

Response Summary:

ALZHEIMER'S DEMENTIA AND OTHER FORMS OF DEMENTIA SPECIAL CARE DISCLOSURE FORM

Disclosure forms are required for any nursing facility, residential care facility, assisted living facility, adult day care center, continuum of care facility, or special care facility that publicly advertises, intentionally markets, or otherwise engages in promotional campaigns for the purpose of communicating that said facility offers care or treatment methods within the facility that distinguish it as being especially applicable to or suitable to persons with Alzheimer's dementia or other forms of dementia. [63:1-879.2c].

Facility Instructions:

1. This form is to be submitted when:
 - A facility begins to meet the statutory definition for "Special Care Facility."
 - There are any changes since the last disclosure form submission.
2. The disclosure form shall be:
 - Posted to the Department's website.
 - Posted to the facility's website.
 - Provided to the Oklahoma State Department of Health each time it is required.
 - Provided to the State Long-Term Care Ombudsman by the Oklahoma State Department of Health.
 - Provided to any representative of a person with Alzheimer's dementia or other form of dementia who is considering placement in a special care unit.
3. This disclosure form is not intended to take the place of visiting the facility, talking with other residents' family members, or meeting one-on-one with facility staff.

Q2. Facility Name

Glenhaven Retirement Village

Q3. License Number

CC2601-2601

Q4. Telephone Number

405-224-0909

Q5. Email Address

chrism@glenhavencorp.com

Q6. Website URL

www.glenhavencorp.com

Q7. Address

3003 W. Iowa Ave Chickasha, OK 73018

Q8. Administrator

Kimberly Bowles

Q9. Name of Person Completing the Form

Chris Mitchusson

Q10. Title of Person Completing the Form

Business Operations Manager

Q11. Facility Type

Continuum of Care



Q12. Dedicated memory care facility?

- Yes

Q13. Total Number of Licensed Beds

118

Q14. Number of Designated Alzheimer's/Dementia Beds

20

Q15. Total Licensed Capacity for Adult Day Care (leave blank if does not apply to your facility)

N/A

Q16. Maximum Number of Participants for Alzheimer Adult Day Care (leave blank if does not apply to your facility)

0

Q17. Check the appropriate selection

- Change of Information

Q18. Describe the Alzheimer's disease special care unit, program, or facility's overall philosophy and mission as it relates to the needs of the residents with Alzheimer's dementia or other forms of dementia.

Our mission is to provide an inspiring and nurturing environment that supports the individual needs of our residents by responding promptly and compassionately. Our mission is driven by four things, integrity, empathy, confidence, and progress. These four elements are the catalyst for everything we do at Glenhaven Retirement Village. We develop open and honest relationships between staff, families, and residents, striving to maintain transparency which builds trust and assists to develop relationships. Seeking new opportunities and ways to advance each day is promoted from within

Q19. What is involved in the pre-admission process? Select all that apply.

- Visit to facility
- Family interview

Q20. What is the process for new residents? Select all that apply.

- Doctors' orders
- Residency agreement
- History and physical
- Deposit/payment
- Other (explain):
Medical records assessment and interview of resident

Q21. Is there a trial period for new residents?

- No

Q23. The need for the following services could cause permanent discharge from specialized care. Select all that apply.

- Other (explain):
Behavior management for physical aggression

Q24. Who would make this discharge decision?

- Other (explain):
Facility administrator along with care team and Medical Director

Q25. How much notice is given for a discharge?

30 days for non payment, which does not apply to an emergency transfer, which is as soon as possible

Q26. Do families have input into discharge decisions?

- Yes



Q27. What would cause temporary transfer from specialized care? Select all that apply.

- Unacceptable physical or verbal behavior
- Significant change in medical condition
- Other (explain):
Drug stabilization

Q28. Do you assist families in coordinating discharge plans?

- Yes

Q29. What is the policy for how assessment of change in condition is determined and how does it relate to the care plan?

Following RAI manual.

Q30. What is the frequency of assessment and change to care plan? Select all that apply.

- Quarterly
- Annually
- As Needed

Q31. Who is involved in the care plan process? Select all that apply.

- Administrator
- Nursing assistants
- Activity director
- Family members
- Resident
- Licensed nurses
- Social worker
- Dietary
- Physician

Q32. Do you have a family council?

- No

Q33. Select any of the following options that are allowed in the facility:

- Approved sitters
- Hospice

Q34. Is the selected service affiliated with your facility?

- No

Q35. What are the qualifications in terms of education and experience of the person in charge of Alzheimer's disease or related disorders care?

Alzheimer's Dementia Education 8-10 hours depending on reading skill

**Q36#1. Specify the ratio of direct care staff to residents for the specialized care unit for the following: -
Day/Morning Ratio**

Licensed Practical Nurse, LPN	7
Registered Nurse, RN	1
Certified Nursing Assistant, CNA	8
Activity Director/Staff	1
Certified Medical Assistant, CMA	2
Other (specify)	N/A



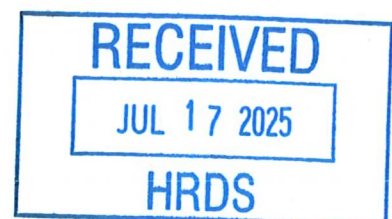
**Q36#2. Specify the ratio of direct care staff to residents for the specialized care unit for the following: -
Afternoon/Evening Ratio**

<i>Licensed Practical Nurse, LPN</i>	3
<i>Registered Nurse, RN</i>	0
<i>Certified Nursing Assistant, CNA</i>	7
<i>Activity Director/Staff</i>	0
<i>Certified Medical Assistant, CMA</i>	2
<i>Other (specify)</i>	N/A

**Q36#3. Specify the ratio of direct care staff to residents for the specialized care unit for the following: -
Night Ratio**

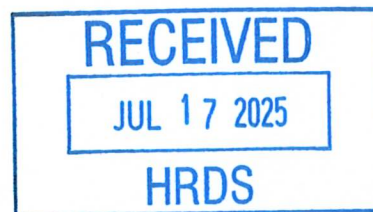
<i>Licensed Practical Nurse, LPN</i>	2
<i>Registered Nurse, RN</i>	0
<i>Certified Nursing Assistant, CNA</i>	4
<i>Activity Director/Staff</i>	0
<i>Certified Medical Assistant, CMA</i>	1
<i>Other (specify)</i>	N/A

Q37#1. Specify what type of training new employees receive before working in Alzheimer's disease or related disorders care. - All Staff



Required hours of training

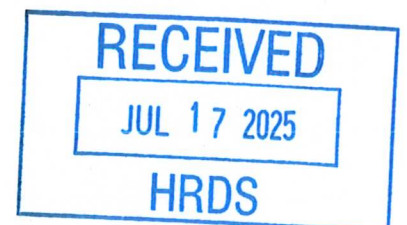
<i>Alzheimer's dementia, other forms of dementia, stages of disease</i>	2
<i>Physical, cognitive, and behavioral manifestations</i>	.5
<i>Creating an appropriate and safe environment</i>	.5
<i>Techniques for dealing with behavioral management</i>	1
<i>Techniques for communicating</i>	1
<i>Using activities to improve quality of life</i>	.5
<i>Assisting with personal care and daily living</i>	.5
<i>Nutrition and eating/feeding issues</i>	.5
<i>Techniques for supporting family members</i>	.5
<i>Managing stress and avoiding burnout</i>	.5
<i>Techniques for dealing with problem behaviors</i>	.5
<i>Other (specify below)</i>	N/A



Q37#2. Specify what type of training new employees receive before working in Alzheimer's disease or related disorders care. - Direct Care Staff

Required hours of training

<i>Alzheimer's dementia, other forms of dementia, stages of disease</i>	2
<i>Physical, cognitive, and behavioral manifestations</i>	.5
<i>Creating an appropriate and safe environment</i>	.5
<i>Techniques for dealing with behavioral management</i>	1
<i>Techniques for communicating</i>	1
<i>Using activities to improve quality of life</i>	.5
<i>Assisting with personal care and daily living</i>	.5
<i>Nutrition and eating/feeding issues</i>	.5
<i>Techniques for supporting family members</i>	.5
<i>Managing stress and avoiding burnout</i>	.5
<i>Techniques for dealing with problem behaviors</i>	.5
<i>Other (specify below)</i>	N/A



Q37#3. Specify what type of training new employees receive before working in Alzheimer's disease or related disorders care. - Activity Director

	Required hours of training
<i>Alzheimer's dementia, other forms of dementia, stages of disease</i>	2
<i>Physical, cognitive, and behavioral manifestations</i>	.5
<i>Creating an appropriate and safe environment</i>	.5
<i>Techniques for dealing with behavioral management</i>	1
<i>Techniques for communicating</i>	1
<i>Using activities to improve quality of life</i>	.5
<i>Assisting with personal care and daily living</i>	.5
<i>Nutrition and eating/feeding issues</i>	.5
<i>Techniques for supporting family members</i>	.5
<i>Managing stress and avoiding burnout</i>	.5
<i>Techniques for dealing with problem behaviors</i>	.5
<i>Other (specify below)</i>	N/A

Q38. List the name of any other trainings.

Alzheimer's Dementia Education

Q39. Who provides the training?

Healthcare Interactive Educational tool with testing and answering correctly to test, DON, Admin. and charge nurse

Q40. List the trainer's qualifications:

Nurses, Administrator, Ombudsman, Special guests. Our licensed administrator has decades of experience in senior care, including Alzheimer's Dementia care. Our Director of Nursing is a registered nurse with significant critical care and administrative

Q41. What safety features are provided in your building? Select all that apply.

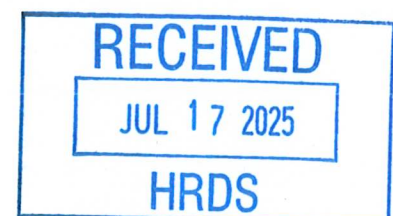
- Emergency pull cords
- Opening windows restricted
- Locked doors on exit
- Built according to NFPA Life Safety Code, Chapter 12 Health
- Built according to NFPA Life Safety Code, Chapter 21, Board and Care

Q42. What special features are provided in your building? Select all that apply.

- Wandering paths
- Rummaging areas

Q42. Is there a secured outdoor area?

- Yes



Q42. If yes, what is your policy on the use of outdoor space?

Free access weather permitting

Q43. What types and frequencies of therapeutic activities are offered specific for specialized dementia individuals to address cognitive function and engage residents with varying stages of dementia?

Music programs, art programs, exercise, crafts

Q44. How many hours of structured activities are scheduled per day?

- 1-2 hours

Q45. Are the structured activities offered at the following times? (Select all that apply.)

- Evenings
- Weekends
- Holidays

Q46. Are residents taken off the premises for activities?

- No

Q47. What techniques are used for redirection?

Distraction, change the subject, offering food and drink, a low light quiet room with recliners, taking a walk outside, play soft music on the tv, use calm soothing voice

Q48. What activities are offered during overnight hours for those that need them?

Redirection

Q49. What techniques are used to address wandering? (Select all that apply.)

- Electro-magnetic locking system

Q51. Do you have an orientation program for families?

- No

Q52. Do families have input into discharge decisions?

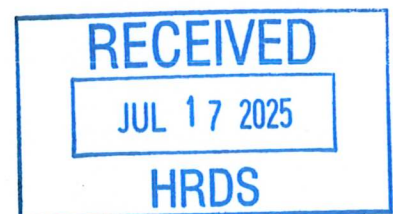
- Yes

Q53. How is your fee schedule based?

- Levels of care

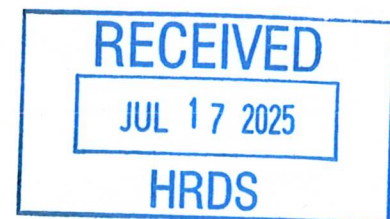
Q54. Please attach a fee schedule.

N/A



Q55#1. Select all memory care services that apply. When answer is yes, provide whether the price is included in the base rate or at an additional cost. - Is it offered?

Assistance in transferring to and from a Wheelchair	Yes
Intravenous (IV) Therapy	Yes
Bladder Incontinence Care	Yes
Bowel Incontinence Care	Yes
Medication Injections	Yes
Feeding Residents	Yes
Oxygen Administration	Yes
Behavior Management for Verbal Aggression	Yes
Behavior Management for Physical Aggression	Yes
Special Diet	Yes
Housekeeping (number of days per week)	Yes
Activities Program	Yes
Select Menus	No
Incontinence Care	Yes
Home Health Services	No
Temporary Use of Wheelchair/Walker	Yes
Injections	Yes
Minor Nursing Services Provided by Facility Staff	Yes



Q55#2. Select all memory care services that apply. When answer is yes, provide whether the price is included in the base rate or at an additional cost. - If yes, how is price included?

<i>Assistance in transferring to and from a Wheelchair</i>	Base Rate
<i>Intravenous (IV) Therapy</i>	Base Rate
<i>Bladder Incontinence Care</i>	Base Rate
<i>Bowel Incontinence Care</i>	Base Rate
<i>Medication Injections</i>	Base Rate
<i>Feeding Residents</i>	Base Rate
<i>Oxygen Administration</i>	Base Rate
<i>Behavior Management for Verbal Aggression</i>	Base Rate
<i>Behavior Management for Physical Aggression</i>	Base Rate
<i>Special Diet</i>	Base Rate
<i>Housekeeping (number of days per week)</i>	Base Rate
<i>Activities Program</i>	Base Rate
<i>Select Menus</i>	Base Rate
<i>Incontinence Care</i>	Base Rate
<i>Temporary Use of Wheelchair/Walker</i>	Base Rate
<i>Injections</i>	Base Rate
<i>Minor Nursing Services Provided by Facility Staff</i>	Base Rate

Q56. Do you charge for different levels of care?

- No

Q57. Does the facility have a current accreditation or certification in Alzheimer's/dementia care?

- No

Embedded Data:

N/A

