**Form 8070001235-B** **BIDDER PROPOSAL SUBMISSION CHECKLIST**

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| **Bidder Name:** |  |

Complete a copy of Form 8070001235-B, by indicating if the described submission item is included in your proposal. Place an “X” in the “Yes” or “No” box as applicable. Include an explanation for any “No” responses.

|  | **Submission**  **Item Included** | | **If No, explain reason for non-inclusion** |
| --- | --- | --- | --- |
| **Submission Item** | **Yes** | **No** |
| Item 2 – Transmittal Letter |  |  |  |
| Item 3 – Solicitation Amendments |  |  |  |
| Item 4a – Form 8070001235-C-Cover Page |  |  |  |
| Item 4b – Form 8070001235-D-Bidder Representations and Certifications |  |  |  |
| Item 5 – Privatization Act Mandated Representations and Certifications narrative |  |  |  |
| Item 6 – Executive Summary |  |  |  |
| Item 7a – Oklahoma Experience narrative |  |  |  |
| Item 7b – Form-8070001235-E-Oklahoma Experience |  |  |  |
| Item 8a –Medicaid Experience narrative |  |  |  |
| Item 8b – Form 8070001235-F -Other State Medicaid Experience |  |  |  |
| Item 9 – Form 8070001235-G-References |  |  |  |
| Item 10 – Litigation narrative |  |  |  |
| Item 11 – Company Financial Information |  |  |  |
| Item 12 – Reinsurance narrative |  |  |  |
| Item 13 – Capitation Reconciliation and Overpayment narrative |  |  |  |
| Item 14 – Licensure narrative and/or copy of license |  |  |  |
| Item 15 – Accreditation narrative |  |  |  |
| Item 16a – Major Subcontractors narrative |  |  |  |
| Item 16b – Form 8070001235-H -Major Subcontractors |  |  |  |
| Item 17a – Oklahoma Presence, Business Relationships and Organizational Structure narrative |  |  |  |
| Item 17b – Chart of SoonerSelect Dental plan |  |  |  |
| Item 17c – Chart depicting relationship to parent and affiliates |  |  |  |
| Item 18a – Key Staff narrative |  |  |  |
| Item 18b - Form 8070001235-I-Key Staff |  |  |  |
| Item 18c – Job descriptions |  |  |  |
| Item 18d – Resumes |  |  |  |
| Item 18e – Summary of recruitment timelines and activities |  |  |  |
| Item 18f – Contingency plans |  |  |  |
| Item 19 – Board of Directors narrative and biographical descriptions |  |  |  |
| Item 20a – Staffing narrative |  |  |  |
| Item 20b – Form 8070001235-J-Plan Staffing |  |  |  |
| Item 20c – Job descriptions |  |  |  |
| Item 21a – Location of Staff within Oklahoma narrative |  |  |  |
| Item 21b - Map |  |  |  |
| Item 22a – Economic Impact narrative |  |  |  |
| Item 22b – Form 8070001235-K-Economic Impact |  |  |  |
| Item 23~~a~~ – Staff Training narrative |  |  |  |
| ~~Item 23b – Description of approach to Subcontractor staffing~~ |  |  |  |
| Item 24– Policies and Procedures narrative |  |  |  |
| Item 25a – Implementation Plan narrative |  |  |  |
| Item 25b – Implementation work plan |  |  |  |
| Item 26 – Mandatory, Voluntary and Excluded Populations narrative |  |  |  |
| Item 27 – Covered Benefits narrative |  |  |  |
| Item 28a – Value-Added Benefits narrative |  |  |  |
| Item 28b - Form 8070001235-L-Value-Added Benefits |  |  |  |
| Item 29 – EPSDT narrative |  |  |  |
| Item 30 – School-Based Services narrative |  |  |  |
| Item 31 – Evidence-Based Guidelines narrative |  |  |  |
| Item 32 – Prior Authorization narrative |  |  |  |
| Item 33 – High Utilizers narrative |  |  |  |
| Item 34 – Coordination with Other SoonerCare Programs and Other State Agencies narrative |  |  |  |
| Item 35 – Case Study (Sarah) narrative |  |  |  |
| Item 36 – Case Study (Billy) narrative |  |  |  |
| Item 37 – Case Study (Billy, ctd.) |  |  |  |
| Item 38 – Case Study (Kyle) |  |  |  |
| Item 39– Case Study (Mark and Denise) |  |  |  |
| Item 40 – Transition of Care narrative |  |  |  |
| Item 41 – Case Study (Janet) |  |  |  |
| Item 42 – Access to Care narrative |  |  |  |
| Item 42 – Case Study (Roger) |  |  |  |
| Item 44 – Case Study (Mya) |  |  |  |
| Item 45a – QAPI Program narrative |  |  |  |
| Item 45b – QAPI program description, work plan and program evaluation |  |  |  |
| Item 46 – Dental Health Plan Enrollee Satisfaction narrative |  |  |  |
| Item 47 – Provider Satisfaction narrative |  |  |  |
| Item 48 – Quality Performance Measures narrative |  |  |  |
| Item 49 – HEDIS Reports |  |  |  |
| Item 50a – Addressing Health Disparities experience |  |  |  |
| Item 50b – Addressing Health Disparities proposed approach |  |  |  |
| Item 51 – Performance Improvement Projects narrative |  |  |  |
| Item 52a – Provider Profiling narrative |  |  |  |
| Item 52b – Provider Profile sample |  |  |  |
| Item 53– Accessibility narrative |  |  |  |
| Item 54a – New Dental Health Plan Enrollee Outreach narrative |  |  |  |
| Item 54b – Form 8070001235-T-New Dental Health Plan Enrollee Contact Rates |  |  |  |
| Item 55 – New Dental Health Plan Enrollee Outreach Case Study (Rebecca) narrative |  |  |  |
| Item 56 – Website and Social Media narrative |  |  |  |
| Item 57a – Call Center narrative |  |  |  |
| Item 57b - Form 8070001235-M-Call Center Performance |  |  |  |
| Item 58 – Call Center Scenarios narrative |  |  |  |
| Item 59a – Advisory Board narrative |  |  |  |
| Item 59b – Advisory Board letter of reference |  |  |  |
| Item 60 – PCD Selection and Assignment narrative |  |  |  |
| Item 61 – Marketing narrative |  |  |  |
| Item 62 – Provider Network Development narrative |  |  |  |
| Item 63 – Monitoring Compliance with Access Standards narrative |  |  |  |
| Item 64 – Sample Provider Agreements |  |  |  |
| Item 65 – Credentialing narrative |  |  |  |
| Item 66 – Primary Care Dentist Model narrative |  |  |  |
| Item 67 Ongoing Monitoring narrative |  |  |  |
| Item 68 – Provider Services narrative |  |  |  |
| Item 69 – Provider Education, Training and Technical Assistance narrative |  |  |  |
| Item 70 – Provider Complaint System narrative |  |  |  |
| Item 71 – Performance-Based Provider Payments narrative |  |  |  |
| Item 72a – Claims Processing narrative |  |  |  |
| Item 72b– Form 8070001235-N-Claims Processing |  |  |  |
| Item 73 – Tribal Government Liaison narrative |  |  |  |
| Item 74 – Indian Health Care Providers narrative |  |  |  |
| Item 75a – Dental Health Plan Enrollee Grievances and Appeals narrative |  |  |  |
| Item 75b – Form 8070001235-O-Member Grievances and Appeals Resolution |  |  |  |
| Item 76 – Cost Sharing narrative |  |  |  |
| Item 77 – Program Integrity narrative |  |  |  |
| Item 78a – Information Technology: General Requirements narrative |  |  |  |
| Item 78b – System Diagram |  |  |  |
| Item 78c – Interface Diagram |  |  |  |
| Item 78d – IT Roadmap |  |  |  |
| Item 79 – Operations Support and Integration of IT Systems narrative |  |  |  |
| Item 80 – Communications with OHCA narrative |  |  |  |
| Item 81 – Dental Health Plan Enrollee Encounter Data narrative |  |  |  |
| Item 82– Health Information Exchange narrative |  |  |  |
| Item 83 – Enrollment Data narrative |  |  |  |
| Item 84a – System Security narrative |  |  |  |
| Item 84b - Form 8070001235-P-MCO Security Specifications |  |  |  |
| Item 84c - Form 8070001235-Q-OMES Cloud Computing Certification |  |  |  |
| Item 84d – Security Audit |  |  |  |
| Item 84e – Form 8070001235-S-OMES Hosting Agreement |  |  |  |
| Item 85a – Business Continuity and Disaster Recovery narrative |  |  |  |
| Item 85b – Business Continuity and Disaster Recovery Plan |  |  |  |
| Item 86 – Accessibility narrative |  |  |  |
| Item 87 – Third Party Liability narrative |  |  |  |
| Item 88 – Reporting narrative |  |  |  |
| Item 89a – Contractor Performance Standards narrative |  |  |  |
| Item 89b – Form 8070001235-R- Contractor Performance History |  |  |  |
| Item 90 – Contract Termination narrative |  |  |  |
| Item 91 – Customizations narrative |  |  |  |
| Item 92 –Contract Compliance narrative |  |  |  |
| Item 93 – Strategic Alignment narrative |  |  |  |