



Oklahoma 9-1-1 Management Authority  
Regular Meeting Minutes  
February 5, 2026, at 1:30 PM

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1. Call to order, roll call, and determination of a quorum.

Mr. Curry called the meeting to order and determined the meeting order with a quorum.

A quorum was made with sixteen members in attendance.

Aaron Kelly	Clay Sander
Adam Griffith	Josh Huffines
Ashley Woodall	Justin Carnagey
Belinda McGhie	Mark Sharpton
Ben Curry	Mary Harris
Brandon Reynolds	Nick Carrao
Brent Hawkinson	Shaun Barnett
Chris Palmer	
Chrissy Brown	

2. This special meeting of the Oklahoma 9-1-1 Management Authority (“Authority”) has been convened in accordance with the Oklahoma Open Meeting Act.

If an Authority member would like to add an agenda item to the next regularly scheduled meeting, please contact the 9-1-1 Coordinator and the Authority Chair at least one (1) week in advance of the meeting.

Mr. Curry read the statement and noted that no Authority member made any comments or added any agenda items before the Authority meeting.

3. Welcome to members of the Authority and guests in attendance.

Mr. Curry welcomed the Authority and the guests in attendance to introduce themselves.

4. Possible discussion, revision, and vote to approve minutes of the December 4, 2025, special meeting.

Mr. Curry acknowledged that the packet contained the minutes and allowed some time for the Authority to review the minutes for calling for a motion.

*A motion was called by Mr. Sharpton to approve the minutes; a second was made by Mr. Griifh. The motion passed with ten ayes and zero nays. The following abstained: Ms. Woodall, Ms. McGhie, Mr. Reynolds, and Mr. Huffines.*

5. Possible discussion, revision, and vote to approve the financial reports for September, October, November, and December 2025.

The financial report was provided by Mr Terry. He brought the Authority to the attention of the documents in the packet and noted a change. At the very top, as it relates to revenue, we broke out projected annual income and actual revenue. That is your 9-1-1 fee revenue, and below that is the grant funding and actual grant reimbursements for each month. The grant revenue you can see all the way to the right, at the end of January, we are right at 50.04% of our projected revenue for this budget year, which is right on for halfway through the year, and we've collected right at 50% of the revenue that we projected. Everything else you can see there are multiple different things. We are again drawing your attention to that percentage, which tells you what percentage we've expended out of each account. The last page of the report is the wireless distributions or disbursements, and that shows you what each of the PSAPs received in each designated month. Mr. Curry asked for any discussion.

Mr. Curry called for a motion.

*A motion was motion from Mr. Sharpton to approve the financial report; a second was made by Ms. Woodall. The motion passed with fourteen ayes and zero nays.*

6. Presentation of the award to Mr. Sharpton for his time as Authority Chairman.

Mr. Curry said some words in appreciation of Mr. Sharpton for the presentation of the award to Mr. Sharpton for his time as the Authority Chair. Saying, during the last year and a half, next to Mr. Sharpton, he enjoyed the time with him. He is areally great leader, one of those guys that no matter what, no matter what kind of day you were having, he'd come in, and he gave me some words of advice, gave me something to laugh at. And I really appreciate everything he did as the chairman for us over this last year. So again, we had an award made up for you, Mr. Sharpton, and just thank you for everything you did for us. We very much appreciate it.

7. Possible discussion and presentation of the "Emergency Telecommunicator of the Quarter Award" to Leshian Lockwood, of the City of Tulsa.

Reading from the nomination, "Ms. Lockwood is a remarkable professional whose dedication, leadership, and service minded Spirit entering an invaluable asset in the community at large. Invaluable assets in the community at large. A career in public safety is both diverse and inspiring. She began her journey as a police officer in Haskell County, where she served. Transitioning to dispatch, where her experienced and unique, well-rounded perspective

enhances her effectiveness as a supervisor, she later worked in detention services, continuing her commitment to the public service, while also pursuing higher education. Her academic achievement stimulated in earning a doctorate in criminal justice, a testament to her discipline, perseverance, and passion fulfilled. Since she joined Tulsa 9-1-1, she has quickly risen through the ranks, becoming a supervisor within her first year, which reflects strong leadership, a strong work ethic, and the ability to connect with her team. She's an active mentor in several committees, and they have advised that we shouldn't; it's the embodiment of what it means to be a public safety professional. She's resilient, compassionate, and committed to excellence."

8. Possible discussion, revision, and vote to authorize the Authority to provide notice to PSAPs that are not compliant with the required annual report, otherwise known as the Audit, as mandated in state statute 63 O.S., § 2864.4(c) and the Oklahoma Administrative Rules 145:15-7-2, the escrow of funds of the Checotah Police Department, and the Pawnee Police Department

Mr. Terry explained that this is the normal yearly process to collect data mandated in the state statute. Mr. Terry thanked Ms. Root for putting this work together. It's a lot of work, and it's a lot of gathering information. And things are getting better every year, and this document helps bring people forward and try to start putting everything in the same format.

Checotah Police Department, both Ms. Root and I have had a conversation about this. If you look in your packet, it's directly after the award for Miss Lockwood. There's a there's a documentation page there on the contact, the primary contact that we've had with each of these two PSAPs, primary answering points, and we have worked very diligently to try to get them in compliance by filling out the Audit, as we call it today, and they have failed to meet the timelines, to give a brief oversight or a brief overview of each one of them.

At the Checotah Police Department, there was confusion because of their consolidation. The confusion was over who was supposed to be filling this out based on their local agreements. Is it the McIntosh emergency manager? Is it Checotah? Several weeks ago, we said it's Checotah, and they need to fill this out. I've had emails recently, just this week, with Checotah, and they confirmed that they will have this done by Friday.

By tomorrow, the Pawnee Police Department will be almost complete. They've had a new chief. The Chief didn't realize the importance of this. He does understand the importance now, and he has completed everything except uploading a budget. So we are very close to fulfilling this obligation.

However, we wanted to move forward and request a motion to start the process of holding a public hearing for these two PSAPs that are out of compliance. We would highly recommend that the motion include that if they do not come into compliance by this next Monday, then we would make formal notification, I think, by giving them this extra day, understanding it is in front of you today that they may come into compliance. And so that would mean we

wouldn't send anything out until at least Monday, as it relates to coming into compliance or formal notification. So that's what our recommendation is, or what we need any discussion about?

Ms. Harris asked You said, start the process.

Mr. Terry explained to simply start the process. The process, which is built into our rules, is to hold a public hearing. So we will make notification that they'll be that they need to attend the next scheduled meeting for a public hearing. That's correct. That is correct. Sorry about the confusion.

All right, the motion is set. Any further discussion,

This was reported through them.

That's what they reported to us through an email. However, we're not sure, so that's why we're asking for a couple of days to let them get it finished at our meeting in April.

*A motion was motion from Mr. Carrao to approve the financial report; a second was made by Ms. Woodall. The motion passed with fourteen ayes and zero nays.*

9. Possible discussion, revision, and vote to approve funding for a recruitment campaign project that will include a webpage hosted by the Oklahoma 9-1-1 Management Authority and a public campaign using multiple media sources to promote the 9-1-1 profession and the career opportunities within the state of Oklahoma. Funding for this project should not exceed \$250,000 and shall be funded from the budget line item Operations Committee "Set aside to meet Board Goals". OAC 145:15-3-2(3)(L)

Ms. Brown detailed that the Operations Committee is working on a recruitment campaign to help fill the vacant positions across the state of Oklahoma. Two of the projects include a type of message to get out to the media to advertise the openings, and then the second piece is to direct them to the landing page on the state website, where not only can applicants view the job openings, but they can also see the location.

There's a page in the packet that's got a sample of what we're looking at for the recruitment it was referenced page, 26 and the other part of 27 but as you can see, it's going to provide a job description, the location determine whether or not they're looking for specific certifications, but really to help fill those gaps in frontline telecommunications and to make sure that we have people answering the phones.

Mr. Terry explained that when the Operations Committee came to us and said, " We've got a problem. We need this, and I said, "That's great." Why don't we push it to APCO and NENA, and they're volunteers? What we've done is look at state contracts to fulfill the first step that she's talking about. Let me back up. The first step is for a landing page. We can do that at next to no cost. So, Ms. Brittney Williams with ODOT, thank you. It's a live story map using

ESRI and using Survey123. Each PSAP, including local emergency communication centers, OHP, and whoever else needs this, will have icons on the map. When they take the Survey123, they fill it out, and there are multiple different blanks. As soon as they fill it out, it becomes public on our website. The public can go to it. They can click on your links to go to the job description. They can see the hourly rate. In addition to this, if you don't have a job opening, and you allow folks to come in and sit along to see what the job is all about, we want to show that on the map. The public can click on it and see a phone number to contact or an email address to contact to arrange a sit-down with somebody, take a look at it, and see what the job is all about. So that's the two things that are really going to be displayed on the page. There's a list view and a map view.

I have instructed staff that this must be up and operational by February 15 of this month. This doesn't cost us anything. We're already well on our way. Ms. Root is managing this portion of it in conjunction with Ms. Koehn. The Operations Committees went over the verbiage at the top. There are a lot of changes. There are a few changes that we're making in order to tell us what the job's about and why you're on this page now.

The second part is a social media campaign, or some type of media campaign. So we reached out to state vendors. We met with one of the companies and just kind of got an idea of what this would cost, what it would look like. How could we target demographics specific to people who are successful in the industry, and target that audience through social media campaigns? What we want to do is take the \$250,000 in this request and create professionally shot videos interviewing existing managers, interview existing telecommunicators, and those who have left the industry. I think that's important, and we'll be looking at that and then come up with what the demographics look like. Shoot professional photos with live people from our industry in your PSAPs, and get that messaging out. There'll be some type of URL to point them back to this page to get more information.

I know it costs money, but the reality is that we can throw as much technology as possible to fix a problem, but if we're not putting the right people in the seats and providing the right training and providing them the right direction for success, then I believe we're missing the boat. So that's our proposal, that's what we're coming into this with, and we'll address any questions.

Mr. Kelly asked about the URL. Have you picked one out?

Mr. Terry responded that it's actually on our website already, but all it says is this. It's kind of coming. It's just kind of a baseline. So this will be on our page. So it'll be the 9-1-1 Management website.

Mr. Kelly said It won't be a special URL. It'll be a deal you take a picture of with your phone. I'm an old QR code, yeah, a QR code will basically launch them straight to this website.

Mr. Kelly asked if we had considered getting a domain like Oklahoma 9-1-1 jobs.

Mr. Terry answered that we could, we could talk to OMES about putting that on our radar screen. I think we need to just push it to us. We're the ones funding it. Here it is. I don't think there'll be much confusion with that, but the state's a little bit difficult sometimes to get some of that stuff out of, so we'll fight that battle, maybe after, later down the road. So good suggestion.

Ms. Brown also stated that the other part of this is we have the OK.gov/911 that can help facilitate and push viewers to this. And it'll also be linked with the APCO and NENA's chapter sites to push in that direction.

Mr. Sharpton mentioned the Governor's workforce board as well for jobs.

Mr. Terry stated that he felt the issue was the demographics. We see they're being successful in this market. I know if it would ever go to that. I think we just heard Texas County talk about how he broke it down in the APCO meeting about the last five hires he's had. Where did those hires come from? And he even identified what school system was producing people, higher quality people, and they came from Loves. You know, three out of five or higher, they used to work for Loves. So 100% think we can target that, and we can work towards that, but I think we've got to take, kind of take the bull by the horns and really target it specifically. Now, if they've got funding, it'll help shoot professional photos and things like videos, and let's talk to them.

Ms. Harris asked if this would have to be approved every year.

Our vision, when talking to the Operations Committee, is that this would be a recurring cost. Now, it depends on what the recurring cost is. There's a lot of initial setup. How often do you want to refresh those videos? How often do we want to make that stuff happen? So it's in our hands on how we want to do that. Once we identify a vendor, we can identify what the recurring cost would look like. Now it doesn't have to. We can turn this off tomorrow. Unlike other things, when you offer something out, you can't turn that off. If I'm going to offer a technology and we're going to pay for it, we've got to pay for that from now on. You can't just turn those things off, but something like this, we have control over that.

Ms. Harris commented if you're going to make it a process, it keeps getting updated over the years, depending on Ms. Williams as a volunteer, sure, process, and maybe we should include that in our contract with Ms. Shellie Willoughby and the State Geographic Information office.

Mr. Terry, I love it. Ms. Shellie Willoughby writes that down.

Mr. Sharpton commented on multiple media sources to promote 9-1-1, professional, and career opportunities within the state and local government.

*A motion was motion from Mr. Sharpton to approve the financial report; a second was made by Mr. Kelly. The motion passed with fourteen ayes and zero nays.*

10. Possible discussion revision and vote, to transfer funding in the FY2026 Oklahoma 9-1-1 Management Authority budget for \$150,000 from the reserve fund to the budget line item Operations Committee "Set aside to meet Board Goals".

Mr. Terry stated that this is the necessary transfer needed to fund the previous agenda item. I moved the transfer time to the specified budget item, Operations Committee.

*A motion was made by Mr. Sharpton to approve the financial report; a second was made by Ms. Harris. The motion passed with fourteen ayes and zero nays.*

11. Possible discussion, revision, and vote to approve the Technology Road Map that will be used as a guide for technology needs to support NG9-1-1 deployment at a Statewide level. This Technology Road Map is not mandatory and is not part of the statutory mandated Oklahoma NG9-1-1 Strategic plan (§63-2864.4.a)—attachment in packet.

Mr. Coonfield stated the technology, different technologies that we would like to bring to PSAPs statewide. This document covers five strategic priorities, which include statewide mapping, satellite emergency push to technology, and different technologies that we would like to bring to PSAPs statewide. This document covers five strategic priorities, which include statewide mapping, satellite emergency push-to-talk technologies, CAD to CAD, interoperability, and a statewide CAD offering CAD to PSAPs that don't already exist.

Mr. Terry said, Don't believe the 9-1-1 Authority is going to fund all of this. It may. There are kind of three different levels of looking at this. Number one, we provide direction to the local PSAPs by offering a state contract to secure a CAD companies that interact with each other with a data sharing tool, for example. So we would have a state contract, or it could be that we cost-share. We need satellite connectivity in the region. We'll pay for 50% if you'll pay for 50%, something along those lines. Or we fund it all in general, and we fund it out of our budget, just like you've seen us do. So just understand that this is just a roadmap. It's something we want to put our fingers on and look at to figure out what products we need that will supplement NG9-1-1 to expedite the delivery of 9-1-1 services in Oklahoma. That's what this boils down to.

*A motion was motion from Ms. Harris to approve the financial report; a second was made by Ms. Woodall. The motion passed with fourteen ayes and zero nays.*

12. Possible discussion, revision, and vote to approve the following grants:

APPLICANT NAME	GRANT TYPE	STATE AMOUNT	LOCAL MATCH	TOTAL REQUEST AMOUNT	RECOMMENDATION
Drumright, City of	GIS	\$57,939.00	\$0.00	\$57,939.00	Fund
Love County	GIS	\$51,190.00	\$0.00	\$51,190.00	Fund
Muskogee 9-1-1 Trust	NG9-1-1	\$701,328.00	\$175,332.00	\$876,660.00	Fund
Sand Springs, City of	CAD	\$15,498.98	\$3,874.73	\$19,373.67	Fund
TOTAL		\$825,955.94	\$179,206.73	\$1,005,162.67	

a. Drumright Fire

Drumright Fire requests a grant from GIS for \$57,939.00 no match requested.

*A motion from Ms. Woodall; a second from Mr. Sharpton. The motion passed with thirteen ayes and zero nays. Ms. Harris abstained.*

b. Love County requested a grant of \$51,190 for GIS with no match.

*A motion from Ms. Woodall; a second from Mr. Sharpton. The motion passed with fourteen ayes and zero nays.*

c. Muskogee

Muskogee requested a grant for NG91-1 of \$876,660, contingent on a local match of 175,332.00 with a state match of \$701,328

*A motion from Ms. Woodall; a second from Mr. Sharpton. The motion passed with fourteen ayes and zero nays.*

d. Sand Springs

Sand Springs requested a grant for CAD, of \$19,373.67 contingent on a local match of \$3,874.73 and a state match of \$15,498.98.

*A motion was made by Ms. Woodall to approve the grant for Sand Spring with a second by Mr. Kelly. The motion passed with fourteen ayes and zero nays.*

13. Possible public hearing concerning Love County not complying with the required Geographic Information Systems (GIS) data remediation and upload to the State repository for deployment of NG9-1-1, as required by 63 O.S. § 2864(4)(a) and the Oklahoma Administrative Code 145:15-11-2.

Take no action.

*A motion was made to take no action by Ms. Sander; a second was made by Ms. Woodall. The motion passed with fourteen ayes and zero nays.*

14. Possible, discussion, revision, and vote, to direct the Oklahoma Tax Commission to escrow all funds collected pursuant to the 9-1-1 Authority Act for Love County until such time that they have provided the Oklahoma 9-1-1 Coordinator with a plan to meet the requirement to comply with the required Geographic Information Systems (GIS) data remediation and upload to the State repository for deployment of NG9-1-1, as required by 63 O.S. § 2864(4)(a) and the Oklahoma Administrative Code 145:15-11-2.

Take no action.

*A motion was made to take no action by Ms. Sander; a second was made by Mr. Sharpton. The motion passed with fourteen ayes and zero nays.*

15. Committee and Staff Reports: (discussion only)

- a. Programs Coordinator Update was given by Ms. Root, who stated that the Population Model was released on December 15th and will be due on March 20th. There are fifty-one letters currently received, and it appears that two to three letters arrive each day. The letters were sent out with instructions, due dates, and were to get in touch with the office for contacts. The Form letter has to be returned to the Authority office to verify the call boundary.

The 9-1-1 Day at the Capitol is May 11, 2026, at the 2nd Floor Rotunda from 1:00 pm to 4:00 PM, and we will be sending out more information about setting up and reserving tables in the coming weeks!

- b. The Administrative Committee report was given by Mr. Carnagy, who stated he appreciated all the GIS grants that the Committee and Ms. Douglas have been doing.
- c. The Legislative Committee report was given by Mr. Terry and Mr. Barnett. Mr. Barnett stated this is from last year. House Bill can actually impact our funding. It has the same ability to fund phone delivery systems as we are monitoring that, and House Bill 2017 is the Emergency Communications Authority. This is dealing with statewide radio systems.

Mr. Terry continued with House Bill 2710, which is the bill that was introduced last year by Representative Ford. It creates a new department within the state government that would basically house the state radio systems infrastructure and also 9-1-1. In essence, it builds a kind of mirrored authority. So this authority would stay intact. However, there would be a new authority that would run parallel to state radio systems, in essence, basically taking what we're doing and applying that to the state radio system. A piece of it; there are parts of this bill that talk about the Executive

Coordinator, which is, in essence, an executive director of this new department. There's an executive board that's made up of part of this board, and part of the new board will be created. So there are a lot of moving parts to it. Let's just put it that way. And again, same bill as last year, this bill made it through two Committees, was going to be presented on the House floor, and it timed out and did not make it to the House floor. And so, where we're looking at it, we're monitoring it, see where it goes, and the Legislative Committee will be taking a look at it.

Ms. Harris asked if the language had changed at all.

Mr. Terry replied, not that he could see. I don't see any changes. The ones we pulled from the side were the floor version from last year. I did have a phone call with Representative Ford. He called me last Friday. We had a pretty in-depth conversation. There are a couple of changes he's looking at making on that, primarily it relates to the authority for the emergency communications, the radio system networks, and does not impact our particular side of things. So that's the only thing that I know of.

Mr. Terry continued that in the bill, there are two different revolving funds. When the bill was first introduced last year, when the House legal staff got done with what Ford wanted and presented it, it had one revolving account in it, and immediately the Legislative Committee said, " No way." And we requested that the two revolving funds be created, or our revolving fund stays the same, and another revolving fund is created that would specifically break the two different funding mechanisms apart, and that's the way the bill is written today. There are two revolving funds, our revolving fund that we have in our management authority, and then a new revolving fund would be created on the other side. Now, how is the revolving fund funded? That's unknown, but that's not uncommon. It's not uncommon to create a bill and legislation that creates a fund, but does not necessarily fill that fund. There's a lot of discussion out there on how they could potentially fund that, but that's kind of where the bill is at right now, and it still calls for additional positions. I think half of the position would be funded out of the funding, which would be the executive director.

- d. The Technical Committee report was provided by Mr. Curry, who shared that he asked if Mr. Kelly would take over the duties of the Committee, and he accepted. Mr. Curry stated he is now the new Technology Committee Chair. The one item that's on here is the NG9-1-1 on the subcommittee, RFP updates. We've met several times as a group, gone over the RFPs, and we are getting to the final stretch. We have interviews coming up and beginning of March, 4th or 5th, to bring in a finalist to do the interviews, look it over, and then hopefully start contract negotiations really quickly after that, so that we can share with you all, all the work we've done.

Ms. Harris asked if he could share who the finalists were. Mr. Curry stated OMES would not allow him to state who they are.

- e. The Technology Coordinator reported from Mr. Coonfield, who recognized Mr. Kelly, the Technical Committee Chair. The next Committee Meeting will be on February 10, and staff continues to work with the NG9-1-1 RFP Committee, Mission Critical Partners, and procurement on the NG9-1-1 RFP technology roadmap. With the technology roadmap approval, the Technology Committee will review the five feature priorities and determine next steps.

Staff recommendation will be to see demos from PSAPs that are currently using technology at the 9-1-1 Coordinator Workshop. There are a lot of moving parts to the Coordinator Workshop this year. We're going to start with an Oklahoma energy 9-1-1 GIS address standard workshop. Now, this is separate from the actual workshop that we're offering, but we are offering this GIS course. It's one of the six mandatory offerings of this GIS course, April 28th from eight to noon.

Now be at the same location as the Coordinator Workshop, which would be in Norman, Oklahoma, at the Embassy Suites. So the actual kickoff for the 9-1-1 Coordinator Workshop will be at one o'clock on April 28. This starts with a CISA tabletop. There'll be two exercises. There'll be one for the lower PSAPs and one for the metros. And that begins at 1 pm, then our standard technology or technical our standard sessions will begin on April 29 and also be on the 30th. There will be general sessions, and there will also be a new 9-1-1 Coordinator session offered. The topics include preparing for the NG9-1-1 kind of state of the state of where we're at with the NG9-1-1, RFP, and then also, CAD data sharing, AI training, SigDi, technology, roadmap, resources, roles, and best practices. There'll be the GIS update, aerial photography, and recruitment and retention.

Hotel accommodations will be provided on April 28 and 29th for those who are traveling 60 or more miles. This is limited to 75 people per day, so first-come, I would highly encourage everyone to sign up as soon as possible. If there are any questions, please reach out to me directly.

GIS update included in your packet today. There is a list of all the GIS courses. Oklahoma, NG9-1-1 GIS address standard workshop is being offered, one you must attend, one of six, each piece that must be representative, or 9-1-1 funding may be available for vendors to attend, but it is not a substitute for the PSAP to support this transition. Attend one of the six statewide training sessions listed in the packet today. Additional information is included in your packet again, but there are also additional

free GIS 9-1-1 training courses available statewide. Again, if you have additional questions, please contact our office. GIS rules are readily available on our website, and this kind of comes into compliance. June 1, all PSAPs have to have GIS data remediated, meet the standard, pass the toolkit, and be uploaded to the state repository. Possibility for online funds to be escrowed. Additional timeline information has been included in the packet today. Again, please contact our office if there are additional questions.

101 agencies have uploaded their GIS data to the depository.

And lastly, I attended the news and best standard or best practices conference, and also attended the pre-conference event, NG9-1-1 essentials, demystifying the NG9-1-1 Island. Call flow. This course was taught by NENA's instructors, and I would like to take this course to Oklahoma. However, the cost exceeds the \$5,000 threshold for purchasing, which requires going to RFP. However, this training may be obtained through the new in-person training course offerings. So we hope to bring that to Oklahoma, and now I'm going to defer to Amy Cardwell for her cybersecurity update.

- f. Ms. Cardwell Provided the cybersecurity update. She stated the statewide cybersecurity training program. She applied for a grant through the Office of Homeland Security. They have the state and local cyber security grant program, and I wanted PSAPs to be able to be a part of a statewide cyber security training awareness program, so it will be available soon. They approved the grant, luckily. So keep an eye out for more information on that.

She explained she is waiting for information from them before they can proceed. But I do want to let you guys know that all PSAPs will have to agree to the security awareness training program, so you guys will have to send me documentation stating that you agree to participate. But I do want to encourage all PSAPs in the state to participate, regardless of whether or not you are already in a cybersecurity awareness training program. This will give us an idea, and a baseline of everybody's Cyber Security Awareness as we move to the next generation 9-1-1. Ms. Cardwell was able to sit in the Edmonds dispatch center. Great job, Edmond, 9-1-1. I'm glad to see that all of the great things that dispatchers do, I got to take a look at the operations and see the technology for myself, and Edmond's 9-1-1 dispatchers are just highly motivated individuals, and they did great work. S

And then, last, Lance will give an update about this. But the GI Council, one of the Oklahoma Tax Commission, mentioned a problem with communication between tax, and county commissioners, county assessors, and 9-1-1, there's just a lack of

communication there with plat data and new addressing. So Ms. Koehn, Mr. Charles Brady, Ms. Shellie Willoughby, and Ms. Cardwell were able to go and communicate with county commissioners and county assessors and talk about some of the problems and the lack of communication. So that concludes my update. Thank you.

- g. The Operations Committee report was given by Ms. Brown, who stated that the first item is that we recognize that there are some gaps, and some decent security status of the recruiting campaign is one of our primary items right now, as we've discussed. Also, as far as training program review, the in-house reviews are for the 40-hour minimum training requirements. We do not have any current agency in-house programs to review, but we do have career techs and vo-techs, who have approached the state office, and they are very interested in getting programs started with their tech center, so that we can also recruit and hire already trained or certified telecommunicators.

Lastly, have a TERT update. There's a meeting held on the fourth in reference to some of the updates. I was not present, so I'm going to go ahead and refer that to me. The emergency telecommunicator emergency response team spent a minute with the exams. So there's a meeting held with that, and that's a joint committee with APCO and NENA chapters, where telecommunicators can assist and respond to any emergencies where additional hands are needed in the PSAP, whether it's statewide or nationwide.

And like I said, I wasn't able to make that meeting, but Ben Curry was present, so I'm gonna go ahead and refer or defer it to him to provide that information.

Mr. Curry explained what the TERT situation is. Overall, really good meeting. Had the Oklahoma Department of Homeland Security, if you know Lucian Jones, he was there. Mr. Terry was there, as well as Mr. John Love from Oklahoma City. Had a bunch of people who have experience deploying out to different areas, and really kind of talked about what the next steps would be, creating some policies and creating some exercises, and that kind of thing to help dispatchers who want to go help each other. It's already happening in the state. This just formalizes it.

If you think of when the tornado went through Shawnee, we were able to send some help over there. One of the big things we really identified is when those in the line of duty deaths, all the dispatchers want to be able to go to the funeral, so if your neighbor can send some assistance over there to help manage your radios and your phones, so that more people can go to that, that's kind of where we see it starting. Is

helping internally within the state, and then eventually to the point that we're able to have an actually deployable team to deploy to natural disasters around the country.

- h. Training Coordinator report from Ms. Koehn reporting on training and numbers. She stated the Academy update. Our total number of users right now is 1,927, with 851 in TCC. There are 628 who have completed the 40-hour course. There are currently 930 enrolled in T-CPR, with 775 having completed the course. I do think it's important to note that since its implementation in May of 2024, dispatchers have completed a total of 39,000 through the Virtual Academy, and that does not include the training that has not been completed.

Mr. Terry asked what the number was again.

Ms. Koehn repeated 39,000 hours of training

988, updates, October, and December were pretty slow due to the holidays, but at the beginning of the year, our office sent out a letter to all contacts to inform them that 988 integration is available to all PSAPs. And since then, we have been moving on with that. So currently, we have ten agencies that have completed integration. We have 18 agencies that are in the process, eight that have reached out recently to get information on integrating, and of those eight, I'll be visiting four of them this month to do presentations and get their process started. So it's getting really busy with our 9-1-1/988 integration, which is great news, and then the technology center training.

Mr. Terry commented that there is a big interest now. We passed a law, and all the technical centers were waiting for us to pass a law to mandate training. And once we've done that, now they're all chomping at the bit to say, "Hey, how can we help you?" And so they're looking at us to develop a curriculum.

So there's multiple moving parts to this, in my opinion, the first is, is we want to be able to train telecommunicators, to be able to walk in the door and and be it be be more aware of what the job is about, but also be able to plug in quickly. I think about nursing programs. When you have a nursing program, you teach people to be nurses. You shouldn't have to hire a nurse, train, and then try to figure out how to start an IV? You don't train them; they know how to do that. And so similar to that, that's where we need to get to with a level of technology center training curriculum, accord, and what our expectations are with them. So it exceeds our 40-hour minimum, along with T-CPR, and we've got to plug in some other things there.

On the other side of this, it's imperative that we accept these programs, and so we have to write the curriculum and get tough enough that those who are actually running 9-1-1 centers recognize and accept the level of training being provided. It's critical because if not, then what's the point? So we've got multiple ones that are very interested in this. They're waiting, looking at us, they're waiting on us, and so we've got to move this to the front burner. And we got a lot of different avenues to come up with this. This obviously will be coming to the 9-1-1 Management Authority for approval, to approve what this would look like and what that document would be. Are there any questions about training?

Ms. Woodall asked that whenever you are reading, how many are completing the 40-hour course? Do you know what percentage of that is? What should be reaching? For example, we've got 50% PSAPs actually compliant with the 40-hour course? Or is there a way that we're tracking that?

Mr. Terry explained we've looked at different ways to do this, and we're right now. We're working with Virtual Academy to determine how to upload local certificates that are not from our program. That's the hinge to all this. It's very difficult for us to track. You know, those that have internal programs, or use APCO, or use some other certified program. So we're working, trying to figure out how to make it the easiest pathway to get that fixed first. Once we determine what that is, then it'll allow us to know what we're really focused on. So we're not there yet, unfortunately, but we've got to get there, because we need to be auditing the local PSAPs to make sure they're coming into compliance.

Ms. Woodall, has there been any work to add to Audit to track the forty-hour course, and what is the compliance?

Early on, there was discussion about that and how to plug that in. It's something we need to take back and take a look at for the next Audit. That's a great idea. And we can validate the names too. So, provide us a list of all instead of just how many dispatchers you have. We can provide a list of all the names that you currently have employed, and then we can validate it once a year. Good idea.

16. State 9-1-1 Coordinator Report to the Board by Mr. Terry, he reported that Cimarron County is coming along. Mission Critical Partners was hired by this Authority to go out and serve as a project manager and help Mr. Carnegie, their local project manager, to get this off the ground. There is a change in the landscape of public safety in the panhandle, from the Department of Public Safety's effort with a 700 megahertz project called PatrolNet, their willingness to step up and provide connectivity and very expensive infrastructure for

locals to be able to join that system is incredible, at a cost-effective way that is spreading to Cimarron County. One of the biggest hinges in Cimarron County is not having 9-1-1 interoperability; all these things are coming to fruition. They're obtaining quotes, getting the quotes certified and done, along with parallel work going on to add additional repeaters and get some things done for connectivity. So that project is well on its way, and I appreciate the authority expending the dollars to help Mr. Carangey with a project manager up there to get Cimarron County off the ground.

Next item here is the national NG9-1-1 and cost estimates. It's a project I'm doing with NASNA. So as Vice President of NASNA, I'm working with the President to determine what is the real cost for NG9-1-1, per citizen to 9-1-1. One of the big things with Federal Legislators that I have a concern with is that if we're already taxing our citizens to pay for this, then why do we need federal money? And so we have the haves, and we have the have-nots, as it relates to states that are deploying next-generation 9-1-1, so we're trying to fill that gap. We're trying to figure out what the real cost is to get nationwide NG9-1-1; they came up with a \$15 billion number about seven years ago. And be quite honest with you, nobody knows what that was for. You can ask everybody across the board, "What's that cover? Is it citizen to 9-1-1? Is it a 9-1-1 responder? What does it include?" And nobody can answer that, nobody, none of the associations can, or anyone. So we've got a lot of work to do at the federal level, to come, to get together, to get together to try to figure out what this is going to look like. NASNA has taken it on to fill that gap between citizen and level one, and that's what we're working towards now.

Next is Adair County. I just want to recognize two of our companies that both have seats on this authority. The first is AT&T with Mr. Trease, and the other is Mr. Rob Stolz with Stolz Telecom. So we have had issues in Adair County with analog copper connectivity to their new building. Working with Windstream, which is now Unity, working with AT&T, working with Stoiles Telecom, we're almost having biweekly meetings now with this crew to try to close this gap and get this thing done. I'll be honest with you, it's been extremely painful. This body has invested over a million dollars into that county to get this thing done, and we've been waiting for a long time to get connectivity. So I really feel pretty confident that we're going to get this thing done and get it done faster than or get it done soon. I don't say faster, but get it done soon, but it's got a lot of people involved in it.

Now, those phone calls have dozens of people on them. We definitely got people's attention, and as we move forward. So that's the day in our county. They're ready to go. It's just a matter of getting the connectivity for the truckloads. So kind of skipping down, the city of Lexington reached out to me to have a meeting to talk about dispatch services. They want to open their own 9-1-1 center. Obviously, we closed a lot of those gaps, but had a really good call with them to determine who can provide 9-1-1 and dispatch services. City of ADA, and Mr. Jason Keck are in the room. Mr. Keck has taken on leadership there in the city of ADA, and we've had a lot of conversations about technology. I think that there's kind of been a gap there of knowing what this body can

offer. So meeting with the city manager and meeting with Mr. Keck and Ben, their IT director, you know, their local GIS contractor, trying to figure out how we can get things off the ground and get it working. So hats off to ADA for identifying and meeting with us to get things going. So, Mr. Keck, good work there in Ada.

Lincoln County. So I met the new director in Lincoln County. This is one of the things we're doing now, which is to meet the new director. Lincoln County was the first to "Meet the New Director." What I do is I go out, I go on site, I sit down with a new director, and we create teams with every neighboring PSAP that connects to, or that attaches to, or connects to that PSAP. We just had our second one in Durant, very good, very informative for staff, because we learned a lot about them, and then they learn a lot about each other, and all of a sudden, they start having phone calls and conversations. Ms. Brown was involved with Lincoln County, and she felt they would have never reached out to me and asked me questions or done things. It's been very successful. The next one will be with Kingfisher, which will be coming up later this month.

I met with Ms. Woodall from Woods County on some financial matters.

I was able to attend as part of NASNA at the Consumer Electronics Show, which is CES in Las Vegas, and I spoke on a panel about crash notification systems. And the panel right before me was a panel of vehicle manufacturers and their overwhelming willingness to standardize vehicle crash data in a format, in a way to present it to 9-1-1 dispatchers, to help them identify the seriousness of the crash. Now, on our side of it, and what I said was, how are we going to use that? How can we digest it, and what's going to have to take place to make that happen? So a lot of great discussion there. As a matter of fact, right now, NHTSA is having a workshop study in DC right now, and so there's a lot of discussion around this and what it's going to take to deliver crash notification data through the ESINeT core services to the 9-1-1 dispatcher and how they're going to be able to use it. So just another one of those things. Our world's changing. There's more stuff coming, and we all need to be aware of that.

Mr. Terry co-presented with Charles Brady at the GI Council, a lot of good information there.

Also presented at the Bradley Stein leadership breakfast a couple of weeks ago or last week. Great meeting opened up a lot of other doors. A lot of folks want to hear more about 9-1-1, and we're talking about lower big business people and other leaders within the Oklahoma City metro area.

And last thing is McCurtain County. This is a last-minute thing that came together at the end of last week. Traveled to McCurtain County yesterday for our first consolidation meeting. McCurtain County EMS is the 9-1-1 PSAP, Idabel police dispatch, McCurtain County Sheriff dispatch, and Broken Bow police dispatch. None has location data or information. There are some gaps and so great meetings. I expect more meetings to

come. I also expect and anticipate a grant application for a feasibility study for McCurtain County to assist them in bringing everybody together and see what it's like.

Mr. Coonfield already mentioned the mandatory training that's coming up next. One's February 19, and then that one goes to Washington. It's February 22 through 25th, and that's my update.

17. Chairman's Comments. (discussion only)

Mr. Curry thanked Mr. Terry, Ms. Root, Ms. Douglas, Mr. Coonfield, Ms. Koehn, and Ms. Cardwell, he stated, he very much appreciated all the hard work you do in the background. The emails are keeping me going in the background. He said thank you to all the Authority Members taking the time to be here. Some of you have to drive a long way to be here, looking at you, Mr. Carangey, to be here. And I know sometimes these meetings can be kind of hard, but really, some good stuff's being done in these.

I just want to say thank you to each of you for your service to this Authority. And then a quick thank you to everybody in the room, taking time out of your day to come in here and sit and listen and learn more about what's happening. I'm really excited about some of the things that are happening in 9-1-1, I think 9-1-1 and the state of Oklahoma is heading in the right direction.

Did want to quickly let everyone know. Harvey Weathers passed away this last weekend. He was the Oklahoma City Fire dispatcher who was working during the Murrabaugh incident, and he and Tony Harrison kind of went around the country after that, sharing lessons learned from that. I think his funeral is happening right now, while we're here, just to keep him and his family in your prayers as you go on. He was a long-time APCO member, did a lot with the public safety conference back when it was doing his thing. So that's the end of what I have.

18. Public Comments (Comments are to be limited to items under the purview of the Oklahoma 9-1-1 Management Authority. Each speaker shall be limited to five (5) minutes. Under Oklahoma Open Meeting laws, the 9-1-1 Management Authority cannot respond to or discuss any public comment not on today's agenda.)

No public committee member signed up to speak.

19. New Business

No new business.

20. Adjournment.

Adjourn 2:34 pm

NOTE: The Authority, at its discretion, may discuss, revise, vote to approve, vote to disapprove, vote to table, change the sequence of any agenda item, or choose not to take up any item on the agenda.

The minutes of this Regular meeting dated February 5, 2026, of the Oklahoma 9-1-1 Management Authority have been reviewed and approved on this date, April 2, 2026



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Ben Curry  
Authority Chair