

2018 Damage Prevention

2018 OCC Hot Topics

Encourage Operators to adopt
CGA best Practices and
adoption of the 9 elements

The 9 Elements

Element 1 – Effective Communications

“Participation by operators, excavators, and other stakeholders in the development and implementation of methods for establishing and maintaining effective communications between stakeholders from receipt of an excavation notification until successful completion of the excavation, as appropriate.”

Determine the scope of work—how much cover is being removed

Element 2 – Comprehensive Stakeholder Support

“A process for fostering and ensuring the support and partnership of stakeholders, including excavators, operators, locators, designers, and local government in all phases of the program.”

One call board is made up of all type of operators

Refresh tickets

Pre-excavation meetings

Element 3 – Operator Internal Performance Measurement

“A process for reviewing the adequacy of a pipeline operator’s internal performance measures regarding persons performing locating services and quality assurance programs.”

Single Locator, Locate Safely,
Communication between all parties

Element 4 – Effective Employee Training

“Participation by operators, excavators, and other stakeholders in the development and implementation of effective employee training programs to ensure that operators, the one call center, the enforcing agency, and the excavators have partnered to design and implement training for the employees of operators, excavators, and locators.”

The uses of qualified machine operators, training of locators, Form filling out 101

Element 5 – Public Education

“A process for fostering and ensuring active participation by all stakeholders in public education for damage prevention activities.”

Promote the use of 811 number,
an effective PAP

Element 6 – Dispute Resolution

“A process for resolving disputes that defines the State authority’s role as a partner and facilitator to resolve issues.”

We investigate and based upon “facts” determine who is at fault
Sometimes we cannot determine, based on the circumstance

Element 7 – Enforcement

“Enforcement of State damage prevention laws and regulations for all aspects of the damage prevention process, including public education, and the use of civil penalties for violations assessable by the appropriate State authority.”

This is us—can fine 100K per day
NTE exceed 1,000,000.00

Element 8 – Technology

“A process for fostering and promoting the use, by all appropriate stakeholders, of improving technologies that may enhance communications, underground pipeline locating capability, and gathering and analyzing information about the accuracy and effectiveness of locating programs.”

Being able to process a request 24/7

Recording of all calls, wildfire tickets










Element 9 – Damage Prevention Program Review

“A process for review and analysis of the effectiveness of each program element, including a means for implementing improvements identified by such program reviews.”





Quality assurance programs, are locates being performed timely and correctly

Oklahoma State
Damage
Prevention
Program
Characterization

Effective Damage Prevention Program Element

-  Element 1 - Enhanced Communication between Operators and Excavators
-  Element 2 – Fostering Support and Partnership of all Stakeholders
-  Element 3 – Operator’s Use of Performance Measures for Locators
-  Element 4 – Partnership in Employee Training
-  Element 5 – Partnership in Public Education
-  Element 6 – Enforcement Agencies’ Role to Help Resolve Issues
-  Element 7 – Fair and Consistent Enforcement of the Law
-  Element 8 – Use of Technology to Improve the Locating Process
-  Element 9 – Data Analysis to Continually Improve Program Effectiveness

Symbol Legend:

-  Program element implemented
-  Element partially implemented/marginally effective program element needs improvement; no actions underway/planned for improvement
-  Program element is not implemented and needs to be addressed
-  No information available or not applicable

Damage Prevention Program 2017

Total number of locate requests: 1,367,094

**This number includes-Distribution, Gathering,
Transmission & Liquid**

Number of damages per 1000 locates: 1.2

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COMMUNICATIONS

When performing locate, does locator discuss the scope of work with excavator

2018 Damage Prevention

**REMEMBER ALL
EXCAVATORS MUST
HAVE THEIR OWN
TICKET**

EXCAVATION DAMAGE

2016-61

2017-28

2018 Year to date-18

10-Operator, 8 Excavator

2018 Damage Prevention

To date 1 civil penalty of \$20,000.00 has been collected
from an excavator

REMEMBER—OPERATORS

WHATS GOOD FOR ONE IS GOOD FOR THE
OTHER

2018 Damage Prevention

QUESTIONS