

Member Advisory Task Force

MATF Notes

Co-Chairs: Wanda Felty, Nicole Victorine
June 7, 2025

Members Present: 9

Steering Committee: 4

Guests: 9

OFN Staff: 4

Item	Notes	Recommendations / Golden Nuggets
Coffee Time at HCA/ Home		
Welcome & Review Minutes – MATF Cards	- Welcome, introductions and housekeeping items were covered. Please complete cards below before completing the meeting: Recommendations - something you would like to suggest the OHCA change or add to current services or more information. Golden Nuggets - key insights, new information, something you didn't know.. - Please write clearly, and include the date, and your name (optional).	
SoonerCare Traditional Overview	Reviewed Oklahoma's Medicaid Programs including: - SoonerCare Eligibility Groups - Special Eligibility Categories - SoonerSelect Populations – Mandatory - SoonerSelect – Voluntary - Different Methodologies - OHCA: MAGI (Online Enrollment); OHS (OK Human Services): Non-Magi - Who Qualifies Through OHS Application Processes: - My soonercare.org for the populations that are traditionally SoonerSelect. - OKDHS Live or the 405-522-5050 number for those through Oklahoma Human Services. - Special application processes for newborns that the hospitals have access to. - Notification of data service which is open to some facilities to help people get into SoonerCare.	Golden Nugget: TEFRA is part of Aged, Blind, Disabled(in the context of SoonerSelect exempted groups.) Golden Nugget: Medically Fragile Waiver requires a nursing home level of care. Golden Nugget: Medicare is funded entirely by the federal government, whereas

	• SoonerCare Traditional Populations • Medicare-Related Program • SoonerCare Traditional Programs for Long-Term Service and Supports (LTSS): Includes: Home and Community Based Waviers; the Medically Fragile; Advantage; and the Developmental Disability Waivers (4); • Programs for All Inclusive Care of the Elderly (PACE) (3); Living Choice/Money Follows the Person; Nursing facility/institution care. Question – Can a person receiving VA benefits also receive SoonerCare? Yes, they can.	Medicaid is a joint program supported by both state and federal funds, including contributions from both Medicare and Medicaid. Golden Nugget: The Medically Fragile Waiver has 100 slots. It is a waiver for those with the highest level of care. Golden Nugget: Elderly disability programs and services, only the senior's income is considered, not the entire household. . Golden Nugget – How To-Videos are available online Golden Nugget – Food as Medicine Program – this could greatly benefit families , particularly those diagnosed with chronic conditions including sickle cell or diabetes. It is under development. Recommendation – More 988 promotions Recommendation – I would love to see this Food is Medicine
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		program in Muskogee and/or sickle cell community.
Policy and Legislative Update	The Legislative session ended at the end of May. - Senate Bill 56 – This establishes the paid family caregiver program for juveniles who are eligible for private duty nursing level of care will become law effective July 1, 2025. The HCA will develop rules, consult stakeholders, tribal partners and anticipate it will be up and running the beginning of 2026. - Senate Bill 56 – MATF changes. This allows at least four members from the MATF to be on the Medical Advisory Committee (MAC). These changes are moving forward and hopefully in effect by early 2026. - House Bill 1575 – Requires DHS to conduct a feasibility study for merging eligibility and enrollment systems with Medicaid. When someone is applying for benefits it will be able to tell them what programs they are eligible for and what they are not eligible for. - Senate Bill 1576 – Requires the HCA to provide coverage and reimbursement for rapid whole genome sequencing for eligible Medicare beneficiaries. The bill also defines terms, provides criteria, and authorizes discretion for the Chief Operating Officer of OHCA. Sequencing is only for children and youth. - Senate Bill 806 – Food is Medicine Act. To be proactive about treating preventable conditions through healthy diet, produce prescriptions, and lifestyle changes as it relates to nutrition to improve member health outcomes. OHCA will be required to cover some type of nutrition services. OHCA will be deciding specifics such as will this be a pilot program or a specific group of people, or more broadly. Note: Some of the Contracted Entities have a value-added benefit for members who are being preventive in taking care of their health. SoonerSelect Health Value-Added Benefits (control click to follow link)	GOLDEN NUGGET: Humana – provides up to 4 fruit and vegetable boxes per year in a food dessert or food insecure households.
Lunch & Outcomes Log Review	Review of the 2025 MATF Recommendations and outcomes. For a complete list of MATF recommendations please see attached Recommendation log. Develop educational resources for enhanced school-based services. ➤ <i>OHCA will develop education resources once the expansion of services has been approved. We will submit officially to CMS in November and tentatively implement by March 1, 2026</i> The member toolkit serves as a roadmap to SoonerCare. It would be helpful to provide a demonstration video accessible to all members. ➤ <i>Several how-to videos are available on the SoonerCare member landing page. While there isn't a specific video on how to use the toolbox, all relevant videos are located within the toolbox itself, where they are easily accessible and simple to find.</i>	Golden Nuggets - Members must opt in for electronic Communications from OHCA in lieu of mailed letters. Golden Nuggets – Opting into electronic communication makes it easier and more cost-effective for OHCA, as

	• Prioritize mental health discussions just as much as physical health within OHCA. Mental health is real and often unseen. Include information about 988 on the website and in member materials to raise awareness, offer support options, and help reduce stigma. ➤ <i>OHCA shared several mental health posts about 988 and the importance of reaching out for help during May for Mental Health Awareness Month.</i> • Add a "Locate My Provider" feature to the member portal that includes specific search options for pediatric providers, adult providers, and specialists, to improve ease of access and navigation for members. ➤ <i>The OHCA provider search now includes pediatric specialties as options. However, currently, you cannot search for adult providers who accept SoonerCare. All contracted entities have their own provider locators available on their websites and apps.</i> • Develop or expand dedicated transportation resources specifically for urgent mental health needs, distinct from non-emergency medical transportation (NEMT), to facilitate timely access to crisis services. ➤ <i>ODMHSAS: RideCARE is a regionally based alternative transportation service in the ODMHSAS Comprehensive Crisis Response system for those experiencing mental health crisis. RideCARE works with the 988 Mental Health Lifeline to transport individuals to Urgent Recovery Centers, Crisis Centers, and other treatment facilities to accommodate whatever services are required on the path to recovery.</i> • The SoonerCare handbook should include comprehensive information and coverage details for SoonerCare Traditional, SoonerCare Choice, and SoonerSelect. ➤ <i>The SoonerCare handbook includes coverage details for traditional, SoonerCare Choice, and SoonerSelect. At this time it does not provide detailed coverage for many services.</i> • Ensure that Cologuard, an at-home colorectal cancer screening prescribed by a doctor, is covered for early cancer detection. ➤ <i>OHCA currently does cover screening colonoscopies, including G0105 (high risk) and G0121 (not high risk), as well as at-home tests such as Cologuard and screening fecal occult blood tests.</i> • Review and update policies to ensure the availability of appropriately sized supplies, such as larger wipes for adolescents and older children, considering their size and needs, to improve adequacy and comfort ➤ <i>OHCA offers larger wipe options as a standard. The quantity can also be adjusted based on medical needs</i>	well as allowing OHCA to provide information to members quickly. Recommendation – Provide training sessions or materials to help students turning 18 years of age transition from their parent's SoonerCare account to their own.
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	• When Member Advisory Task Force Members serve on the Medical Advisory Committee (MAC), OHCA should provide compensation to these members for their time and travel. ➤ <i>Members cannot be compensated for their time but shall be reimbursed for travel expenses pursuant to Section 500.1 et seq. of Title 74 of the Oklahoma State Statutes State Travel Reimbursement Act.</i> • Increased training and outreach to school districts to improve utilization of Medicaid-reimbursed school-based services like PT, OT, speech, and nursing. ➤ <i>Outreach and training are ongoing for Medicaid billing pursuant to an IEP. Currently, focusing on school districts to renew their OHCA Medicaid contract has these are all set to expire on 6/30/2025. OHCA is still working on expansion of some services to include students outside an IEP. Training for this has not begun. We anticipate a start date in the fall of 2025.</i> Comment – Regarding checklist – Even if there is a checklist online, I think we need to make it a little clearer. I took my renewal letter in and talking with the benefit coordinator (Tribal) at the clinic, I asked about managed care companies. She didn't discourage me from choosing a managed care organization, as much as she said, if you do, we will not be able to refer you. The dental companies have no coverage in southeast Oklahoma. Not everything is on the checklist and I think clearer communication with that part is needed. Response - I think there is opportunity for us to do some training to make sure there is correct information for the American Indian/ Alaska Native members. If you choose to opt in, you are still able to be seen at your Indian healthcare provider even if they are not contract with the plan because those claims still come directly to the HCA. #1 - Comment – Regarding emergency link on the website for my soonercare.org for something that is not during regular work hours. Specific to a pharmaceutical need for a young person who couldn't swallow a pill, but the prescription was for a pill, and it was the weekend. Response – There are some ideas and things that might be coming that will help with these types of things but cannot give any details about it now. #2 - Comment – Regarding information for young adults transitioning to independent living including social media resources, a dedicated young adult page on the website and then guidance for young adults who need to obtain their own medical coverage while still living at home. Provide relevant and specific resources to support this transition. #3 - Comment – Regarding the recommendation that the Member Toolkit it would be helpful to provide a demonstration video accessible to all members. • There are a lot of how to videos on the website. Some are in Spanish. • May need to move to a golden nugget. How do we disseminate that? How do we get information for the members to know where they can look and find things.	Recommendation: Increase education to Tribes and Tribal Members. Tribal Members need to know they can utilize the Indian Health Centers if they choose an Contracted Entity. Tribes need to understand the benefits for members should they choose a Contracted Entity and understand the process of applying if their Members are interested.
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	We will continue the review of the recommendations in August or October.	
Stipend forms, Future Agenda Items	August 2nd is the next meeting. Agenda topics –Legal department will present new federal changes impacting the MATF during the August Meeting. Still the same focus, still the same mission, same vision, all those things. Need to Know/Potential future agenda items: 1. Does SoonerCare/Humana Healthy Horizons cover holistic medications like: herbal medicine, dietary supplements, probiotic and prebiotics? 2. Concerning genetic testing: if genes such as cancer are identified in an individual not currently diagnosed but has a family history will OHCA cover preventative procedures or do they already? 3. What changes will happen if/when Medicaid changes on the Federal level? How will that affect Oklahomans on SoonerCare services? How will SoonerCare change due to State level changes/legislation? (Families want to know!!) 4. How will produce prescriptions be determined – is there a current model that will act as a guide? If there is a model, can we get the name so we can get an idea of what may be included? 5. Advantage information is very helpful, needs to be more widely known. 6. How long are SoonerCare letters accessible in the portal.	
Future MATF Meetings: August 2, 2025 Future agenda items: Changes to MATF, Food for Medicine Act and See list above. Board of Directors Meetings: http://www.okhca.org/about.aspx?id==2671 Comments and questions may be submitted online through the Policy Change Blog and the Native American Consultation Page by contacting the OHCA Federal & State Reporting Division by telephone at 405-522-7914 or via email at: HCAcommunityengagement@okhca.org		