

# Operational Transformation Workshops



The Office of the State Chief Operating Officer's annual process to increase the efficiency and effectiveness of state government across four operational pillars.

## PILLARS OF OPERATIONAL EFFICIENCY



HUMAN CAPITAL MANAGEMENT



FINANCE



RELATIONSHIPS



BUSINESS PROCESS

## PARTICIPATION



# 10 agencies

participated in the workshops.

## PROGRESS

Over the past six months, agencies **completed 41** prioritized items, made progress on 64 and have yet to start 39.

## ACTION ITEMS

**701**  
potential  
action items



**144**  
prioritized  
action items

