# Trauma Care Assistance Revolving Fund

# **Hospital Application Process**

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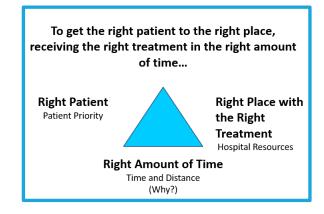


# **OVERVIEW**

- Introduction
  - Toolbox of Emergency Systems
  - Trauma Fund History
- Applying for Trauma Fund
- Program Area Responsibilities
- Common Mistakes

# TOOLS IN THE TOOLBOX

- EMS Regulations (Agency & Individual) and OKEMSIS
- Trauma Registry Database of Major & Minor Transfer Trauma cases
- Trauma System Development & Improvement
  - Hospital Classification (Level I, II, III, IV)
  - Trauma Patient Classifications (Priority I, II, III)
  - Trauma Triage, Transport and Transfer Algorithms
  - Regional Trauma Advisory Boards
  - Regional Trauma Continuous Quality Improvement



- EMResource Communication & Resource Management
- TReC Trauma Transfer & Referral Center
- Trauma Fund financial arm to support the trauma public safety net



# TRAUMA FUND

- Trauma Care Assistance Revolving Fund
- Managed by OSDH Emergency Systems
- Governed by OAC 310:669
- 90% trauma-care providers for "uncompensated trauma care expenditures"
- 10% OSDH Administrative costs
- As of March 2023, distributed \$416 million:
- Payout
  - EMS & Hospitals Monthly
  - Physicians Bi-annually

# **HISTORY**

| 1999  | 2004   |
|---|--|
| SB 290  | + SB1554, HB 2660, HB 2600, HB 2250,<br>HB 2042, HB 2299   |
| Licenses: initials and renewals, and boat/motor registrations | + Fees and fines from drug convictions, moving violations and tobacco tax (incl Tribal Compacts) |
| EMS and Hospitals   | + Physicians   |
| Monthly Payouts   | 2 Payouts – every 6 months   |
| Approx \$2 million annually                                   | Approx \$20 million annually   |

# **Trauma Registry**

 Hospital Providers are REQUIRED to enter major trauma and minor trauma cases into Trauma Registry

# **Trauma Fund**

• Trauma Fund participation is voluntary.

 Hospital staff/registrars review, correct and/or verify the list of cases downloaded from BOX, then re-submit them for review by Trauma Registry staff.

# Timelines and Activities



### TRAUMA FUND 2023 October (Claims January 1, 2022 to June 30, 2022)

Projected Timelines and Activities (Updated 2/23/2023)

The processes and/or timelines listed below are subject to change. Refer to the Application Notification Letter for final instructions and deadline dates.

Beginning with the April 2023 Application Process, all documents must be loaded via OSDH BOX, a secure portal. Contact our office to set up a collaborator to access and upload the documents.

### HOSPITALS

|                   | HOOF WALL  |
|-------------------|--|
| February 10, 2023 | Data Error Report and Transfer Feedback Report identifying incomplete Trauma Registry data submitted, available for all Trauma Registrars via OSDH BOX Account. For inquiries, please email <a href="mailto:esystems@health.ok.gov">esystems@health.ok.gov</a> .   |
| February 28, 2023 | All incomplete/corrections in the Data Error Report must be submitted to the Trauma Registry by this deadline (See directions from OSDH Trauma Registry Staff) (Incomplete cases are NOT eligible for Trauma Fund reimbursement.) For inquiries, please email <a href="mailto:esystems@health.ok.gov">esystems@health.ok.gov</a>   |
|                   | Λ Λ Λ  |
|                   | - Above are MANDATORY TRAUMA REGISTRY ACTIVITIES -   |
| -                 | For interested providers only TRAUMA FUND APPLICATION ACTIVITIES BEGINS -  |
| March 17, 2023    | Notification sent to Trauma Registrars from Emergency Systems with instructions for downloading your facility-specific Major Trauma Case List from OSDH BOX Account. The MAJOR TRAUMA CASE LIST identifies clinically qualified major trauma cases as reported to the Trauma Registry. It is the responsibility of Trauma Registrars to review this to confirm/refute the List. Detailed instructions are provided by emain          |
| April 5, 2023     | 5:00 PM: Deadline to respond to OSDH Emergency Systems office for a review to the Major Trauma Case List, using the REVIEW REQUEST FORM. No changes to the Major Trauma Case List are allowed after this deadline. Any cases with data errors that were not corrected are not eligible for reimbursement. However, it is still the Registrar's responsibility to complete the corrections as required for your Hospital's licensure. |
| April 19, 2023    | Notification Letter with instructions emailed from OSDH to Hospital Administrator. Trauma Registrars will receive a copy of the letter with additional instructions by email.  |
| May 30, 2023      | DEADLINE: Complete application package in the required format must be received in the OSDH Emergency Systems office by 5:00 P.M. – see Checklist for Submission.  ***All documents must be uploaded to the secure portal OSDH BOX Account ***  |
| October 2023      | Anticipated date for distribution of reimbursement checks to eligible providers – Installment 1 through 6.   |
|                   | L  |

### **EMS PROVIDERS**



# Trauma Registry Activities



# TRAUMA FUND 2023 October (Claims January 1, 2022 to June 30, 2022)

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|     |                   | V V V  |
| - 1 |                   | Notification cent to Trauma Degistrare from Emergency Cystems with instructions for downloading your   |



# Trauma Fund Activities Begin



### For interested providers only TRAUMA FUND APPLICATION ACTIVITIES BEGINS -Notification sent to Trauma Registrars from Emergency Systems with instructions for downloading your facility-specific Major Trauma Case List from OSDH BOX Account. The MAJOR TRAUMA CASE LIST March 17, 2023 identifies clinically qualified major trauma cases as reported to the Trauma Registry. It is the responsibility of Trauma Registrars to review this to confirm/refute the List. Detailed instructions are provided by email. 5:00 PM: Deadline to respond to OSDH Emergency Systems office for a review to the Major Trauma Case List, using the **REVIEW REQUEST FORM**. April 5, 2023 No changes to the Major Trauma Case List are allowed after this deadline. Any cases with data errors that were not corrected are not eligible for reimbursement. However, it is still the Registrar's responsibility to complete the corrections as required for your Hospital's licensure. Notification Letter with instructions emailed from OSDH to Hospital Administrator. Trauma Registrars will April 19, 2023 receive a copy of the letter with additional instructions by email. DEADLINE: Complete application package in the required format must be received in the OSDH Emergency Systems office by 5:00 P.M. - see Checklist for Submission. May 30, 2023 \*\*\*All documents must be uploaded to the secure portal OSDH BOX Account \*\*\* October 2023 Anticipated date for distribution of reimbursement checks to eligible providers – Installment 1 through 6.



# TRAUMA FUND 2023 OCTOBER – MAJOR TRAUMA CASE LISTING (with time-sensitive hand and oral maxillofacial injuries) January 1, 2022 through June 30, 2022



#### REVIEW REQUEST FORM

If you AGREE with your Major Trauma Case List – DO NOTHING. You do not need to return this form to OSDH:

By DEFAULT, you are agreeing that the case(s) in the current Major Trauma Case List are all that qualify under the major trauma criteria, and **no corrections are needed**.

### If you DO NOT AGREE with your Major Trauma Case List — COMPLETE AND SUBMIT THIS FORM TO REQUEST A REVIEW:

- Enter your name, the hospital name for which you are responding, and date in the designated areas below.
- List the case/s to be corrected, added, or deleted.
- Include the case/s details below; or you may submit a separate attachment.
- Upload this and additional pages to BOX by above deadline.

Refer to the Major Trauma Case List that was provided to you. If you have a highlighted case on your list, this means there is an error that has NOT been corrected, despite previous notification by the OSDH–Emergency Systems. These cases may be disqualified from reimbursement for incomplete submission to the Trauma Registry. If you believe a case should not have been highlighted or there have been any changes and/or corrections made to a case, please (1) complete below; (2) identify and list the case/s; (3) upload this form to BOX and request a review.

This form must be uploaded to AT&T Box by 5 p.m., April 5, 2023, for your request to be valid.

|              | REQUESTING REVIEW - THE CASES TO BE ADDED AND/OR DELETED ARE LISTED BELOW / ATTACHED. |                    |                      |            |                    |          |                   |  |  |  |
|--------------|---|--------------------|----------------------|------------|--------------------|----------|-------------------|--|--|--|
| Please       | Person requesting:  | Xana               | Date:                | 04/04/2022 |                    |          |                   |  |  |  |
| or<br>eview) | Hospital name:  | Your Facility      |                      |            |                    |          |                   |  |  |  |
|              |   | REQUESTING CHANGES | CORRECTIONS TO MAJOR | R TRAUMA ( | CASE LIST          |          |                   |  |  |  |
|              | TR Number   | Pt Last Name       | Pt First Name        | DOB        | Date of<br>Service |          | Comments          |  |  |  |
| 1            | 202312345   | Doe                | Joe                  | 1/1/2000   | 1/1/2022           | There w  | ere no procedures |  |  |  |
| 2            | 202312346   | Mouse              | Micky                | 1/1/2020   | 2/2/2022           | Correcte | ed                |  |  |  |
| 3            |   |                    |                      |            |                    |          |                   |  |  |  |
| 4            |   |                    |                      |            |                    |          |                   |  |  |  |
| 5            |   |                    |                      |            |                    |          |                   |  |  |  |

TF Review Request-12/02/2022



### For interested providers only TRAUMA FUND APPLICATION ACTIVITIES BEGINS -Notification sent to Trauma Registrars from Emergency Systems with instructions for downloading your facility-specific Major Trauma Case List from OSDH BOX Account. The MAJOR TRAUMA CASE LIST March 17, 2023 identifies clinically qualified major trauma cases as reported to the Trauma Registry. It is the responsibility of Trauma Registrars to review this to confirm/refute the List. Detailed instructions are provided by email. 5:00 PM: Deadline to respond to OSDH Emergency Systems office for a review to the Major Trauma Case List, using the **REVIEW REQUEST FORM**. April 5, 2023 No changes to the Major Trauma Case List are allowed after this deadline. Any cases with data errors that were not corrected are not eligible for reimbursement. However, it is still the Registrar's responsibility to complete the corrections as required for your Hospital's licensure. Notification Letter with instructions emailed from OSDH to Hospital Administrator. Trauma Registrars will April 19, 2023 receive a copy of the letter with additional instructions by email. DEADLINE: Complete application package in the required format must be received in the OSDH Emergency Systems office by 5:00 P.M. - see Checklist for Submission. May 30, 2023 \*\*\*All documents must be uploaded to the secure portal OSDH BOX Account \*\*\* October 2023 Anticipated date for distribution of reimbursement checks to eligible providers – Installment 1 through 6.

# QUESTIONS?



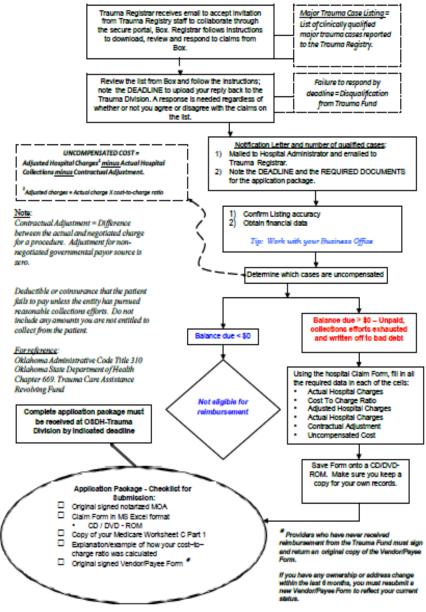
So how does a provider apply for TRAUMA FUND?



# TRAUMA FUND ELIGIBILITY

- 1. Must be an Oklahoma-licensed provider at the time of service
- 2. Report data to Trauma Registry
- 3. Meets CLINICAL criteria
  - Major trauma
  - Time-Sensitive
- Meets FINANCIAL criteria
  - Billed patient
  - Reasonable collection efforts
  - "Uncompensated or Undercompensated Care"

### TRAUMA FUND: Suggested Step By Step Guide for HOSPITAL Application



Health Department > Licensing & Inspections > Emergency Service Personnel > Trauma Division > Trauma Care Assistance Revolving Fund > Trauma Fund Applications

# Trauma Fund Applications

Trauma Fund Open Applications

## **Trauma Fund Applications**



Get E-Mail Updates:



| DISTRIBUTION    | CLAIM DATE                       | APPLICATION STATUS* |
|-----------------|----------------------------------|---------------------|
| TF 2022 April   | July 1, 2020 - December 31, 2020 | Distributed         |
| TF 2022 October | January 1, 2021 - June 30, 2021  | Processing          |
| TF 2022 April   | July 1, 2021 - December 31, 2021 | <u>Open</u>         |

<sup>\*</sup>Application Status:

**Distributed** = Eligible reimbursements have been distributed to the applicants. **Processing** = No longer accepting any applications and currently processing applications for eligibility.

<u>Open</u> = Currently accepting applications for the corresponding distribution. Click to access/download needed Application Package items. NOTE: APPLICATION DEADLINES ARE DIFFERENT FOR EACH PROVIDER TYPE. See respective Letter of Invitation for deadline.

**Closed** = Not currently accepting any applications.



- The Hospital Administrator/Director receives:
  - Notification of the open application period
  - List of potential cases:
    - entered into Trauma Registry;
    - meet major trauma clinical criteria;
    - may be considered for reimbursement.

### OKLAHOMA TRAUMA FUND

Major Trauma Cases\*

Service Dates: 07/01/2020 through 12/31/2020

#### HOSPITAL NAME

Number of cases meeting major trauma clinical criteria

2

Number of cases with incomplete reporting to the Trauma Registry as requested by the Oklahoma State Department of Health

2

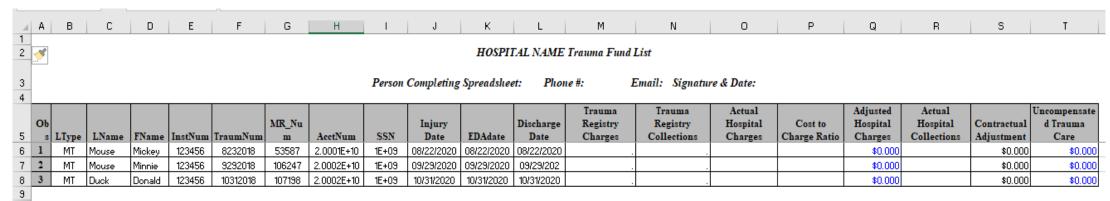
Potential eligible cases that may be considered for reimbursement

0

\*Cases identified from the Trauma Registry as reported by the Hospital Registrar.

TF-10/19/2020





Cases with Edadate between July 1, 2020 and December 31, 2020

Column A-L – Information entered into Trauma Registry

Column M-T – Information from Business Office

|   | Α                              | В  | С     | D      | J           | K               | L          | M               | N               | 0               | Р              | Q        | R               | S           | T             |
|---|--------------------------------|--|-------|--------|-------------|-----------------|------------|-----------------|-----------------|-----------------|----------------|----------|-----------------|-------------|---------------|
| 1 |                                |  |       |        |             |                 |            |                 |                 |                 |                |          |                 |             |               |
| 2 | HOSPITAL NAME Trauma Fund List |  |       |        |             |                 |            |                 |                 |                 |                |          |                 |             |               |
|   |                                |  |       |        |             |                 |            |                 |                 |                 |                |          |                 |             |               |
| 2 |                                |  |       |        |             |                 |            |                 |                 |                 |                |          |                 |             |               |
| 3 |                                | Person Completing Spreadsheet: Phone #: Email: Signature & Date: |       |        |             |                 |            |                 |                 |                 |                |          |                 |             |               |
| 4 |                                |  |       |        |             |                 |            |                 |                 |                 |                |          |                 |             |               |
|   |                                |  |       |        |             |                 |            |                 |                 |                 |                | Adjusted |                 |             |               |
|   |                                |  |       |        |             |                 | Discharge  | Trauma Registry | Trauma Registry | Actual Hospital | Cost to Charge | Hospital | Actual Hospital | Contractual | Uncompensated |
| 5 | Obs                            | LType  | LName | FName  | Injury Date | <b>EDA</b> date | Date       | Charges         | Collections     | Charges         | Ratio          | Charges  | Collections     | Adjustment  | Trauma Care   |
| 6 | 1                              | MT   | Mouse | Mickey | 08/22/2020  | 08/22/2020      | 08/22/2020 |                 |                 |                 |                | \$0.000  |                 | \$0.000     | \$0.000       |
| 7 | 2                              | MT   | Mouse | Minnie | 09/29/2020  | 09/29/2020      | 09/29/202  |                 |                 |                 |                | \$0.000  |                 | \$0.000     | \$0.000       |
| 8 | 3                              | MT   | Duck  | Donald | 10/31/2020  | 10/31/2020      | 10/31/2020 |                 |                 |                 |                | \$0.000  |                 | \$0.000     | \$0.000       |
| 9 |                                |  | •     |        |             |                 |            |                 | _               | _               |                |          |                 | _           |               |

Cases with Edadate between July 1, 2020 and December 31, 2020

Column M – Trauma Registry Charges

Column N – Trauma Registry Collections

Column O – Actual Hospital Charges

Column P – Cost to Charge Ratio

### Formula to Calculate your Medicare Cost-To-Charge Ratio.

There is more than one "Cost-to-Charge" ratio. So you must calculate an overall (or hospital wide average) Cost-to-Charge ratio, as follows:

- Obtain the source document which is the Cost Report's Worksheet C, Part 1, Line 202;
- 2. Obtain the figure from Column 5;
- 3. Obtain the figure from Column 8;
- 4. Divide the Column 5 figure by the Column 8 figure (Total Cost / Total Charge for the Hospital). (Please round to 3 decimal places as seen in Sample Financial Calculations below.)

Doing so provides a more reasonable reimbursement ratio than either by averaging selected Department's Cost-to-Charge ratios, or arbitrarily using only the Cost-to-Charge ratio for the Emergency Department, which fails to provide the facility with consideration of lab, radiology, and other typical trauma charges. Please use the Cost Report "as filed" for the time period that encompasses the time period of application, If this is not available, you may submit the Cost Report "as audited". Be advised you are subject to audit by a State of Federal agency, fiscal intermediary, or an independent auditor.

| 1 | Α  | В  | С                              | D      | J           | K               | L          | M               | N               | 0               | P              | Q        | R               | S           | T             |
|---|--|--|--------------------------------|--------|-------------|-----------------|------------|-----------------|-----------------|-----------------|----------------|----------|-----------------|-------------|---------------|
| 1 |  |  |                                |        |             |                 |            |                 |                 |                 |                |          |                 |             |               |
| 2 |  |  | HOSPITAL NAME Trauma Fund List |        |             |                 |            |                 |                 |                 |                |          |                 |             |               |
|   | 1  |  |                                |        |             |                 |            |                 |                 |                 |                |          |                 |             |               |
| 2 | Person Completing Spreadsheet: Phone #: Email: Signature & Date: |  |                                |        |             |                 |            |                 |                 |                 |                |          |                 |             |               |
| - | ł  | 1 erson Completing Spreadsneet. 1 none #. Email. Signature & Date. |                                |        |             |                 |            |                 |                 |                 |                |          |                 |             |               |
| 4 |  |  |                                |        |             |                 |            |                 |                 |                 |                |          |                 |             |               |
|   |  |  |                                |        |             |                 |            |                 |                 |                 |                | Adjusted |                 |             |               |
|   |  |  |                                |        |             |                 | Discharge  | Trauma Registry | Trauma Registry | Actual Hospital | Cost to Charge | Hospital | Actual Hospital | Contractual | Uncompensated |
| 5 | Obs  | LType  | LName                          | FName  | Injury Date | <b>EDA</b> date | Date       | Charges         | Collections     | Charges         | Ratio          | Charges  | Collections     | Adjustment  | Trauma Care   |
| 6 | 1  | MT   | Mouse                          | Mickey | 08/22/2020  | 08/22/2020      | 08/22/2020 |                 |                 |                 |                | \$0.000  |                 | \$0.000     | \$0.000       |
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| 8 | 3  | MT   | Duck                           | Donald | 10/31/2020  | 10/31/2020      | 10/31/2020 |                 |                 |                 |                | \$0.000  |                 | \$0.000     | \$0.000       |
| 9 |  |  | •                              |        |             |                 |            |                 | _               | _               | -              |          |                 | _           |               |

Cases with Edadate between July 1, 2020 and December 31, 2020

Column Q – Adjusted Hospital Charges (Set Formula)

Column R – Actual Hospital Collections

Column S – Contractual Adjustment

Column T – Uncompensated Trauma Care (Set Formula)

# What is needed to submit your application?

Applications can be submitted through:

1. Uploaded via BOX (a secure portal)

### **REQUIRED FORMS:**

MEMORANDUM OF AGREEMENT (MOA)

Completed *Physician Claim Form* (Excel Spreadsheet)

**Contact Name** 

List of Physicians Names and License Numbers on Letterhead

### **OPTIONAL FORMS:**

**VENDOR FORMS** – if updates are needed **CHECKLIST FOR SUBMISSION** - reference



# **How To Be Successful at Trauma Fund?**

- SUBMIT YOUR APPLICATION ON TIME!
  - The packet must be uploaded into OSDH BOX account by 5:00 p.m. on the deadline date.

# **DEADLINE IS NOT A POSTMARK DATE!**

- READ THE INSTRUCTIONS & USE THE TOOLS PROVIDED
  - Webpage downloads
  - Real-person assistance by telephone/email
  - Webinars
- EFFECTIVE DOCUMENTATION
- INTERNAL COLLABORATION
  - Director, billing manager, support staff, etc.
  - Understand your role and how it plays an important part in this process
- CONTACT TRAUMA FUND STAFF WITH QUESTIONS



# What's Next?

## The Program Area:

- Reviews Documentation
- Confirms Clinical Eligibility
- Confirms Financial Calculations
- Determines final eligible TOTAL amount of Uncompensated Care
- Compiles all eligible submissions
- Audit

# **Common Mistakes**

- 1. Submit application to your facility Emergency Systems BOX account by deadline date
  - a) Do Not Upload to BOXNote This is a HIPPA violation because it may be visible to others
- 2. Date of Service
- 3. Preset formulas on the sample claim form used in your application packet
- 4. Contractual Adjustments for Non-Negotiated Governmental Payers
- 5. Trauma Registry
- 6. If you do not have your Medicare Worksheet C, please send the current copy and communicate that you will send an updated one when it is available.



# **SUMMARY**

- Introduction
  - Toolbox of Emergency Systems
  - Trauma Fund History
- Applying for Trauma Fund
- Program Area Responsibilities
- Common Mistakes

## **QUESTIONS?**

## For information or inquiries:

Oklahoma State Department of Health PHS - Emergency Systems Division 123 Robert S. Kerr Oklahoma City, OK 73102-6406 Email Esystems@health.ok.gov

www.Oklahoma.gov/health/Protective Health/Emergency Systems/Trauma Division/Trauma
Care Assistance Revolving Fund