

# **PINNACLE PLAN MEASURES**

# **MONTHLY SUMMARY REPORT**

**March 2022** 

### PINNACLE PLAN MEASURES – MONTHLY SUMMARY REPORT – March 2022

The Department of Human Services (DHS) is committed to improving the safety, permanency, and well-being of children served by the child welfare system. Public reporting is critical to ensuring transparency and accountability of the current performance on the measures included in the Pinnacle Plan. The OKDHS Metrics, Baselines, and Targets Agreement - 3/7/13 outlines how the outcomes and other indicators are to be measured and reported. Monthly, Quarterly, and Semi-Annual Reports will be made published on the OKDHS Infonet and made available to the public.

Oklahoma is committed to good faith efforts and positive trending toward the goals outlined in the plan. Each monthly report will include four performance areas, comprised of ten specific metric elements. These are: Foster Care Safety, Counts for New Foster Homes and TFC homes, Worker Contacts, and Shelter Usage. The demographics of children served during the reporting period are included in monthly and semi-annual reports as context data. This information is provided to assist in understanding the population being served by the child welfare system.

Beginning with the August 2014 Monthly Report, there has been a decrease in the lag time to 30 days from the end of the reporting period to the time that the data is reported on Measure 2 – Resource Homes, Measure 3 – Frequency of Worker Contacts, and Measure 5 – Shelter Use. There will continue to be a 90-day lag time on Measure 1 – Foster Care Safety to allow time for the Program Review Process to be completed.

OKDHS was the first state agency to have a federally approved Statewide Automated Child Welfare Information System (KIDS System) and continually strives for high quality data. The data in this report is subject to change due to ongoing data entry, changes in policy, changes in practice, and changes in definitions, and/or data quality issues that may be discovered through the process.

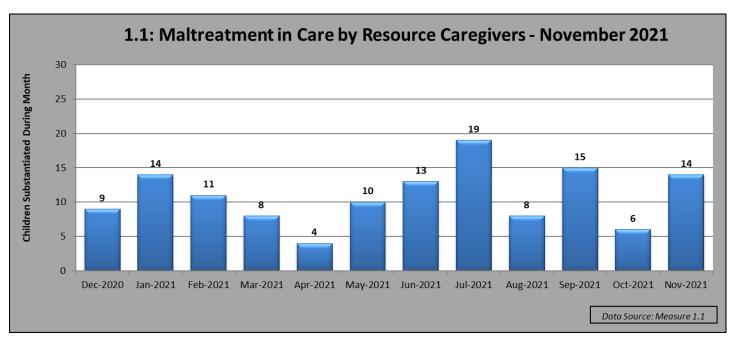
If you have questions or feedback regarding the Pinnacle Plan, please email us at dhs.childwelfareplan@okdhs.org

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Pinna	ıcle		Pinnacle Plan Measures - Monthly Summa		March 2022	Кероге	1010112022	
Meas		Name	Description	Period Ending	Mo	onthly Count		
					# of Victims	- October & No	vember	
Foster Care Safety	1.1	Maltreatment in Care by Resource Caregivers	Of all children in foster care during the reporting period, the number of victims of substantiated or indicated maltreatment (abuse and/or neglect) by foster parent or facility staff member.	10/31/2021 & 11/30/2021		October - 6 Children November - 14		
Foster Saf	1.2	Maltreatment in Care by Parents	Of all children in foster care during the reporting period, the number of victims of substantiated or indicated maltreatment (abuse and/or neglect) by a parent.	10/31/2021 & 11/30/2021		October - 7 Children November - 9		
					January Total	SFY22 Tot	al to Date	
Resource Homes	2.1	New Family Foster Care Homes	Newly approved Foster Homes	1/31/2022	47	305 Fost	er Homes	
Reso	2.3	New Therapeutic Foster Homes	Newly approved Therapeutic Foster Homes (TFC and ITFC)	1/31/2022	2	17 TFC/ IT	FC Homes	
					Contacts Made	Contacts Required	% Contacts Made	
Worker Contacts	3.1	Frequency of Worker Contacts	The percentage of the total minimum number of required monthly face-to-face contacts that took place during the reporting period between case workers and children in foster care for at least 1 calendar month during the reporting period.	1/31/2022	6,551	6,655	98.4%	
Worker	3.2	Frequency of Primary Worker Contacts	The percentage of the total minimum number of required monthly face-to-face contacts that took place during the reporting period between primary caseworkers and children in foster care for at least 1 calendar month during the reporting period.	1/31/2022	6,076	6,450	94.2%	
					January Total	6 Month To	tal - NIGHTS	
	5.1	Shelter Use Age 0-1 Years	The number of child-nights during the past six months involving children under age 2 years.	1/31/2022	0 Nights 0 Children	0 Ni	ghts	
Shelter Use	5.2	Shelter Use Age 2-5 Years	The number of child-nights during the past six months involving children age 2 years to 5 years.	1/31/2022	0 Nights 0 Children	0 Ni	ghts	
Shelte	5.3	Shelter Use Age 6-12 Years	The number of child-nights during the past six months involving children age 6 years to 12 years.	1/31/2022	785 Nights 38 Children	4,347	Nights	
	5.4	Shelter Use Age 13 and Over	The number of child-nights during the past six months involving children age 13 years or older.	1/31/2022	1,458 Nights 79 Children	9,136	Nights	
			The percentage of all Child Welfare Workers that meet caseload standards, are close to meeting workload standards, and are over		% of Workers that Meet Standard	1-20% Above Standard	>20% Above Standard	
spı			workload standards.  (Point in Time as last day of Quarter and Quarterly Total)	Quarterly	88.4%	6.8%	4.9%	
Caseloads	7.1	Worker Caseloads	( Elicin initial last as a caute and quartery four)	Report: 10 /1/2021-	86.3%	8.9%	4.8%	
ొ			Supervisor Ratios - Statewide the number of Child Welfare Workers in respect to the number of supervisors.	12/31/2021	% of Supervisors that Meet Standard	1-20% Above Standard	>20% Above Standard	
					93.4%	5.6%	1.1%	
		Context Data	Demographical Information on Children In Care,			s is not a Pinr		
			including age and race		Measure. De	mographical I	Data Only	

Monthly Sui	mmary Repo	rt – March 2022
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	Dec-2020	Jan-2021	Feb-2021	Mar-2021	Apr-2021	May-2021	Jun-2021	Jul-2021	Aug-2021	Sep-2021	Oct-2021	Nov-2021
# of												
Substantiations	9	14	11	8	4	10	13	19	8	15	6	14

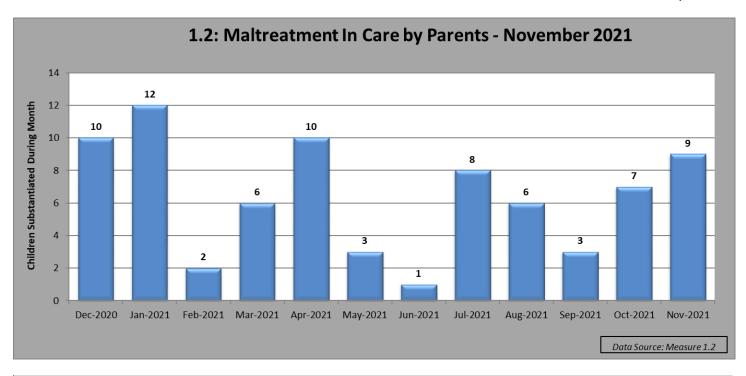
**Data:** The Maltreatment in Care Measure by Resource Caregiver incorporates a 90-day delay from the time the investigation is complete to the report date. This delay allows for further review which may result in changes in the findings. All substantiations on children in Out of Home Care will go through an automatic Program Review. The data reported reflects substantiations in the month that the investigation was completed and not necessarily in the month that the abuse or neglect occurred. This measure includes all children placed in traditional foster care homes, kinship homes (relative or non-relative), therapeutic foster care homes, group homes, shelters, and residential facilities. This measure also includes children substantiated of maltreatment by the Office of Client Advocacy while placed in institutional settings. Every time a child is a substantiated as a victim, that child will be counted in the monthly reporting. Children who are victimized more than once will be counted in each month their victimization is substantiated. Note: This is different from the federal metric, which counts each child only once, even if a child is victimized more than once in the course of a year.

### Comments – March 2022:

For the month of October 2021 there were a total of 6 substantiations of Maltreatment while in Out of Home Care. These victims were reported in 1 referral for children in foster care and 1 referral for children in OCA placements. There were 5 children involved in the 1 referral for foster care. The 5 victims placed in foster care were placed in a CW Foster Family Care Supported Home. There was 1 child involved in the referral for OCA placements. The child was placed in an OCA Residential Invidivual Therapeatic Facility. Of the 6 substantiated victims in October 2021, 5 victims had a substantiated finding of threat of harm only.

For the month of November 2021 there were a total of 14 substantiations of Maltreatment while in Out of Home Care. These victims were reported in 6 referrals for children in foster care and 1 referral for children in OCA placements. There were 10 children involved in the 6 referrals for foster care. Of the 10 children placed in foster care, 2 were placed in a CW Foster Family Care Home, 2 were placed in a CW Foster Family Care Supported Home, and 6 were placed in a Kinship/Relative Foster Family Care Home. There were 4 children involved in the referral for OCA placements. These children were placed in an OCA-Shelter Youth Services Facility. Of the 14 substantiated victims in November 2021, 12 victims had a substantiated finding of threat of harm only.

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	Dec-2020	Jan-2021	Feb-2021	Mar-2021	Apr-2021	May-2021	Jun-2021	Jul-2021	Aug-2021	Sep-2021	Oct-2021	Nov-2021
# of												
Substantiations	10	12	2	6	10	3	1	8	6	3	7	9

**Data:** The Maltreatment in Care by Parents measure incorporates a 90-day delay from the time the investigation is complete to the report date. This delay allows for further review which may result in changes in the findings. The data reflects substantiations in the month that the investigation was completed and not necessarily in the month that the abuse or neglect occurred.

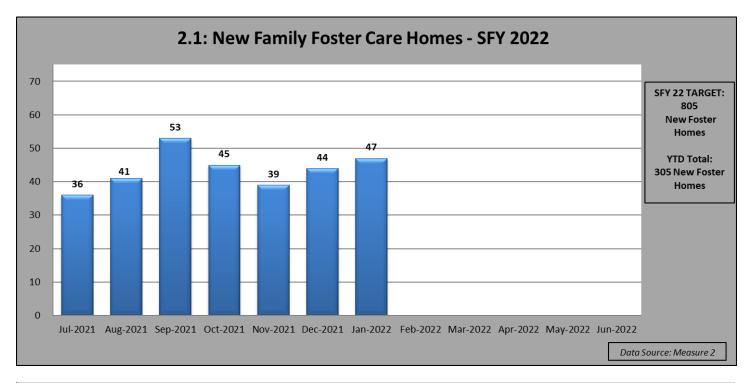
Beginning with the November 2013 report, every time a child is a victim, that child will be counted. Children who are victimized more than once will be counted in each month their victimization is substantiated. Note: This is different from the federal metric, which counts each child only once, even if a child is victimized more than once in the course of a year. Also, children who are disclosing abuse that occurred prior to coming into DHS custody will not be included in the count of monthly victims.

#### Comments - March 2022:

For the month of October 2021, there were 7 substantiation of abuse by parents of children in out of home care. These 7 victims were reported in 3 referrals. All 7 victims were in trial reunification. Of the 7 substantiated victims in October 2021, 6 had a substantiated finding of threat of harm only.

For the month of November 2021, there were 9 substantiation of abuse by parents of children in out of home care. These 9 victims were reported in 3 referrals. All 9 victims were in trial reunification. Of the 9 substantiated victims in November 2021, 2 had a substantiated finding of threat of harm only.

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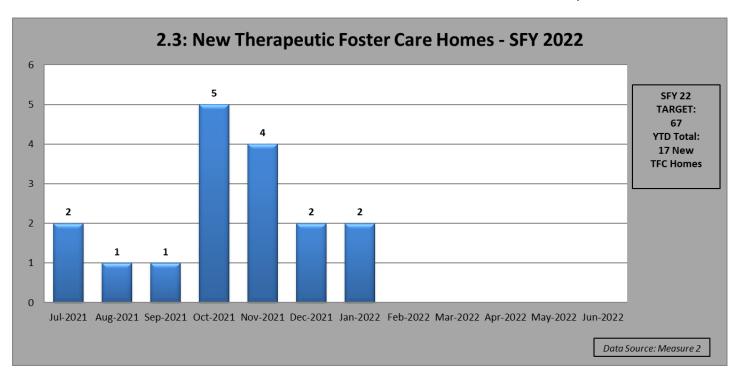


	Jul-2021	Aug-2021	Sep-2021	Oct-2021	Nov-2021	Dec-2021	Jan-2022	Feb-2022	Mar-2022	Apr-2022	May-2022	Jun-2022	Total
# of New													
<b>FFC Homes</b>	36	41	53	45	39	44	47						305

**Data:** Total Count of New Foster Homes includes all Foster Family Homes and Supported Foster Homes by month that they were opened using the agreed upon criteria. (This does not include Kinship or Tribal Homes.) The target for SFY22 is 805 new foster homes.

**Comments – March 2021:** In January 2022, there were 47 foster homes opened that met the Pinnacle Plan criteria to be counted as new at the time of reporting. As of 1/31/22, there were a total of 305 new homes for SFY22. The Foster Family Care net gain as of 1/31/22 was -213 homes. The net gain target for SFY21 is 73 homes.

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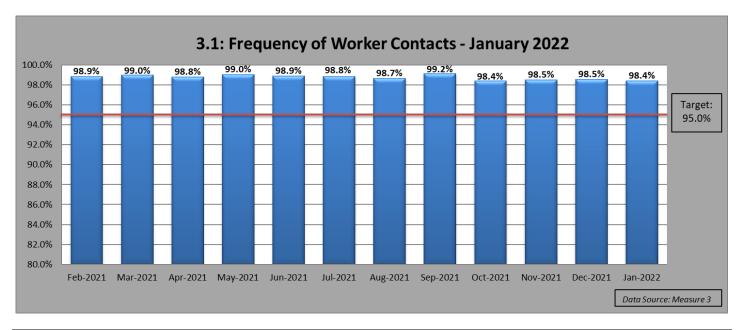


	Jul-2021	Aug-2021	Sep-2021	Oct-2021	Nov-2021	Dec-2021	Jan-2022	Feb-2022	Mar-2022	Apr-2022	May-2022	Jun-2022	Total
# of New													
<b>TFC Homes</b>	2	1	1	5	4	2	2						17

**Data:** Total Count of New Therapeutic Foster Homes includes all new TFC Homes, by month that they were opened using the agreed upon criteria. The target for new TFC Homes in SFY22 is 111 new TFC homes.

**Comments – March 2021:** In January 2022, 2 new TFC homes and 0 new ITFC home opened for a total of 2 new therapeutic homes during the month. There are a total of 17 new TFC and ITFC homes for SFY22. The TFC net gain as of 1/31/22 was 0 homes for SFY22. The Net Gain target for SFY22 is 30 homes.

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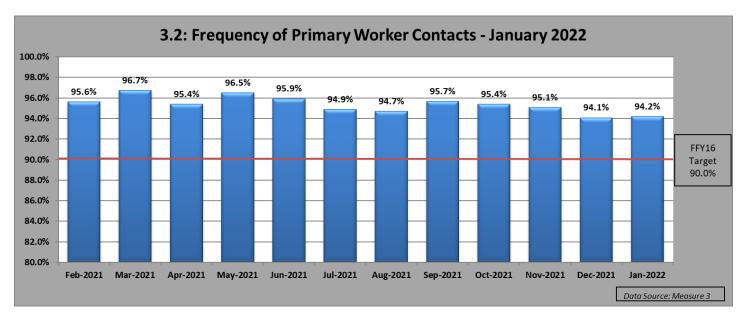


	Feb-2021	Mar-2021	Apr-2021	May-2021	Jun-2021	Jul-2021	Aug-2021	Sep-2021	Oct-2021	Nov-2021	Dec-2021	Jan-2022
Contacts												
Made by Any												
Worker	7211	7107	7111	7114	6995	6871	6741	6763	6696	6683	6517	6551
Minimum												
Contacts												
Required	7294	7178	7196	7183	7073	6952	6831	6820	6804	6785	6613	6655
% Made												
% iviade	98.9%	99.0%	98.8%	99.0%	98.9%	98.8%	98.7%	99.2%	98.4%	98.5%	98.5%	98.4%

**Data:** The Data reflects the total number of required visits due to children in Out of Home Care and the number of total required visits made for a given month. Only one visit per month is counted even though multiple visits may have been made during the month.

Comments - March 2022: The visitation rate for all worker visits in January 2022 was 98.4%.

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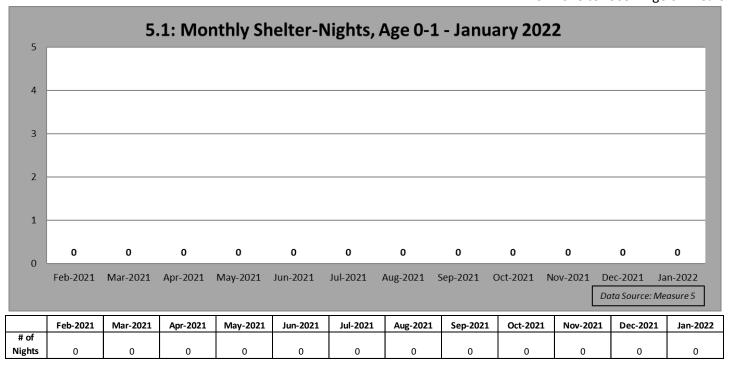


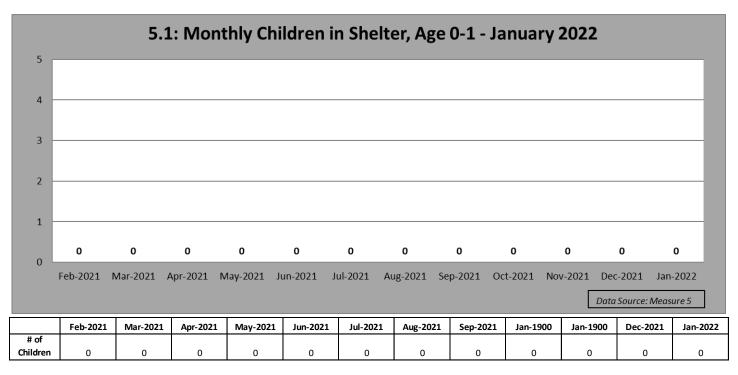
	Feb-2021	Mar-2021	Apr-2021	May-2021	Jun-2021	Jul-2021	Aug-2021	Sep-2021	Oct-2021	Nov-2021	Dec-2021	Jan-2022
Contacts Made by Primary Worker	6754	6723	6646	6717	6579	6388	6264	6331	6299	6264	6026	6076
Contacts Required	7062	6949	6967	6961	6858	6733	6615	6617	6602	6588	6405	6450
% Made	95.6%	96.7%	95.4%	96.5%	95.9%	94.9%	94.7%	95.7%	95.4%	95.1%	94.1%	94.2%

**Data:** The Data reflects the total number of required visits due to children in Out of Home Care and the number of total required visits made by the primary assigned worker for a given month. Only one visit per month by the primary worker is counted even though multiple visits may have been made by multiple workers during the month. Beginning in October 2015, the target for FFY16 is 90.0%.

Comments - March 2022: The worker visitation rate for primary workers in January 2022 was 94.2%.

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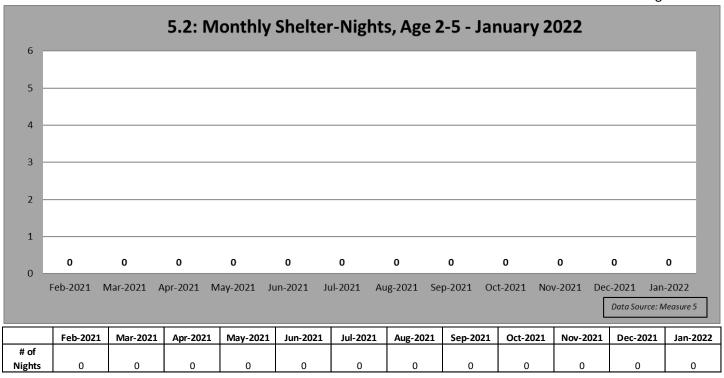


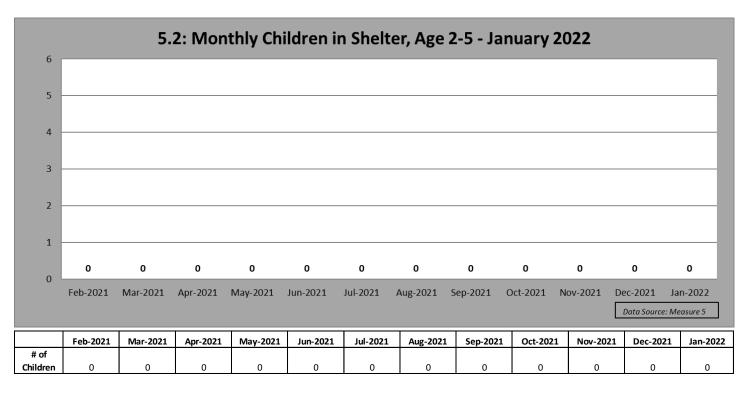


**Data**: Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. This Pinnacle Plan Measure was implemented 12/31/12. Automatic exceptions will be made for children in the following circumstances: If the child is part of a sibling set of 4 or more or a child placed with a minor parent who is also in DHS custody.

Comments – March 2022: In January 2022, 0 children age 0-1 year spent a total of 0 nights in the shelter. There were 1,487 children age 0-1 year in care in January 2022 and none of those children spent a night in the shelter (100% of children age 0-1 year). There were 88 children age 0-1 year removed during the month of January and none of the children had a shelter stay (100% of children in care age 0-1 year).

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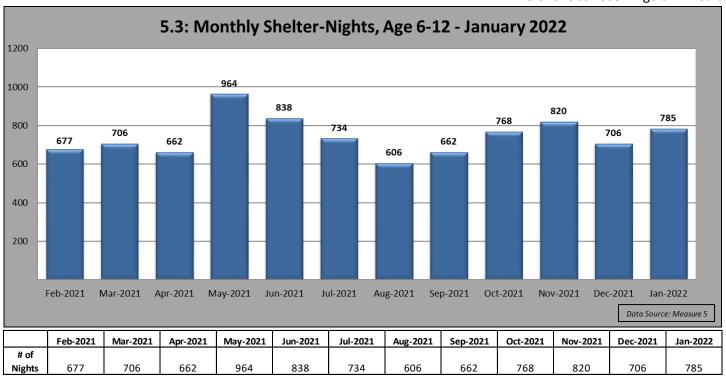


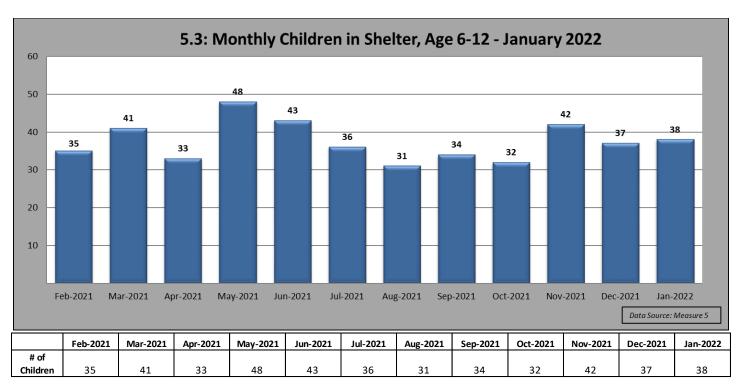


**Data:** Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. The Pinnacle Plan commitment to stop the use of shelters for children age 2-5 years was implemented on 7/1/13.

**Comments – March 2022:** In January 2022, 0 children age 2-5 years spent a total of 0 nights in the shelter. There were 2,200 children age 2-5 years in care in January 2022 and none of those children spent a night in the shelter (100% of children age 2-5 years). There were 61 children age 2-5 years removed during the month of January and none of those children had a shelter stay (100% of children in care age 2-5 years).

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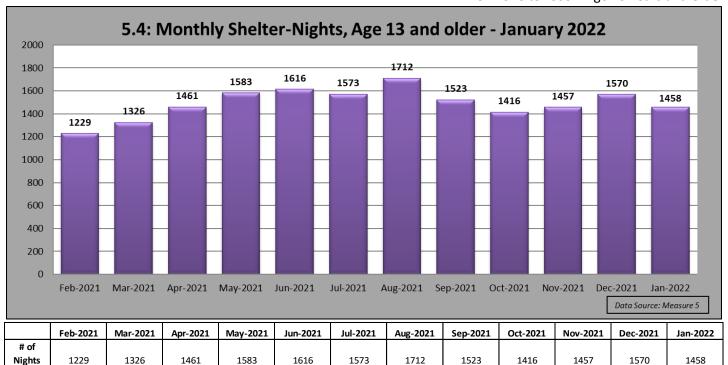


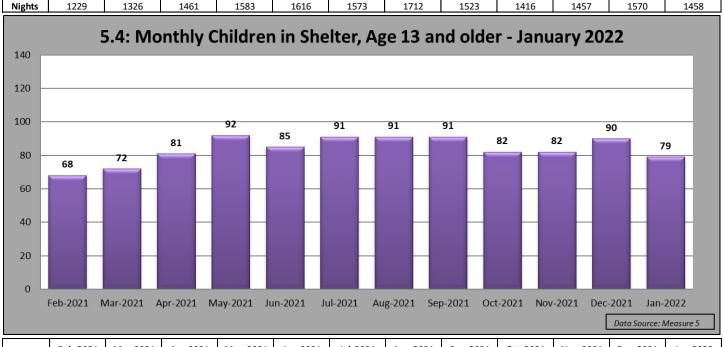


**Data:** Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next. The Pinnacle Plan commitment to stop the use of shelters for children age 6-12 years was fully implemented by 1/1/15.

Comments – March 2022: In January 2022, 38 children age 6-12 years spent a total of 785 nights in the shelter. There were 2,219 children age 6-12 years in care in January 2022 and 2,181 of those did not spend a night in the shelter (98.3% of children age 6-12 years). There were 68 children age 6-12 years removed in January and 63 of those children did not have a shelter stay (92.6% of children in care age 6-12 years).

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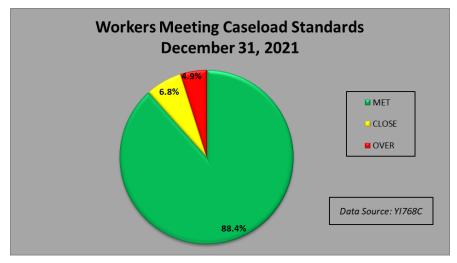


	Feb-2021	Mar-2021	Apr-2021	May-2021	Jun-2021	Jul-2021	Aug-2021	Sep-2021	Oct-2021	Nov-2021	Dec-2021	Jan-2022
# of												
Children	68	72	81	92	85	91	91	91	82	82	90	79

**Data:** Data shown for the number of children will count some children more than once if their shelter stay extended from one month into the next.

Comments – March 2022: In January 2022, 79 children age 13 and older spent a total of 1,458 nights in the shelter. There were 1,224 children age 13-18 years in care in January 2022. Of those, 1,145 children did not spend a night in the shelter (93.5% of children in care age 13-18 years). There were 34 children age 13-18 years removed during the month of January and 24 of these children did not have a shelter stay (70.6%) of children in care age 13-18 years).

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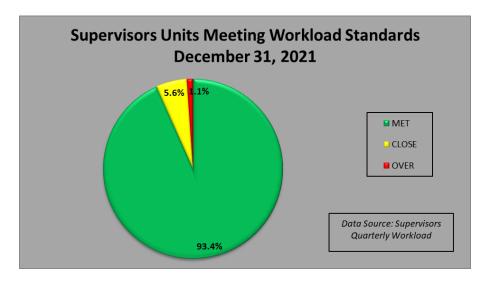


Quarterly Workload Standards Report									
October 1, 2021 - December 31, 2021									
Worker Days	% Met	% Close	% Over						
4440	98.9%	1.1%	.0%						
17259	90.8%	8.4%	.8%						
5155	93.8%	5.0%	1.2%						
49002	88.5%	7.1%	4.4%						
5199	90.7%	8.0%	1.4%						
34594	76.7%	13.3%	10.0%						
3287	100.0%	.0%	.0%						
3576	82.7%	17.3%	.0%						
122512	86.3%	8.9%	4.8%						
	bber 1, 2021 - Do Worker Days  4440  17259  5155  49002  5199  34594  3287  3576	ber 1, 2021 - December 31, 2 Worker Days	Worker Days         % Met         % Close           4440         98.9%         1.1%           17259         90.8%         8.4%           5155         93.8%         5.0%           49002         88.5%         7.1%           5199         90.7%         8.0%           34594         76.7%         13.3%           3287         100.0%         .0%           3576         82.7%         17.3%						

**Data:** Utilizing the standards set forth in the Pinnacle Plan, each individual type of case is assigned a weight and then the weights are added up in order to determine a worker's caseload. The consolidated workload tracking process allows Oklahoma to factor in the worker's "Workload Capacity." A snapshot is taken every morning at 12:00 am of the workload of all Child Welfare workers. The entire workload of workers with a qualifying assignment to a case (CPS, PP, FCS, Adoption, and Resource) are calculated and compared against the caseload standards. The workload is classified as meeting standards if it is 100% or below a caseload. If the workload is over 100% but less than 120% of a caseload, it is considered to be "over but close"; otherwise the workload is considered to be over the standard. The measure tracks each worker - each day to determine if they meet the standard, and this is called a "worker day". Work performed by Child Welfare Specialists, is broken into multiple categories. This measure will look specifically at Permanency Planning, Preventive/Voluntary, Investigation, Adoption, Resource Family Specialist, Recruitment, and Adoption Transition Unit Workers. For reporting purposes, the Quarterly totals will be included, as well as a point in time percentage of the number of workers "meeting," "close," and "over" workload standards on the last day of the reporting period.

**Comments – Jan 2022:** As of 12/31/21, using the point in time YI768C Workload data report, the percentage of Child Welfare Workers meeting the standard is 88.4%, with 6.8% being "Close", and 4.9% "Over Standard". Of the 1317 workers, 1164 workers were meeting workload standards, 89 workers were close, and 64 workers were over the standard. For the period of Oct 1, 2021 – Dec 31, 2021, the quarterly data shows that the percentage of Child Welfare Workers "meeting" the standard is 86.3%, with 8.9% being "Close", and 4.8% "Over Standard."

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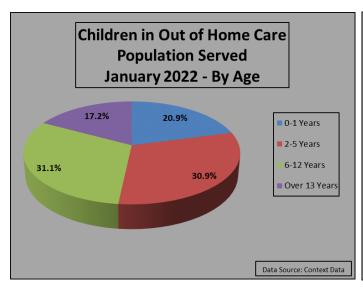


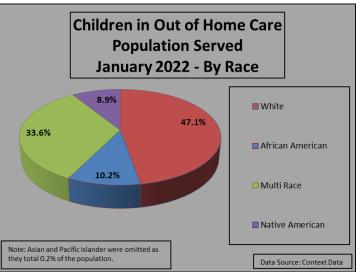
**Data:** This measure looks at Supervisor Units in regards to the worker standard per unit. There are two parts to determine if a supervisor unit meets the standard. First, the measure looks at the number of Child Welfare Workers each supervisor is currently supervising in their unit. The target is for each unit to have a ratio of 5 Child Welfare Workers to 1 Supervisor. If a Unit has a ratio of 5:1 or less, they are considered to meet the standard. Units are "Close" if they are 1-20% over with a ratio of 6:1. All Units with a ratio of 7:1 or over are considered "Over". Each worker accounts for 0.2% of a supervisor's workload capacity. Secondly, the measure looks at any of those supervisors who are currently supervising caseload carrying workers and also have primary assignments on their own workload. Because these workload assignments deduct from a supervisor's capacity to supervise their workers, this additional caseload must be factored into the measurement. Initially a supervisor was allowed to carry up to two case assignments, and those case assignments would not be calculated into the total workload. Any additional assignments on a supervisor's caseload would then be calculated at the same case type weight as on the worker's caseload and then combined with the supervisor capacity, which includes the number of workers supervised. Beginning with the reporting period ending December 2019, supervisors were no longer allotted the one or two assignments that did not add to the overall workload total. All assigned, countable work is now calculated into the supervisor's workload. With this combined calculation of the supervisor's workload capacity, it is then determined how many of these supervisor units are meeting the workload standard. This information is based on KIDS ORG data and HRMD Data and is point in time as of the last date of the reporting period.

**Comments – Jan 2022:** The total number of Child Welfare Supervisor Units "Meeting the Standard" is 93.4%, with 5.6% being "Close", and 1.1% "Over Standard". There are 377 supervisor units with 352 units meeting the standard, 21 units close and 4 units over the standard.

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Context Data									
Children in Out of Home Care Population Served January 2022 - 7,130 Children									
Age	# of Children	% of Total							
0-1 Years	1487	20.9%							
2-5 Years	2200	30.9%							
6-12 Years	2219	31.1%							
Over 13 Years	1224	17.2%							
TOTAL	7130	100.0%							
Race	# of Children	% of Total							
White	3358	47.1%							
African American	725	10.2%							
Multi Race	2393	33.6%							
Native American	637	8.9%							
Pacific Islander / Asian	17	0.2%							
TOTAL	7130	100.00%							
Hispanic 1274 17.9%									
*Note: Hispanic or Latino origin is not counted as a primary race									





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