

PINNACLE PLAN MEASURES

MONTHLY SUMMARY REPORT

March 2021

The Department of Human Services (DHS) is committed to improving the safety, permanency, and well-being of children served by the child welfare system. Public reporting is critical to ensuring transparency and accountability of the current performance on the measures included in the Pinnacle Plan. The OKDHS Metrics, Baselines, and Targets Agreement - 3/7/13 outlines how the outcomes and other indicators are to be measured and reported. Monthly, Quarterly, and Semi-Annual Reports will be made published on the OKDHS Infonet and made available to the public.

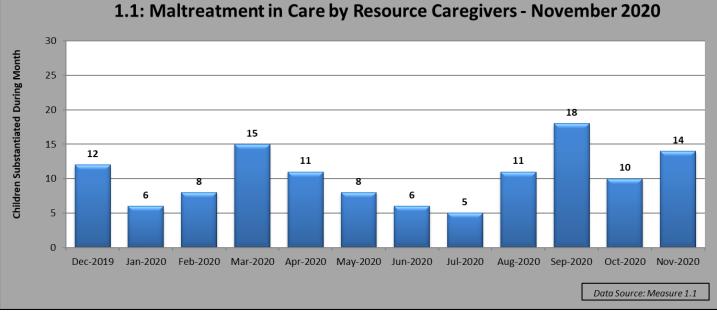
Oklahoma is committed to good faith efforts and positive trending toward the goals outlined in the plan. Each monthly report will include four performance areas, comprised of ten specific metric elements. These are: Foster Care Safety, Counts for New Foster Homes and TFC homes, Worker Contacts, and Shelter Usage. The demographics of children served during the reporting period are included in monthly and semi-annual reports as context data. This information is provided to assist in understanding the population being served by the child welfare system.

Beginning with the August 2014 Monthly Report, there has been a decrease in the lag time to 30 days from the end of the reporting period to the time that the data is reported on Measure 2 – Resource Homes, Measure 3 – Frequency of Worker Contacts, and Measure 5 – Shelter Use. There will continue to be a 90-day lag time on Measure 1 – Foster Care Safety to allow time for the Program Review Process to be completed.

OKDHS was the first state agency to have a federally approved Statewide Automated Child Welfare Information System (KIDS System) and continually strives for high quality data. The data in this report is subject to change due to ongoing data entry, changes in policy, changes in practice, and changes in definitions, and/or data quality issues that may be discovered through the process.

If you have questions or feedback regarding the Pinnacle Plan, please email us at dhs.childwelfareplan@okdhs.org

Pinna	cle		Pinnacle Plan Measures - Monthly Summa	ry Report - N	March 2021			
Meas	ure	Name	Description	Period Ending	м	onthly Count		
					# of Victims	s - October & No	vember	
Foster Care Safety	1.1	Maltreatment in Care by Resource Caregivers	Of all children in foster care during the reporting period, the number of victims of substantiated or indicated maltreatment (abuse and/or neglect) by foster parent or facility staff member.	10/31/20 & 11/30/2020	Octo Noven			
Foste Saf	1.2	Maltreatment in Care by Parents	Of all children in foster care during the reporting period, the number of victims of substantiated or indicated maltreatment (abuse and/or neglect) by a parent.		ober- 5 Childre mber- 3 Childr			
					January Total	SFY21 Tot	al to Date	
Resource Homes	2.1	New Family Foster Care Homes	1/31/2020	51	394 Fost	er Homes		
Reso	2.3	New Therapeutic Foster Homes	Newly approved Therapeutic Foster Homes (TFC and ITFC)	1/31/2020	0	17 TFC/ ITFC Homes		
					Contacts Made	Contacts Required	% Contacts Made	
Worker Contacts	3.1	Frequency of Worker Contacts	The percentage of the total minimum number of required monthly face-to- face contacts that took place during the reporting period between case workers and children in foster care for at least 1 calendar month during the reporting period.	1/31/2020	7,213	7,309	98.7%	
Worker (3.2	Frequency of Primary Worker Contacts	The percentage of the total minimum number of required monthly face-to- face contacts that took place during the reporting period between primary caseworkers and children in foster care for at least 1 calendar month during the reporting period.	1/31/2020	6,708	7,102	94.5%	
		•			January Total	6 Month To	tal - NIGHTS	
	5.1	Shelter Use Age 0-1 Years	The number of child-nights during the past six months involving children under age 2 years.	1/31/2020	0 Nights 0 Children	0 Ni	ghts	
ır Use	5.2	Shelter Use Age 2-5 Years	The number of child-nights during the past six months involving children age 2 years to 5 years.	1/31/2020	0 Nights 0 Children	1 Night		
Shelter Use	5.3	Shelter Use Age 6-12 Years	The number of child-nights during the past six months involving children age 6 years to 12 years.	1/31/2020	701 Nights 33 Children	5,028 Nights		
	5.4	Shelter Use Age 13 and Over	The number of child-nights during the past six months involving children age 13 years or older.	1/31/2020	1,484 Nights 82 Children	9,666 Nights		
		•						
			The percentage of all Child Welfare Workers that meet caseload standards, are close to meeting workload standards, and are over		% of Workers that Meet Standard	1-20% Above Standard	>20% Above Standard	
spi			workload standards. (Point in Time as last day of Quarter and Quarterly Total)	Quarterly	94.2%	4.1%	1.8%	
Caseloads	7.1	Worker Caseloads		Report: 10/1/2020-	88.7%	7.9%	3.4%	
Ca			Supervisor Ratios - Statewide the number of Child Welfare Workers in respect to the number of supervisors.	12/31/2020	% of Supervisors that Meet Standard	1-20% Above Standard	>20% Above Standard	
					90.9%	8.6% 0.5%		
		Context Data	Demographical Information on Children In Care, including age and race		NOTE:** This is n	not a Pinnacle raphical Data (



1.1: Maltreatment in	Care by	Resource	Caregivers -	November	2020
	Curchy	nesource	Curchield		2020

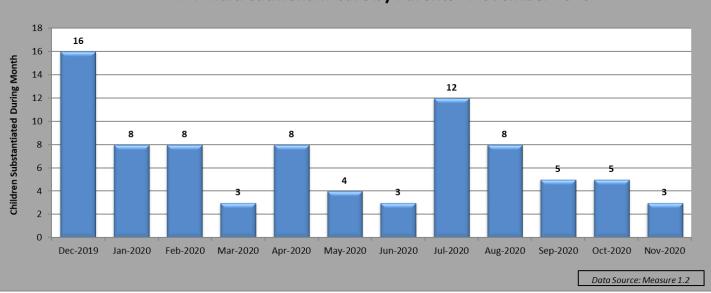
	Dec-2019	Jan-2020	Feb-2020	Mar-2020	Apr-2020	May-2020	Jun-2020	Jul-2020	Aug-2020	Sep-2020	Oct-2020	Nov-2020
# of												
Substantiations	12	6	8	15	11	8	6	5	11	18	10	14

Data: The Maltreatment in Care Measure by Resource Caregiver incorporates a 90-day delay from the time the investigation is complete to the report date. This delay allows for further review which may result in changes in the findings. All substantiations on children in Out of Home Care will go through an automatic Program Review. The data reported reflects substantiations in the month that the investigation was completed and not necessarily in the month that the abuse or neglect occurred. This measure includes all children placed in traditional foster care homes, kinship homes (relative or non-relative), therapeutic foster care homes, group homes, shelters, and residential facilities. This measure also includes children substantiated of maltreatment by the Office of Client Advocacy while placed in institutional settings. Every time a child is a substantiated as a victim, that child will be counted in the monthly reporting. Children who are victimized more than once will be counted in each month their victimization is substantiated. Note: This is different from the federal metric, which counts each child only once, even if a child is victimized more than once in the course of a year.

Comments – March 2021:

For the month of October 2020 there were a total of 10 substantiations of Maltreatment while in Out of Home Care. These victims were reported in 5 separate referrals for children in foster care and none for children in OCA placements. Of the 10 children placed in foster care, 7 children were placed in a Kinship/Relative Home, 1 child was placed in a CW Foster Family Care – Supported Home, and 2 children were placed in a CW Foster Family Care Home. Of the 10 substantiated victims in October 2020, 6 victims had a substantiated finding of threat of harm only.

For the month of November 2020 there were a total of 14 substantiations of Maltreatment while in Out of Home Care. These victims were reported in 9 separate referrals for children in foster care and none for children in OCA placements. Of the 14 children placed in foster care, 8 children were placed in a Kinship/Relative Home, 3 children were placed in a Kinship/Non-Relative Home, and 3 children were placed in a CW Foster Family Care Home. Of the 14 substantiated victims in November 2020, 6 victims had a substantiated finding of threat of harm only.



1.2: Maltreatment In Care by Parents - November 2020

	Dec-2019	Jan-2020	Feb-2020	Mar-2020	Apr-2020	May-2020	Jun-2020	Jul-2020	Aug-2020	Sep-2020	Oct-2020	Nov-2020
# of												
Substantiations	16	8	8	3	8	4	3	12	8	5	5	3

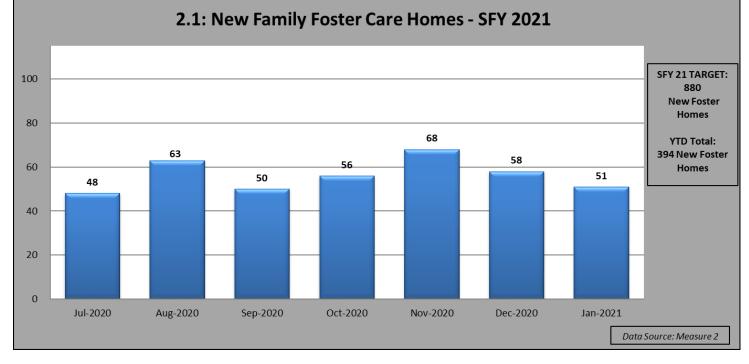
Data: The Maltreatment in Care by Parents measure incorporates a 90-day delay from the time the investigation is complete to the report date. This delay allows for further review which may result in changes in the findings. The data reflects substantiations in the month that the investigation was completed and not necessarily in the month that the abuse or neglect occurred.

Beginning with the November 2013 report, every time a child is a victim, that child will be counted. Children who are victimized more than once will be counted in each month their victimization is substantiated. Note: This is different from the federal metric, which counts each child only once, even if a child is victimized more than once in the course of a year. Also, children who are disclosing abuse that occurred prior to coming into DHS custody will not be included in the count of monthly victims.

Comments – March 2021:

For the month of October 2020, there were 5 substantiations of abuse by parents of children in out of home care. These 5 victims were reported in 4 referrals. Of these 5 children, 1 was placed in CW Foster Family Care, 1 was placed in a Kinship/Non-Relative Home, and 3 were placed in Trial Reunification. Of the 5 substantiated victims in October 2020, 3 victims had a substantiated finding of threat of harm only.

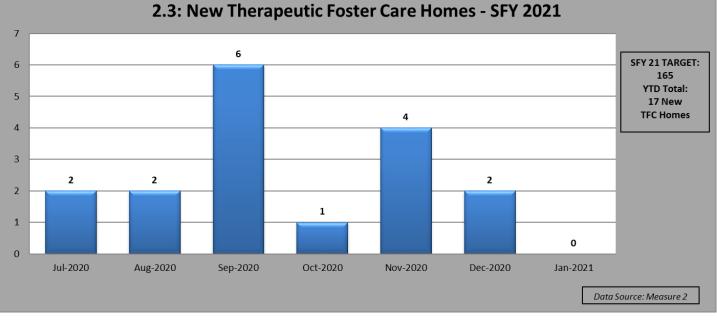
For the month of November 2020, there were 3 substantiations of abuse by parents of children in out of home care. These 3 victims were reported in 3 referrals. Of these 3 children, 2 were placed in a Kinship/Relative Home and 1 was placed in Trial Reunification. Of the 3 substantiated victims in November 2020, 2 victims had a substantiated finding of threat of harm only.



	Jul-2020	Aug-2020	Sep-2020	Oct-2020	Nov-2020	Dec-2020	Jan-2021	Feb-2021	Mar-2021	Apr-2021	May-2021	Jun-2021	Total
# of New													
FFC Homes	48	63	50	56	68	58	51						394

Data: Total Count of New Foster Homes includes all Foster Family Homes and Supported Foster Homes by month that they were opened using the agreed upon criteria. (This does not include Kinship or Tribal Homes.) The target for SFY21 is 880 new foster homes.

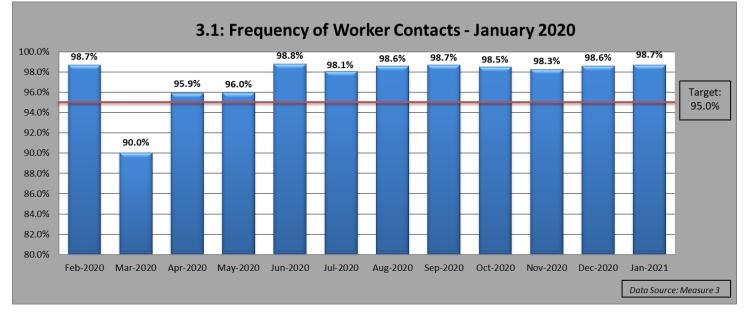
Comments – March 2021: In January 2021, there were 51 foster homes opened that met the Pinnacle Plan criteria to be counted as new at the time of reporting. As of 1/31/20, there were a total of 394 new homes for SFY21. The Foster Family Care net gain as of 1/31/20 was -77 homes. The net gain target for SFY21 is 57 homes.



	Jul-2020	Aug-2020	Sep-2020	Oct-2020	Nov-2020	Dec-2020	Jan-2021	Feb-2021	Mar-2021	Apr-2021	May-2021	Jun-2021	Total
# of New													
TFC Homes	2	2	6	1	4	2	0						17

Data: Total Count of New Therapeutic Foster Homes includes all new TFC Homes, by month that they were opened using the agreed upon criteria. The target for new TFC Homes in SFY21 is 165 new TFC homes.

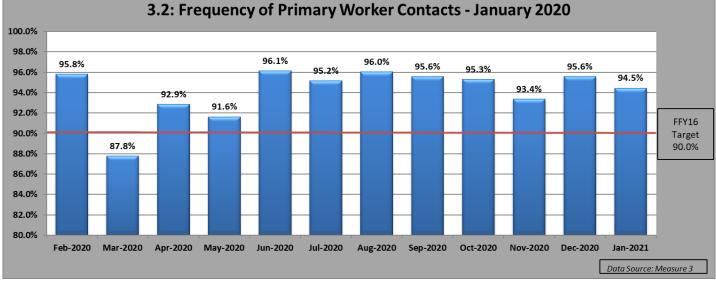
Comments – March 2021: In January 2021, 0 new TFC homes and 0 new ITFC homes opened for a total of 0 new therapeutic homes during the month. There are a total of 17 new TFC and ITFC homes for SFY21. The TFC net gain as of 1/31/20 was -7 homes for SFY21. The Net Gain target for SFY21 is 108 homes.



Feb-2020 Mar-2020 Apr-2020 May-2020 Jun-2020 Jul-2020 Aug-2020 Sep-2020 Oct-2020 Nov-2020 Dec-2020 Jan-2021 Contacts Made by Any Worker 7331 6738 7224 7160 7309 7268 7294 7324 7336 7304 7254 7213 Minimum Contacts 7428 7484 7532 7459 7398 7412 7395 7421 7447 7434 7357 7309 Required % Made 98.7% 90.0% 95.9% 96.0% 98.1% 98.7% 98.8% 98.6% 98.5% 98.3% 98.6% 98.7%

Data: The Data reflects the total number of required visits due to children in Out of Home Care and the number of total required visits made for a given month. Only one visit per month is counted even though multiple visits may have been made during the month.

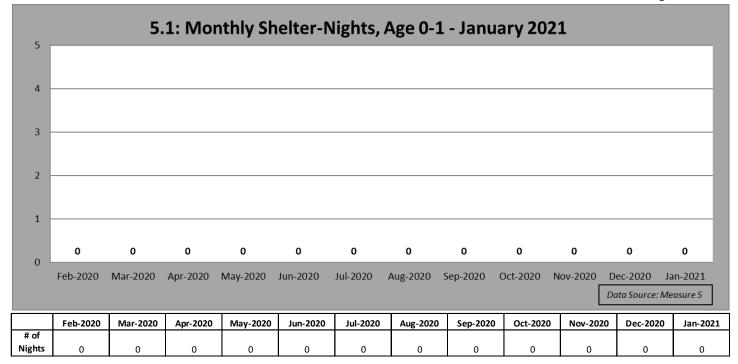
Comments – March 2021: The visitation rate for all worker visits in January 2021 was 98.7%.

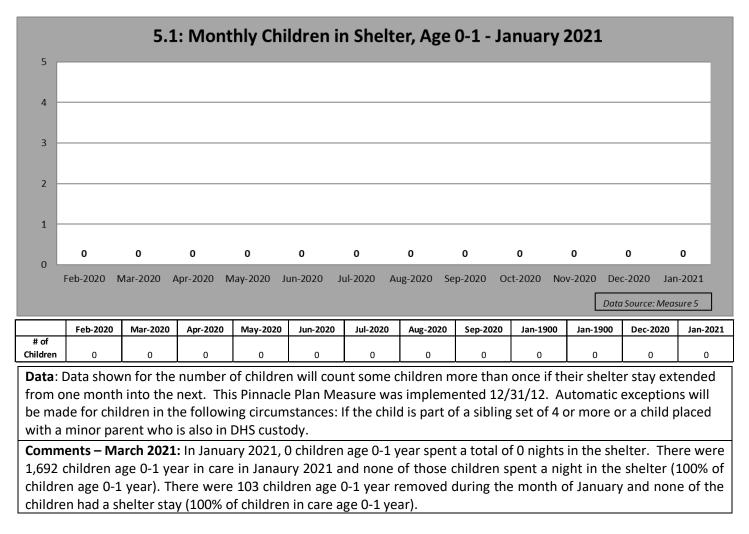


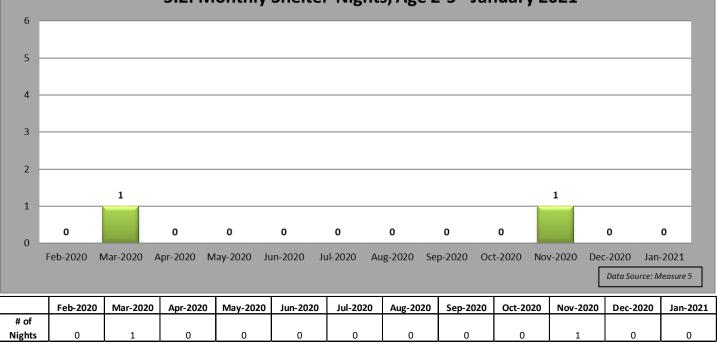
	Feb-2020	Mar-2020	Apr-2020	May-2020	Jun-2020	Jul-2020	Aug-2020	Sep-2020	Oct-2020	Nov-2020	Dec-2020	Jan-2021
Contacts Made by Primary Worker	6912	6365	6784	6635	6912	6854	6897	6891	6912	6749	6823	6708
Contacts Required	7215	7252	7306	7241	7189	7203	7182	7210	7252	7228	7138	7102
% Made	95.8%	87.8%	92.9%	91.6%	96.1%	95.2%	96.0%	95.6%	95.3%	93.4%	95.6%	94.5%

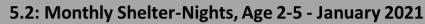
Data: The Data reflects the total number of required visits due to children in Out of Home Care and the number of total required visits made by the primary assigned worker for a given month. Only one visit per month by the primary worker is counted even though multiple visits may have been made by multiple workers during the month. Beginning in October 2015, the target for FFY16 is 90.0%.

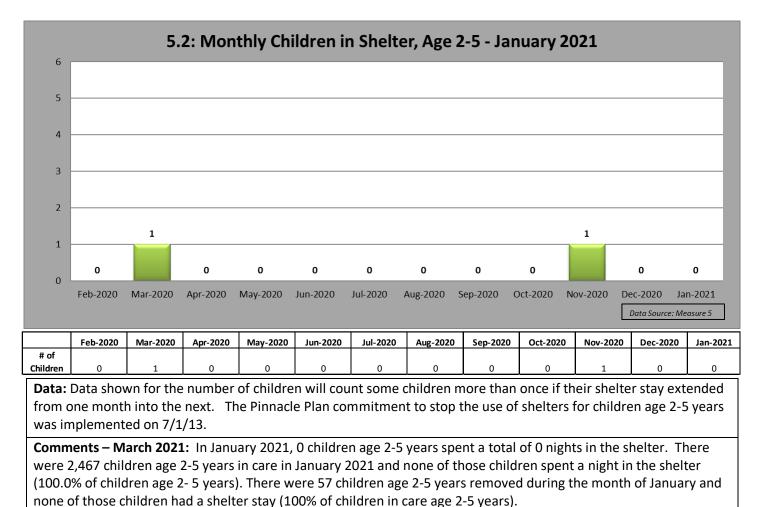
Comments – March 2021: The worker visitation rate for primary workers in January 2021 was 94.5%.



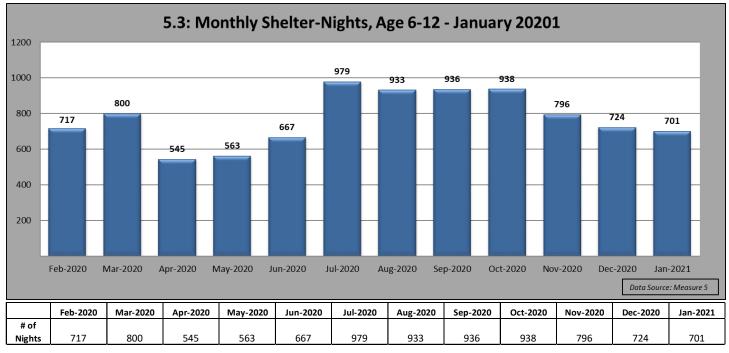


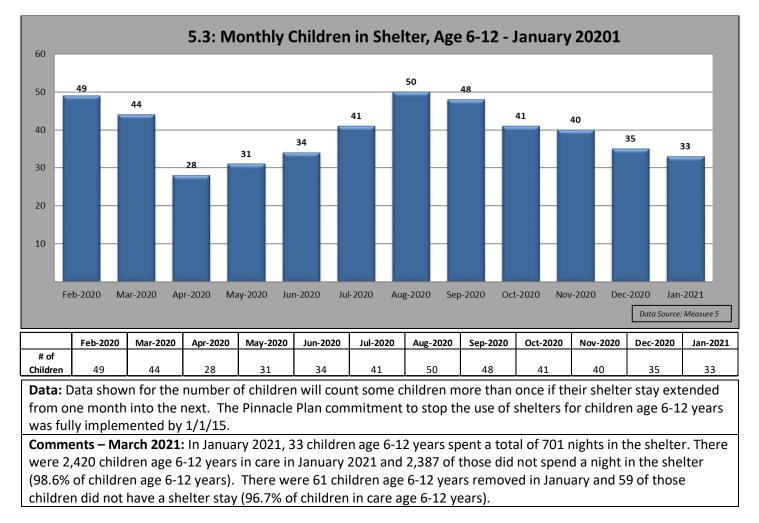


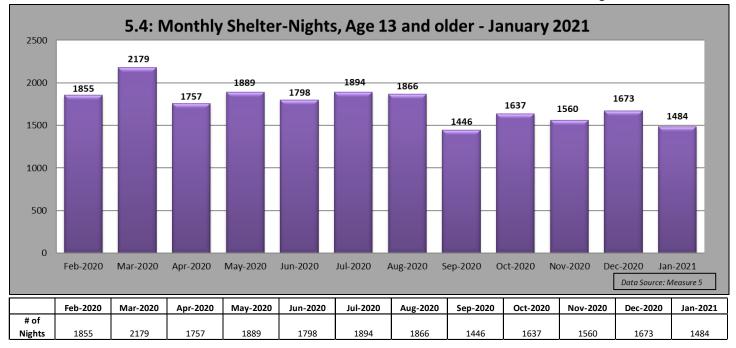


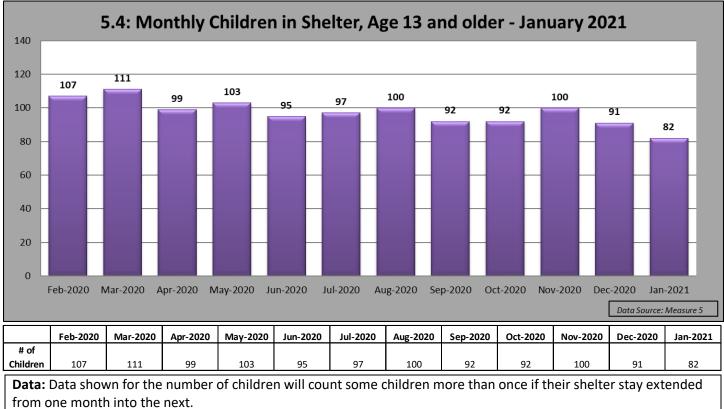


Data Source: KIDS Data

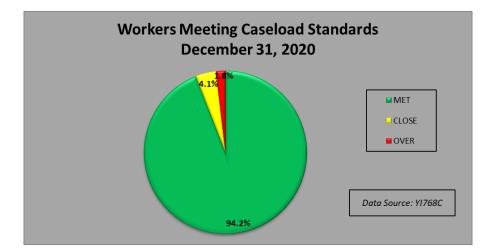








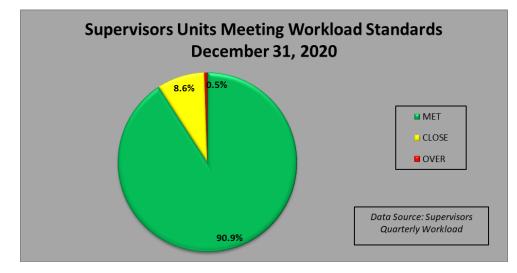
Comments – March 2021: In January 2021, 82 children age 13 and older spent a total of 1,484 nights in the shelter. There were 1,246 children age 13-18 years in care in January 2021. Of those, 1,164 children did not spend a night in the shelter (93.4% of children in care age 13-18 years). There were 25 children age 13-18 years removed during the month of January and 23 of these children did not have a shelter stay (92.0% of children in care age 13-18 years).



Quarterly Workload Standards Report October 1, 2020 - December 31, 2020									
Worker Type	Worker Days	% Met	% Close	% Over					
ADOPTION SPECIALIST	4943	98.7%	1.1%	.1%					
RESOURCE FAMILY SPECIALIST	18729	91.5%	6.7%	1.8%					
COMPREHENSIVE	4967	87.9%	10.5%	1.6%					
PERMANENCY PLANNING	57178	90.6%	6.1%	3.3%					
PREVENTIVE/VOLUNTARY	6862	93.7%	5.6%	.8%					
INVESTIGATION	41569	81.0%	13.1%	5.9%					
RECRUITMENT	3689	100.0%	.0%	.0%					
ATU	3985	100.0%	.0%	.0%					
STATEWIDE TOTAL	141922	88.7%	7.9%	3.4%					
	Data Source: KID	S Data Quarterly	Workload Summar	/ Ending 12/31/20					

Data: Utilizing the standards set forth in the Pinnacle Plan, each individual type of case is assigned a weight and then the weights are added up in order to determine a worker's caseload. The consolidated workload tracking process allows Oklahoma to factor in the worker's "Workload Capacity." A snapshot is taken every morning at 12:00 am of the workload of all Child Welfare workers. The entire workload of workers with a qualifying assignment to a case (CPS, PP, FCS, Adoption, and Resource) are calculated and compared against the caseload standards. The workload is classified as meeting standards if it is 100% or below a caseload. If the workload is over 100% but less than 120% of a caseload, it is considered to be "over but close"; otherwise the workload is considered to be over the standard. The measure tracks each worker - each day to determine if they meet the standard, and this is called a "worker day". Work performed by Child Welfare Specialists, is broken into multiple categories. This measure will look specifically at Permanency Planning, Preventive/Voluntary, Investigation, Adoption, Resource Family Specialist, Recruitment, and Adoption Transition Unit Workers. For reporting purposes, the Quarterly totals will be included, as well as a point in time percentage of the number of workers "meeting," "close," and "over" workload standards on the last day of the reporting period.

Comments – Jan 2020: As of 12/31/20, using the point in time YI768C Workload data report, the percentage of Child Welfare Workers meeting the standard is 94.2%, with 4.1% being "Close", and 1.8% "Over Standard". Of the 1522 workers, 1433 workers were meeting workload standards, 62 workers were close, and 27 workers were over the standard. For the period of Oct 1, 2020 – Dec 31, 2020, the quarterly data shows that the percentage of Child Welfare Workers "meeting" the standard is 88.7%, with 7.9% being "Close", and 3.4% "Over Standard."



Data: This measure looks at Supervisor Units in regards to the worker standard per unit. There are two parts to determine if a supervisor unit meets the standard. First, the measure looks at the number of Child Welfare Workers each supervisor is currently supervising in their unit. The target is for each unit to have a ratio of 5 Child Welfare Workers to 1 Supervisor. If a Unit has a ratio of 5:1 or less, they are considered to meet the standard. Units are "Close" if they are 1-20% over with a ratio of 6:1. All Units with a ratio of 7:1 or over are considered "Over". Each worker accounts for 0.2% of a supervisor's workload capacity. Secondly, the measure looks at any of those supervisors who are currently supervising caseload carrying workers and also have primary assignments on their own workload. Because these workload assignments deduct from a supervisor's capacity to supervise their workers, this additional caseload must be factored into the measurement. Initially a supervisor was allowed to carry up to two case assignments, and those case assignments would not be calculated into the total workload. Any additional assignments on a supervisor's caseload would then be calculated at the same case type weight as on the worker's caseload and then combined with the supervisor capacity, which includes the number of workers supervised. Beginning with the reporting period ending December 2019, supervisors were no longer allotted the one or two assignments that did not add to the overall workload total. All assigned, countable work is now calculated into the supervisor's workload. With this combined calculation of the supervisor's workload capacity, it is then determined how many of these supervisor units are meeting the workload standard. This information is based on KIDS ORG data and HRMD Data and is point in time as of the last date of the reporting period.

Comments – Jan 2020: The total number of Child Welfare Supervisor Units "Meeting the Standard" is 90.9%, with 8.6% being "Close", and 0.5% "Over Standard". There are 383 supervisor units with 348 units meeting the standard, 33 units close and 2 units over the standard.

Co	Context Data									
Children in Out of Ho	Children in Out of Home Care Population Served									
January 2021 - 7,825 Children										
Age	# of Children	% of Total								
0-1 Years	1692	21.6%								
2-5 Years	2467	31.5%								
6-12 Years	2420	30.9%								
Over 13 Years	1246	15.9%								
TOTAL	7825	100.0%								
Race	# of Children	% of Total								
White	3693	47.2%								
African American	746	9.5%								
Multi Race	2669	34.1%								
Native American	704	9.0%								
Pacific Islander / Asian	13	0.2%								
TOTAL	7825	100.00%								
Hispanic	1447	18.5%								
*Note: Hispanic or Latino o	rigin is not counted as a	a primary race								

