Doulas and soonercare

**Where can we find information on the reimbursement rates/methodology for these services?**

*The* [*fee schedule*](https://oklahoma.gov/ohca/providers/claim-tools/fee-schedule.html) *can be found on our public website and on the provider portal.*

**Can meetings for prenatal education still be billed for reimbursement without providing birth support?**

*Yes, prenatal education can be billed without providing support during the delivery.*

**Can claims be submitted as services are provided, or are all claims submitted after the postpartum visit in completed?**

*Claims can be submitted as services are rendered.*

**Is there a directory that contracted doulas will be added to so that when referral is made, the patients can find a doula?**

*The* [*provider directory*](https://oklahoma.gov/ohca/individuals/find-a-provider.html) *can be found on our public website.*

**Can agencies submit one contract for all their doulas on staff or will the agency have to submit each doula individually?**

The agency will need to be credentialed and each Individual provider will need to be credentialed and affiliated with the agency.

Questions about credentialing should be directed to our enrollment team at [ProviderEnrollment@okhca.org](mailto:ProviderEnrollment@okhca.org).

**Those who are already a SoonerCare provider, such as a family planning center, would we need to create a new enrollment?**

Yes, family planning centers would need to submit a new contract. This will give the center two separate contracts, one as a family planning center and the other as a doula provider.

**Can a new certifying agency be added to the list of recognized organizations?**

If an agency wants to be added to the list of certified organizations, they need to contact provider enrollment for further information at [ProviderEnrollment@okhca.org](mailto:ProviderEnrollment@okhca.org).