

# AI/AN Member FAQ Guide

4345 N. Lincoln Blvd.  
Oklahoma City, OK 73705  
[oklahoma.gov/ohca](http://oklahoma.gov/ohca)  
800-987-7767

**SoonerSelect**



# SOONERSELECT FAQ FOR AMERICAN INDIAN/ALASKAN NATIVE (AI/AN) MEMBERS

*Note: You may sometimes see the term “enrollee” used along with the term “member.” This means a SoonerCare member eligible to choose a SoonerSelect plan.*

## What is SoonerSelect?

SoonerSelect is a health care delivery system used to coordinate health and dental care and to improve quality of care. The Oklahoma Health Care Authority (OHCA) has partnered with health and dental plans to coordinate the care for most members.

SoonerSelect provides Medicaid health benefits through contracted arrangements between state Medicaid agencies, health plans and dental plans.

*Note: You may hear phrases such as contracted entities (CEs) or provider-led entities (PLEs) to describe health plans and dental plans.*

This health care delivery allows OHCA to:

- Improve health outcomes for Oklahomans.
- Have a system where providers are paid based on the quality of care they provide to Oklahomans rather than just by service.
- Improve member satisfaction.
- Focus on preventive and primary care.

All health and dental plans provide the same services currently offered by SoonerCare. Each plan may also offer extra benefits to help you and other members be healthier.

There are three SoonerSelect programs.





### **SoonerSelect Health Program**

AI/AN members can enroll in a health plan. Health plans cover medically necessary prescriptions, health services and behavioral health services.

### **SoonerSelect Dental Program**

AI/AN members can enroll in a dental plan. Dental plans cover medically necessary cleanings, preventive and restorative care, and medically necessary orthodontic services for children under age 21.

### **Children's Specialty Program**

The SoonerSelect Children's Specialty Program (CSP) is a health plan that covers SoonerSelect children and youth served by Oklahoma Human Services' Child Welfare Services. This includes children in foster care and former foster care children, those receiving adoption assistance, and those involved in the juvenile justice system.

CSP covers medically necessary prescriptions and health and behavioral health services, except dental services. SoonerSelect dental plans cover dental services. It focuses on the unique health needs of the children it serves, and places special emphasis on early identification of needs and interventions.

## **How are AI/AN members affected?**

AI/AN members may join SoonerSelect but are not required to enroll. No action is required by an AI/AN member unless the member wants to join a SoonerSelect health and/or dental plan.

If you choose to enroll in SoonerSelect, you may opt in to select a SoonerSelect plan by calling the choice counseling line at 800-987-7767.

## **Will my benefits change if I enroll in SoonerSelect?**

All health and dental plans provide SoonerSelect members with the same health care services currently offered by SoonerCare, but each plan may also offer [extra benefits](#) to help other members and you be healthier.

## **Why should I enroll in a plan?**

In addition to your current benefits through SoonerCare, SoonerSelect health and dental plans can offer extra benefits to help improve your health. Some extra benefits include car seats for new parents, money for groceries, routine eye



exams, and more. You can compare the extra benefits provided by each plan by [clicking here](#).

You can enroll in a SoonerSelect health plan even if you did not enroll in a SoonerSelect dental plan.

## **As an AI/AN member, how and when do I opt-in?**

You will have the chance to pick your health and dental plans during open enrollment. SoonerCare representatives can help you pick the plan that best suits your needs. You can enroll by calling the choice counseling line at 800-987-7767.

The next health and dental open enrollment period runs from May 1-June 13, 2025. If you do not opt in during open enrollment, you will not be allowed to join SoonerSelect until the next open enrollment period in 2026.

## **What happens if I don't opt in to SoonerSelect?**

If you do not opt in to SoonerSelect, you will remain on SoonerCare. You will not lose SoonerCare coverage if you choose not to join SoonerSelect.

## **Can I disenroll from SoonerSelect?**

AI/AN members can request disenrollment from their SoonerSelect health and/or dental plan without a good cause reason.

## **Does it cost to join SoonerSelect?**

There is no cost for enrolling in a SoonerSelect plan.





## **Will I have a copay?**

No, AI/AN members are exempt from copays.

## **Can I disenroll at any time?**

AI/AN members may disenroll from the SoonerSelect program at any time. If you choose to disenroll from SoonerSelect, you will not be allowed to join SoonerSelect until the next open enrollment period.

## **Will I be able to go to my Indian Health Care Provider (IHCP)?**

AI/AN members can still receive services from a primary care Indian Health Care Provider. Each health and dental plan has its own network of providers. The availability of specific providers may vary from plan to plan.

Each plan has a provider directory that you can view by [clicking here](#). You can select your Indian Health Care Provider as a PCP for your health plan if they are available in the provider directory.