

**AGENCY APPLICATION GUIDANCE**

February 2, 2026

Dear Applicant,

This guidance letter is intended to assist you in preparing and submitting an Agency application for licensure.

**Application Review Process**

Once your completed application is submitted, it will be reviewed by Department staff to ensure that all required information is accurate, complete, and legible. If any documentation is missing or further clarification is needed, you will be contacted directly.

Upon confirmation that your application is complete, an EMS Administrator will be assigned to conduct an initial inspection of your records, equipment, and facility. The following documents are required for all agency types for the initial inspection.

**Documents required for all Agency's:**

- ☐ Confidentiality Policy
- ☐ Quality Assurance Policy
- ☐ Communication/Dispatch Policy
- ☐ Response Plan Policy
- ☐ Equipment list
- ☐ Contracts for vehicles, equipment and/or personnel (if applicable)
- ☐ Sole Source (if applicable)

The following additional documents are required by Agency type for the initial inspection.

**Documents for: Ground Ambulance Service**

- ☐ Protocol Application
- ☐ Policy for Lapse of Medical Director
- ☐ Governmental Letter of Support for proposed area
- ☐ Map of proposed response area
- ☐ Destination Protocols

**Documents for: Air Ambulance Service**

- ☐ Protocol Application
- ☐ Policy for Lapse of Medical Director
- ☐ Destination Protocols

**Documents for: Specialty Care Ambulance Service**

- ☐ Protocol Application
- ☐ Policy for Lapse of Medical Director
- ☐ Transport request screening policy
- ☐ Type or types of specialty care and patients that will be transported above the Paramedic scope of practice

**Documents for: Emergency Medical Response Agency**

- ☐ Protocol Application
- ☐ Policy for Lapse of Medical Director
- ☐ Map of proposed response area
- ☐ Governmental Letter of Support for proposed area
- ☐ Letter of support from licensed ambulance service

**Documents for: Stretcher Van Service**

- ☐ Governmental letter of support for proposed area
- ☐ Map of proposed response area
- ☐ Evidence proposed service area has population of greater than 500,000
- ☐ Transport request screening policy

**Certificate Issuance**

Following the inspection and upon receipt of the EMS Administrator's report, your Agency Certificate will be issued via the email address listed in your application.

If you have any questions during the application process, please contact us at **(405) 426-8480** or via email at [esystems@health.ok.gov](mailto:esystems@health.ok.gov).

Professionally,



Lori Strider  
Interim EMS Coordinator – EMS Division  
OSDH – Emergency Systems

## Agency Application

<b>Initial</b> <input type="checkbox"/> Ground Ambulance Service <input type="checkbox"/> Air Ambulance Service <input type="checkbox"/> Specialty Care Ambulance Service <input type="checkbox"/> Stretcher Van Service Initial Application Fee: \$600.00 Vehicle Fees if more than 2: \$20.00 per vehicle Substation(s) Fee: \$150.00 per substation  <input type="checkbox"/> Emergency Medical Response Agency <input type="checkbox"/> Pre-Hospital EMRA <input type="checkbox"/> Event Standby EMRA Application Fee: \$50.00	<b>Renewal: License #:</b> _____ <input type="checkbox"/> Ground Ambulance Service <input type="checkbox"/> Air Ambulance Service <input type="checkbox"/> Specialty Care Ambulance Service <input type="checkbox"/> Stretcher Van Service Renewal Application Fee: \$100.00 Vehicle Fees if more than 2: \$20.00 per vehicle Substation(s) Fee: \$50.00 per substation  <input type="checkbox"/> Emergency Medical Response Agency Application Fee: \$20.00  Insurance verification: Vehicle Liability, Professional Liability, & Workers Compensation insurance
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**Section 1: Business Information**  
 Agency Name: \_\_\_\_\_ Date: \_\_\_\_\_  
  
 Agency Business Phone Number: \_\_\_\_\_ Alternate Phone Number: \_\_\_\_\_  
 Agency Director: \_\_\_\_\_ Director Email Address: \_\_\_\_\_  
 Alternate Email Address (if applicable): \_\_\_\_\_  
 Physical Address: \_\_\_\_\_  

Address
City
State
Zip Code
County

 Mailing Address: ☐ same as physical: \_\_\_\_\_  

Address
City
State
Zip Code
County

 Record Retention Address: ☐ same as physical: \_\_\_\_\_  

Address
City
State
Zip Code
County

 Volunteer Staff: ☐ Yes or ☐ No

**Section 2: Ownership**  
 Name of owner: \_\_\_\_\_ Phone #: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 Select all that apply:  
☐ Governmental    ☐ City    ☐ County    ☐ State    ☐ Federal    ☐ Tribal    ☐ Private (for profit)    ☐ Private (not for profit)  
☐ Sole Proprietorship    ☐ Partnership    ☐ Corporation    ☐ Owners that have 5% or more, attach the name, address of any other ambulance service in which a partner or stockholder holds an interest shall also be included.  
☐ Title 19 Ambulance Service District    ☐ 522 District  
☐ Other (Specify): \_\_\_\_\_  
☐ Have any of the owners or officers of the disclosing entity ever been convicted of a felony? Yes ☐ No ☐  
 If yes, please attach a list of names and a brief description of the felony convictions.

**Section 3: Business Hours**  
 Time: \_\_\_\_\_ ☐ Monday    ☐ Tuesday    ☐ Wednesday    ☐ Thursday    ☐ Friday

**Section 4: License Level (Select one)**  
☐ EMS Basic Life Support    ☐ EMS Intermediate Life Support    ☐ EMS Advanced Life Support    ☐ EMS Paramedic Life Support  
  
\*If providing Basic Life Support, OBND and DEA proof of Registration may be substituted with evidence the Medical Director is not restricted from obtaining or maintaining OBND and DEA registrations\*\*

### Section 5: Vehicle Information

How many of these units will be utilized by the applicant for service related to the license: \_\_\_\_\_

Ground ambulances \_\_\_\_\_ Specialty Care Ambulances \_\_\_\_\_ Air Ambulances \_\_\_\_\_ Stretcher Vans \_\_\_\_\_

### Section 6: Substations

How many substations will be utilized by the applicant for service related to the license: \_\_\_\_\_

Substation Name: \_\_\_\_\_ Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_ County: \_\_\_\_\_

Substation Name: \_\_\_\_\_ Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_ County: \_\_\_\_\_

Substation Name: \_\_\_\_\_ Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_ County: \_\_\_\_\_

### Section 7: Medical Director Information

Name of Medical Director: \_\_\_\_\_ Medical Director Phone Number: \_\_\_\_\_

Medical Director Business Address: \_\_\_\_\_  
Street City State Zip Code

Medical Director Email: \_\_\_\_\_

### 63 O.S. §§ 1-2506: Performance of Medical Procedures

I, \_\_\_\_\_, attest that all medical procedures performed under my direction comply with the standards established by Oklahoma Statute, Title 63, Chapter 1, Article 25, Section 1-2506, which are as follows:"

1. All medical procedures are performed by qualified personnel in accordance with Oklahoma's state and facility-specific guidelines.
2. Procedures adhere to standards of care to ensure patient safety, effectiveness, and ethical conduct.
3. The Medical Director is responsible for overseeing and ensuring the competence of all personnel authorized to perform these procedures.

### Required Documents (N/A for Business Plan on renewal application)

- ☐ Business Plan (must include a financial disclosure statement)
- ☐ Professional Liability Insurance Verification
- ☐ Workers' Compensation Insurance Verification
- ☐ Vehicle Liability Insurance Verification

☐ Medical Director Letter of Agreement (Stretcher Van exempt)

- ☐ Medical Director curriculum vitae
- ☐ Copy of Medical Director's Oklahoma Medical License
- ☐ Copy of OBND Registration
- ☐ Copy of DEA Registration

### Section 8: Signature of Applicant

This application form must be signed by an authorized applicant. Signature on the license application indicates an understanding that the signee is a responsible party for compliance with rule and law. I attest that the foregoing is true and correct to the best of my knowledge.

Print name: \_\_\_\_\_ Title: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Please mail the application, supporting documents, and fee to: OSDH Emergency Systems  
Attn: Financial Management  
P.O. Box 268823  
Oklahoma City, OK 73126-8823  
Make a check or money order payable to: OSDH Emergency Systems

## PROTOCOL APPLICATION CHECKLIST

### Documents for: Initial Agency Application

- ☐ 2-month clock starts application complete and sent on \_\_\_\_\_
- ☐ Application complete
  - Section 1 - 8
- ☐ On Agency Application
  - Medical Director Letter of Agreement
  - Copy of Medical Director State License, OBNDL License, and DEA License, Curriculum Vitae or Resume
  - Plan for Lapse of Medical Director
- ☐ Copy of Agency Patient Care Protocols (Section 4 - Option 3)
- ☐ Agency Authorized Procedure List (APL)
- ☐ Acknowledgment Page

### Documents for: Protocol Amendment

- ☐ Internal Timeline for completion reviewers schedule determines
- ☐ Protocol Amendment Application complete
  - Section 1 - 8
- ☐ Copy of Agency Patient Care Protocols (Section 4 – Option 3)
- ☐ Section 5 – List of each protocol modification
- ☐ Section 6 – Agency Authorized Procedure List (APL)
- ☐ Acknowledgment Page

### Documents for: Medical Director Update

- ☐ Internal Timeline for completion reviewers schedule determines
- ☐ Medical Director Update Application complete
  - Section 1-3
- ☐ Required Supporting Documents
  - Medical Director Letter of Agreement
  - Copy of Medical Director State License, OBNDL License, and DEA License, Curriculum Vitae or Resume
  - Plan for Lapse of Medical Director
  - Quality Assurance Policy
- ☐ Protocol Application
- ☐ Copy of Agency Patient Care Protocols (Section 4 - Option 3)
- ☐ Agency Authorized Procedure List (APL)
- ☐ Acknowledgment Page

## **Agency Protocol Guidance**

### **63 O.S. 1-2506 – Performance of Medical Procedures.**

*Licensed and certified emergency medical personnel, while a duty to act is in effect, shall perform medical procedures to assist patients to the best of their abilities under the direction of a medical director or in accordance with written protocols, which may include standing orders, authorized and developed by the medical director and approved by the State Department of Health when not in conflict with standards approved by the State Board of Health, giving consideration to the recommendations of the Trauma and Emergency Response Advisory Council created in Section 44 of this act. Licensure, certification and authorization for emergency medical personnel to perform medical procedures must be consistent with provisions of this act, and rules adopted by the Board. Medical control and medical directors shall meet such requirements as prescribed through rules adopted by the Board.*

#### **PROTOCOL AMEUREMENT APPLICATION**

PLEASE TYPE OR PRINT ALL INFORMATION

#### **INTRODUCTORY INFORMATION**

This protocol application packet applies to the following types of agencies:

- Ground Ambulance Service (310-641 - Subchapter 3)
- Specialty Care Ambulance Service (310-641 - Subchapter 11)
- Air Ambulance Service (310-641 - Subchapter 13)
- Emergency Medical Response Agency (310-641 - Subchapter 15)

#### **SECTION 1 - TYPE OF APPLICATION**

- Protocol Amendment Application (An agency already licensed)

#### **SECTION 2- BUSINESS INFORMATION**

- Name of Agency:
- Mailing Address: (Where the agency receives mail)
- Physical Address: (The address of the business office)
- Business Telephone:
- Fax Number:
- Name of Agency Director: (Include phone number and email address.)
- Name of Protocol Contact or Secondary Contact: (The name of the person who is administratively responsible for all communications regarding protocols. Include cell phone number and email address.)

#### **SECTION 3- LEVEL OF CARE**

- Emergency Medical Responder (EMR) Allows for the use of Emergency Medical Responders as their level of care.
- Basic Life Support (BLS) means the service vehicles are equipped with the minimum basic equipment and staffed with at least one EMT-Basic Attendant on each request for emergency medical service.
- Intermediate Life Support means the service vehicles are equipped with the minimum intermediate equipment and staffed with at least one EMT-Intermediate Attendant on each request for emergency medical service.
- Advanced Life Support means the service vehicles are equipped with the minimum advanced EMT equipment and staffed with at least one Advanced EMT Attendant on each request for service, except as permitted in this subchapter.
- Paramedic Life Support means the service vehicles are equipped with the minimum paramedic equipment and staffed with at least one EMT-Paramedic Attendant on each request for emergency medical service.
- Air Ambulance Paramedic Life Support means the air ambulance vehicles are equipped with the minimum Paramedic equipment and staffed with at least one Paramedic on each request for service and may respond to both pre-hospital request and interfacility transfers.

**SECTION 4 - DECLARE PROTOCOL OPTION**

- **Option #1:** The Agency is adopting the State Protocol updates as written. Units must carry all equipment listed at the level of care selected when in service.
- **Option #2:** The agency is adopting state protocols with modifications. The agency must supply an electronic copy of the modifications. Additionally, Option 2 is to be used when an agency has Department approved protocols and is requesting a change to the existing protocols.
- **Option #3:** The Agency is **rejecting** the state protocols and will use their own medical treatment protocols. The agency **must submit** an electronic copy of the agency protocols.

**SECTION 5 - LIST OF EACH PROTOCOL ALTERATION/ DELETION** (Use form provided)**SECTION 6 - AUTHORIZED PROCEDURE LIST (APL) (Attached)**

Complete and accurate with Medical Director and EMS Director signatures.

- Agency authorized procedure list is a summary of all activities, skill, and medications being utilized at the agency. Mark each box with an "X" being authorized and black out any box being denied, deleted, or unauthorized.
- A copy of the individual's authorized procedure list, with signatures and dates will need to be filled out for any personnel authorized by the agency medical director operating at the agency and maintained within the individual's credentialing/training/licensure files. We do not need with the application.

**SECTION 7 – AGENCY DIRECTOR and MEDICAL DIRECTOR SIGNATURE****SECTION 8 – ACKNOWLEDGMENT**

Medical Director and Agency Director (Include dates)

The Signature also includes an acknowledgment that the protocol that is submitted meets one or more the following Criteria:

- 63 O.S. 1-2506 Performance of Medical Procedures.
- 310:641-5-20 Scope of Practice authorized by certification or licensure;
- 310:641 Scope of License for the Agency Certification or Licensure  
(See Subchapters 3, 11, 13, and 15)

**AGENCY PROTOCOL APPLICATION****SECTION 1 – Type of Application (Print or Type)**

Date of Application: \_\_\_\_\_ Agency Number: \_\_\_\_\_

**SECTION 2 – BUSINESS INFORMATION**

AGENCY NAME: \_\_\_\_\_

MAILING ADDRESS: \_\_\_\_\_

PHYSICAL ADDRESS: \_\_\_\_\_

BUSINESS TELEPHONE: \_\_\_\_\_ FAX NUMBER: \_\_\_\_\_

AGENCY DIRECTOR / ADMINISTRATOR NAME: \_\_\_\_\_

SECONDARY CONTACT: \_\_\_\_\_ PHONE NUMBER: \_\_\_\_\_

**SECTION 3: LEVEL OF CARE (check the certification or license level of agency or agency application)**EMR ☐ EMT ☐ Intermediate ☐ AEMT ☐ Paramedic ☐ Ground Agency ☐ Air Agency ☐**SECTION 4 – PROTOCOL OPTIONS (Select one of the three options)**

- ☐ Option 1: Agency is adopting the 2018 state protocol as written.
- ☐ Option 2: Agency is modifying the 2018 state protocol (Detail modification or amendments on Section 5)
- ☐ Option 3: Agency is not adopting the 2018 state protocols and will submit their own agency specific protocols.

**SECTION 5 – DEFINE EACH PROTOCOL MODIFICATION**

(Use additional pages if needed)

(Agency must attach scientific data or evidence for protocol requests that are not within the state protocols or existing scope of practice) (See Page 4)

**SECTION 6 – SUMMARY OF AGENCY PROTOCOLS or LIST OF AUTHORIZED PROCEDURES  
(SEE INSTRUCTIONS)****SECTION 7 – AGENCY AND MEDICAL DIRECTOR SIGNATURE:**

By signing the application, the agency director and the medical director approve the protocols submitted to the Department for review and approval.

Agency Director Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Medical Director Signature: \_\_\_\_\_ Date: \_\_\_\_\_





## SECTION 6: AUTHORIZED PROCEDURE LIST

APL Must Match Protocols

Blackout Boxes Completely For Items Not in the Protocols.

Agency Name:											
Agency Director Signature:						Date:					
Medical Director Signature:						Date:					
Employee Name:						Level:					
Employee Signature:						Date:					
<b>Skill or Intervention</b>		<b>Scope of Practice</b>				<b>Skill or Intervention</b>		<b>Scope of Practice</b>			
<b>Airway</b>	<b>EMR</b>	<b>EMT</b>	<b>I/85</b>	<b>AEMT</b>	<b>Para</b>	<b>Medication Administration Routes (continued)</b>	<b>EMR</b>	<b>EMT</b>	<b>I-85</b>	<b>AEMT</b>	<b>Para</b>
Oxygen- Nasal Cannula						Intraosseous					
Oxygen- Non Rebreather Mask						Auto-Injector					
Oxygen- Partial Rebreather Mask						IV Push					
Oxygen-Simple Mask						IV Bolus					
Oxygen- Venturi Mask						IV Piggyback					
Oxygen-Humidifier						Indwelling Catheters					
Airway Obstruction Management						Implanted Central IV Ports					
Head-Tilt/Chin Lift						Rectal					
Jaw Thrust						Ophthalmic					
Modified Jaw Thrust						Topical					
BLS Artificial Ventilation						Transdermal					
Pulse Oximetry						Bucal					
Bag-Valve- Mask						Subcutaneous					
Airway-Nasal						<b>Cardiac – Circulation</b>	<b>EMR</b>	<b>EMT</b>	<b>I/85</b>	<b>AEMT</b>	<b>Para</b>
Airway-Oral						CPR					
Airway-Laryngeal Mask						AED					
Intubation-Oral Trachael						Mechanical CPR Device					
Intubation-Nasal Trachael						12- Lead (Multi-lead) Cardiac Monitor Application					
Airway-Dual Lumen						12- Lead (Multi-Lead) Cardiac Monitor Transmit					
Airway-Supraglottic						12- Lead (Multi-Lead) Cardiac Monitor Interpret					
Suctioning-Upper Airway						Single Lead Cardiac Monitor Interpret					
Suctioning- Tracheobronchial						Manual Defibrillation					
Obstruction-Direct Laryngoscopy						Cardioversions – Electrical					
Non-Invasive Positive Pressure Ventilation						Carotid Massage					
End Tidal-Co2 Monitoring						Transcutaneous Pacing – Manual					
Waveform Capnography						Ventricular Assist Device					
Impedance Threshold Device						Induced Hypothermia Therapy					
Automated Transport Ventilator						<b>Immobilization/Lifting</b>	<b>EMR</b>	<b>EMT</b>	<b>I/85</b>	<b>AEMT</b>	<b>Para</b>
Chest Decompression – Needle						C-Collar					
Cricothyrotomy- Percutaneous						Cervical Immobilization Device (CID)					
Gastric Decompression – NG Tube						Pedi-Board					
Gastric Decompression – OG Tube						Long Spine Board					
Stoma/Tracheostomy Management						Scoop					
<b>Medication Administration Routes</b>	<b>EMR</b>	<b>EMT</b>	<b>I-85</b>	<b>AEMT</b>	<b>Para</b>	Rapid Manual Extrication					
Inhalation						Extremity Stabilization					
Oral						Vest Type Extrication Device					
Sublingual						Traction Splint					
Nasogastric						Mechanical Patient Restraint					
Intranasal						Urgent Maneuvers- Endangered Patient					
Intramuscular						Pelvic Splint					

## SECTION 6: AUTHORIZED PROCEDURE LIST

## APL Must Match Protocols

## Blackout Boxes Completely For Items Not in the Protocols.

[illegible]

## SECTION 8: ACKNOWLEDGMENT

Agency Name: \_\_\_\_\_ Agency No.: \_\_\_\_\_

Agency Director: \_\_\_\_\_

Medical Director: \_\_\_\_\_

By completing and signing this acknowledgment, the agency director and the medical director acknowledges the contents of this application are in compliance with the following requirements:

Requirement	Agency Director Initials	Date	Medical Director Initials	Date
Medical Director Approval (63 O.S. 1-2506)				
Certified and Licensed Emergency Medical Personnel Scope of Practice (OAC 310:641-5-20)				
Certified and Licensed Agency Scope of Licensure (OAC 310:641)				
Patient Safety (OAC 310:641 Subchapters 3, 11, 13, and 15)				

Agency Director Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Medical Director Signature: \_\_\_\_\_ Date: \_\_\_\_\_