

# Member FAQ Guide



4345 N. Lincoln Blvd.  
Oklahoma City, OK 73105  
[oklahoma.gov/ohca](http://oklahoma.gov/ohca)  
800-987-7767

Sooner**Select** 

# SOONERSELECT FAQ FOR MEMBERS

*Note: You may sometimes see the term “enrollee” used along with the term “member.” This means a SoonerCare member eligible to choose a SoonerSelect plan.*

## What is SoonerSelect?

SoonerSelect is a health care delivery system used to coordinate health and dental care and to improve quality of care. The Oklahoma Health Care Authority (OHCA) will partner with health and dental plans to coordinate the care for most members. SoonerSelect provides Medicaid health benefits through contracted arrangements between state Medicaid agencies, health plans and dental plans.

*Note: You may hear phrases such as contracted entities (CEs) or provider-led entities (PLEs) to describe health plans and dental plans.*

The change in health care delivery will allow OHCA to:

- Improve health outcomes for Oklahomans
- Move toward a system where we pay providers based on the quality of care they provide to Oklahomans rather than just by service
- Improve member satisfaction
- Focus on preventive and primary care

All health/dental plans will provide the same health care services currently offered by SoonerCare. Each plan may also offer extra benefits to help you and other members be healthier.

## How will members be affected?

The following SoonerCare groups will be enrolled in SoonerSelect:

- Children, including foster children
- Low-income parents
- Pregnant women
- Non-disabled adults ages 19-64

American Indian/Alaska Native members can choose to opt-in to a SoonerSelect plan but will not be required to.



## SoonerSelect Member FAQs

If you are changing to SoonerSelect, OHCA will ask you to pick one dental plan and one health plan. You can compare the benefits of each plan and pick the right plan for you.

There are three SoonerSelect programs.

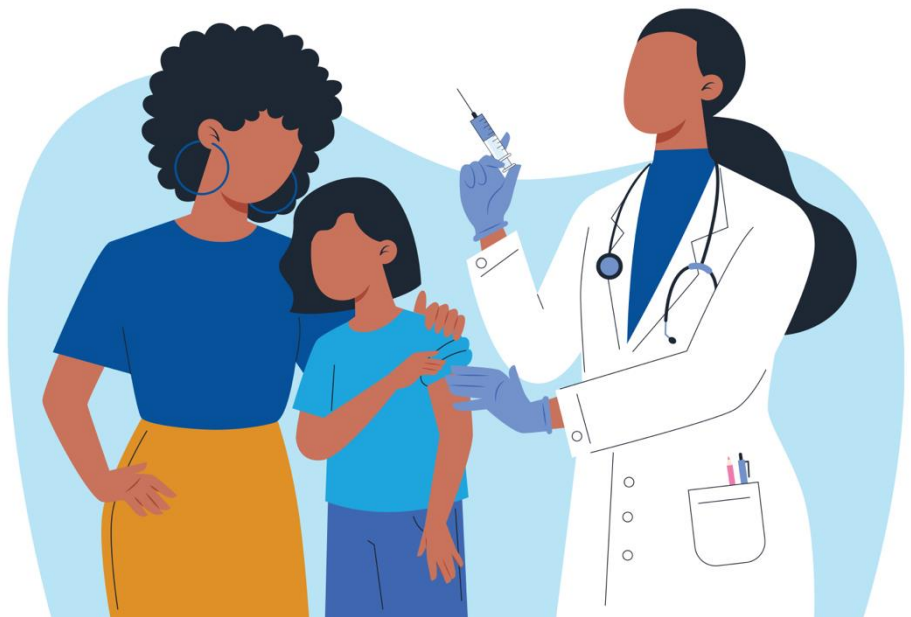
### **SoonerSelect Dental Program**

SoonerSelect members will enroll in a dental plan. Dental plans will cover medically necessary preventive and restorative dental care. Additionally, medically necessary orthodontic services will be available for children under 21.

### **SoonerSelect Health Program**

SoonerSelect members will enroll in a health plan. You will have a chance to choose a health plan. If you do not choose one, a plan will be assigned. Health plans will cover medically necessary prescriptions, health services and behavioral health services, except dental services.

### **Children's Specialty Program**



The SoonerSelect Children's Specialty Program (CSP) will serve members involved in the juvenile justice system and those served by Oklahoma Human Services. This includes children in foster care and children receiving adoption assistance. The CSP provides medically necessary prescriptions, health care services and behavioral health services that focus on the unique health needs of the children it serves. It places special emphasis on early identification of needs and interventions.

## **Will my benefits change?**

All health/dental plans will provide SoonerSelect members with the same health care services currently offered by SoonerCare. There are no changes to pharmacy

benefits. There are also no changes to eligibility requirements. Health/dental plans can offer extra benefits to help improve the health of SoonerSelect members. You will be able to compare extra benefits provided by each plan and pick the right one for you.

There is no extra cost for enrolling in a SoonerSelect plan.

### **Will I have to change doctors?**

Each health/dental plan will have its own network of providers. The availability of specific providers may vary from plan to plan. If you have a doctor or other provider you want to keep seeing, you should pick a health/dental plan that has your provider in the plan's network. During sign-up, when you are picking your plans, each plan will have a provider directory on its website that you can review. OHCA member service representatives will also be available to help you with this process.

### **How do I enroll in a plan?**

You will have the chance to pick your dental and health plans. SoonerCare representatives can help you pick the plan that best suits your needs. During the sign-up period, you can enroll by logging in to [www.MySoonerCare.org](http://www.MySoonerCare.org) or calling the SoonerCare Helpline at 800-987-7767.

Beginning late fall of 2023, you will begin receiving information on available plans and where to go to get more information on SoonerSelect programs.

### **Is there anything I need to do right now?**

Yes. You should make sure your case and contact information (address, phone number and email address) are up to date so when the time comes, you can receive critical information about SoonerSelect. You can do this by visiting [www.MySoonerCare.org](http://www.MySoonerCare.org).



## **Do I have to pay for SoonerSelect?**

No; however, some members may be responsible for copays for certain benefits. To view information related to cost sharing, click [here](#).

## **Are Insure Oklahoma members required to participate in SoonerSelect?**

Insure Oklahoma is separate from SoonerSelect. If you are eligible for Insure Oklahoma, you are not eligible for SoonerSelect.