioral Health Clinic (CCBHC).

If you are receiving services at:

- CREOKS (locations within counties not listed above)
- Hope Community Services
- Central Oklahoma Community Mental Health Center
- Jim Taliaferro Community Mental Health Center



Oklahoma City, OK 73105



WEBSITES okhca.org mysoonercare.org



PHONE Admin: 405-522-7300 Helpline: 800-987-7767



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- Northwest Center for Behavioral Health
- Dayspring
- OU Impact
- Pathways Professional Counseling
- SequelCare
- YouthCare of Oklahoma
- Western Plains Youth & Family Services

Please talk with your behavioral health provider about your options. You may continue to receive traditional behavioral health services from your current provider. You may also choose to transfer to one of the providers from the first list above, to receive integrated care and care coordination. As always, you have the right to choose your provider.

You have the right to a fair hearing if you believe the agency decision is in error and there is a separate underlying basis for qualifying for the benefit, per *42 CFR § 431.220(b)*. To exercise this right, you must send in an LD-1 form to the OHCA Docket Clerk in the OHCA Office of Hearings and Appeals. LD-1 Forms are available on OHCA's website at www.okhca.org. You may also call 405-522-7217 or email docketclerk@okhca.org to have one sent to you. A completed LD-1 form must be received by the Docket Clerk within 30 days of the date on this notice. Include a copy of this notice and any other information you want to be considered at the hearing. You may represent yourself at the hearing or you may have someone else speak for you. If you want someone else to speak for you, you must complete the "Authorized Representative Information" section on the LD-1.

Important notice to members whose services have been reduced or discontinued: If you want your services to be continued while your appeal is being decided, your LD-1 form must be received by the Docket Clerk within 10 days of the date on this notice. If you want to continue receiving services, and the appeal decision is not in your favor, you may have to pay for any services you received.

Sincerely,

Melody anthony

Melody Anthony State Medicaid Director



ADDRESS 4345 N. Lincoln Blvd. Oklahoma City, OK 73105



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